Installation Checklist for Sage Timberline Office Residential Management Application 9.8 CD

Upgrade Instructions	Done
Install Accounting and Management Products 9.8 to each computer that will have Residential Management.	☐
Read the *Release Notes* and *Installation Guide* for important information regarding this upgrade, including new requirements and detailed installation instructions. You can find these on your CD in the **Documents** folder.	☐
Create a complete backup of all Sage Timberline Office data and program files before installation.	☐
If you have other applications that use Microsoft Database Engine or Structured Query Language (SQL) database engines, make sure that the database engines are compatible. See "System Requirements" in *Installation Guide* for more information.	☐
Quit all programs and services for the duration of the installation. This includes programs that may be running in the background, such as antivirus, email, and backup programs.	☐
Install the appropriate operating system service pack level. See "System Requirements" in *Installation Guide* for more information.	☐
Install Microsoft SQL Server 2005 Express to the server and create a SAGERM instance. See "Install SQL Server Express to the Server" in *Installation Guide* for more information.	☐
Install Residential Management 9.8.	☐
Update the shortcut properties. See "Update Shortcut Properties" in *Installation Guide* for more information.	☐
Create a new database file. See "Create a New Residential Management Database File" in *Installation Guide* for more information.	☐
Restart all programs and services that you shut down for the installation.	☐
Start Residential Management.	☐