



Sage Billing Boss Customer

Service Discontinuation: Sage Billing Boss

Frequently Asked Questions

Q: What services are being discontinued?

A: Sage Billing Boss.

Q: Why is Sage discontinuing this service?

A: Sage Billing Boss was launched several years ago as a free online invoicing solution. Our current focus is Sage One, which is a fee-based online solution that offers invoicing as well as project collaboration, and financial reporting.

Q: Who will be affected by this change?

A: Customers who are using Sage Billing Boss will be affected by the change.

Q: When will Sage stop customer sign-ups for Sage Billing Boss?

A: This will come into effect on August 7, 2012.

Q: How long will Sage Billing Boss be supported by Customer Support?

A: Sage Billing Boss will be supported until December 14, 2012.

Q: Will there be an offer to switch to Sage One?

A: Sage Billing Boss customers are able to sign up for a free 30-day trial of [Sage One](#).

Q: Will Sage help me switch customer data to Sage One?

A: Yes, the Sage One Customer Support team (1-866-835-9301) will assist you with exporting contacts from Sage Billing Boss and importing them into Sage One.