

Sage 300 CRE MyAssistant 20.1

Hardware and Software Compatibility

Minimum Hardware Requirements

The following are the minimum hardware requirements for the Sage 300 CRE MyAssistant software.

MyAssistant Workstation Installation

- 2 GB of available memory
- 1 GB of available disk space
- Video card capable of 1024 x 768 resolution

MyAssistant Server Installation

- 4 GB of available memory
- 10 GB of available disk space
- Video card capable of 1024 x 768 resolution

Supported Software

The Sage 300 CRE MyAssistant software version 20.1 must be installed on a computer running one of the following operating systems:

- Windows Server 2012 R2
- Windows Server 2016
- Windows Server 2019
- Windows 10

The MyAssistant server software must be installed on a Windows Server operating system.

MyAssistant must be installed on a computer with Sage 300 Construction and Real Estate (server or workstation) installed.

MyAssistant version 20.1 is compatible with Sage 300 Construction and Real Estate v20.1.

MyAssistant must be installed on a computer with a constant connection to the Internet with access to the MyAssistant Activation server.

MyAssistant is compatible with any edition of Microsoft SQL Server 2012 and higher, and includes the option to automatically install SQL Server 2017 Express.

MyAssistant is compatible with Terminal and Citrix servers when user registry settings are retained between sessions.

A time synchronization service such as Windows Time Service must be activated on all machines where MyAssistant is installed.

Sage 300 CRE Security must be enabled to send reports listed on a Sage Reports menu.

Email Server Compatibility

MyAssistant is compatible with most SMTP compatible email servers. MyAssistant has been tested with Office 365, Microsoft Exchange and Gmail.