Sage 300 CRE MyAssistant 16.1
Hardware and Software Compatibility

Minimum Hardware Requirements

The following are the minimum hardware requirements for the Sage 300 CRE MyAssistant software.

- 2 GB of memory when using Windows 7 or later
- 4 GB of memory when using Windows Server 2008 R2 or later
- 1 GB of available disk space on workstations
- 5 GB of available disk space on the server
- Video card capable of 1024 x 768 resolution

Supported Software

The Sage 300 CRE MyAssistant software version 16.1 must be installed on a computer running one of the following operating systems:

- Windows 7 (32 or 64 bit)
- Windows Server 2008 R2 (32 or 64 bit)
- Windows Server 2012
- Windows Server 2012 R2
- Windows 8.1 (32 or 64 bit)
- Windows 10 (32 or 64 bit)

Where possible, install the MyAssistant Server software on your Sage 300 CRE server. If this is not possible, the MyAssistant server software can be installed on another machine running one of the Windows Server operating systems listed above.

MyAssistant version 16.1 is only compatible with Sage 300 Construction and Real Estate v16.1.

MyAssistant must be installed on a computer with a constant connection to the Internet with access to the MyAssistant Activation server.

A time synchronization service such as Windows Time Service must be activated on all machines where MyAssistant is installed.

Sage 300 CRE Security must be enabled to send Sage 300 CRE Report Designer reports listed on a Report menu in a supported Sage 300 CRE application. This includes reports designed with either the Sage 300 CRE Report Designer, or Crystal Reports applications.

Email Server Compatibility

MyAssistant is compatible with most SMTP compatible email servers. MyAssistant has been tested with Microsoft Exchange and Gmail.