Product update release notes

**Important!** All customers who update, maintain, and use Sage 300 U.S. Payroll should read these release notes to obtain valuable information about changes to the software program and payroll legislative database.

Product update information

**Product:** Sage 300 U.S. Payroll  
**Version:** Product Update Q2 2019

Software requirements

To use this product update, you must have Sage 300 U.S. Payroll 7.3, which is supported in Sage 300 2019, 2018, and 2017.

Direct Deposit

Effective August 1, 2019, Sage 300 Direct Deposit will no longer be supported. You can still make direct deposits after this date, using Sage 300 EFT Direct Payroll. For more information, see the product help.

Support and resources

Sage strives to provide you with the best help and support in the industry. If you have a question, we're here to help!

- **Help and documentation:** Many answers to common questions can be found in the help and documentation included with Sage 300.  
- **Sage City:** Visit [https://sagecity.na.sage.com](https://sagecity.na.sage.com) for blogs, tips, and guidance specific to Sage 300.  
- **Customer Support:** For additional articles and resources, visit the Sage Knowledgebase at [https://support.na.sage.com](https://support.na.sage.com) or contact Customer Support at 800-253-1372 (U.S. and Canada). Please have your Sage Customer Number handy when contacting Support.
Payroll Tax Updates

The following federal, state, and local tax changes are included in this update.

Federal Legislative Updates

There are no federal legislative updates with this release.

State and Local Legislative Updates

This section lists state and local legislative updates available with this release. If a state or locality is not listed in this section, there are currently no tax updates or product modifications for that state or locality.

Note: Sage 300 U.S. Payroll includes some system-supported State Disability Insurance (SDI) codes, which are updated automatically (for example, with rate changes) when you install product updates. To use these codes, your SDI codes must match the system-supported codes.

If you use custom tax codes to capture SDI taxes, note the following:

- If your codes match the system-supported tax codes, you should review the tax code setup before processing payroll.
- If your codes do not match the system-supported tax codes, you can switch to using the system-supported codes. To do this, you must deactivate your custom tax codes, and then set up the system-supported tax codes.
- Regardless of whether or not your codes match the system-supported tax codes, you must follow your existing procedures for reporting and filing SDI taxes as custom taxes.

Information about changes to specific system-supported SDI codes is included in the sections for the related states.

District of Columbia

The following state tax has been added in the supported tax tables:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Rate</th>
<th>Effective Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>DC0001</td>
<td>Universal Paid Leave Employer Tax</td>
<td>0.62%</td>
<td>4/1/2019</td>
</tr>
</tbody>
</table>
Kentucky

The following local taxes have updated rates in the supported tax tables:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Rate</th>
<th>Effective Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>KY0002</td>
<td>Simpson CO Regular IT</td>
<td>1%</td>
<td>7/1/2019</td>
</tr>
<tr>
<td>KY0010</td>
<td>Cumberland CO Regular IT</td>
<td>1.75%</td>
<td>4/1/2019</td>
</tr>
<tr>
<td>KY0116</td>
<td>Russell CO Regular IT</td>
<td>0.75%</td>
<td>7/1/2019</td>
</tr>
<tr>
<td>KY0221</td>
<td>West Liberty CT Regular IT</td>
<td>1%</td>
<td>4/1/2019</td>
</tr>
<tr>
<td>KY0231</td>
<td>Vine Grove CT Regular IT</td>
<td>2%</td>
<td>4/1/2019</td>
</tr>
</tbody>
</table>

Ohio

The following local taxes have updated rates in the supported tax tables:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Rate</th>
<th>Effective Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>OH0195</td>
<td>Mogadore VI (Sum) Regular IT</td>
<td>2.5%</td>
<td>7/1/2019</td>
</tr>
<tr>
<td>OH0207</td>
<td>Navarre VI Regular IT</td>
<td>1.75%</td>
<td>7/1/2019</td>
</tr>
<tr>
<td>OH0254</td>
<td>Mogadore VI (Por) Regular IT</td>
<td>2.5%</td>
<td>7/1/2019</td>
</tr>
<tr>
<td>OH0412</td>
<td>Springdale CT Regular IT</td>
<td>2%</td>
<td>7/1/2019</td>
</tr>
<tr>
<td>OH0428</td>
<td>Indian Hill VI Regular IT</td>
<td>0.525%</td>
<td>1/1/2018</td>
</tr>
<tr>
<td>OH0471</td>
<td>Gahanna CT Regular IT</td>
<td>2.5%</td>
<td>7/1/2019</td>
</tr>
<tr>
<td>OH0769</td>
<td>Bratenahl VI Regular IT</td>
<td>2%</td>
<td>6/1/2019</td>
</tr>
<tr>
<td>OH0926</td>
<td>Bethel VI Regular IT</td>
<td>0.5%</td>
<td>7/1/2019</td>
</tr>
<tr>
<td>OH0995</td>
<td>Mount Blanchard VI Regular IT</td>
<td>1%</td>
<td>1/1/2019</td>
</tr>
</tbody>
</table>

Pennsylvania

Local taxes for the city of Philadelphia have updated rates. You must manually update these local taxes. For more information, see Knowledgebase article 98582.
Product updates

The following product updates are included with this release.

Payroll product updates

The following new features and improvements to payroll are included with this update.

Fix for W-2 Reporting for Employees Who Work in New York City

For employees who work in New York City but do not live there, the correct code—NYCNR—now appears in box 20 on the W-2 for the employee.

Fix for North Carolina Income Tax Amounts

For North Carolina income tax supplemental rate, tax amounts are now rounded to whole-dollar amounts.

Fix for Employees Who Work or Live in Philadelphia

For employees who live or work in Philadelphia, the relevant Philadelphia rate for withholding tax is now used. Previously, in some cases an incorrect rate could be used (for example, if an employee works in Philadelphia but lives in a different Pennsylvania jurisdiction with a higher rate for withholding tax, the higher rate was used).

My Workforce Forms updates

This update does not include any new features or improvements to My Workforce Forms.
Sage Payroll Tax Forms and eFiling by Aatrix

Sage Payroll Tax Forms and eFiling by Aatrix is a feature included with Sage 300. This functionality provides updated reports and forms at no cost and enables you to fill out and file tax forms electronically for a fee.

To begin using tax forms with Sage Payroll Tax Forms and eFiling by Aatrix, open one of the tax forms available in Payroll > Government Reports > Federal Tax Filing or State Tax Filing. You will be prompted to register your organization with Sage Payroll Tax Forms and eFiling by Aatrix. After registering, you have the option to enroll your company (or companies) in the eFiling service.

For a detailed overview and a price structure of the Sage Payroll Tax Forms and eFiling by Aatrix options, visit our website here:

https://partner.aatrix.com/partners/sage300
Quarterly Wage on Disk(ette)

If you use Sage 300 U.S. Payroll, note that tax filing for Puerto Rico is not currently supported by Sage Payroll Tax Forms and eFiling by Aatrix. To produce State Unemployment Tax (SUTA) quarterly wage reports for Puerto Rico, use the Quarterly Wage on Disk(ette) feature.

For more information, see the following Knowledgebase articles at https://support.na.sage.com:

- Knowledgebase article 32877 - Producing Quarterly Wage Reports on Disk(ette) or Hard Disk
- Knowledgebase article 32876 - State-Specific Information for Quarterly Wage on Disk(ette)
- Knowledgebase article 32880 - Entering Employee Supplemental Information
Product update installation instructions

Follow the instructions in this section to install, apply, and verify this Product Update.

Before you start:

- Back up your data.
- Make sure all users have exited the program.
- Verify your service pack or product update level. To verify what service pack or product update you have installed, click the System Information option on the Help menu in Sage 300.

Installing the product update

To install the product update:

1. Right-click the Product Update file to Run as Administrator (or make sure you have administrator rights to run the installation) and launch the installation program.
2. On the Welcome window, click Next to continue to the Software License Agreement window.
3. Select the features to install. Click Next, then Install.
4. On the Setup Complete window, click Finish to finish the installation.

Activating the tax update

To activate the tax update:

1. Start Sage 300.
2. In the Administrative Services folder, select Data Activation.
3. Select the current tax update, and then click Activate.
4. If you are prompted to convert a previous payroll tax update to the current version, click Proceed.

After you complete installation and activation, and after you have made any adjustments described in this document, you can resume processing payroll.
Verifying the product update

After the update is complete, you can confirm that the update was installed successfully by selecting Help > System Information. The tax update version will be listed with a product update number.

Updating the local tax repository and rates

This section applies only if you use local tax codes in U.S. Payroll.

To update the local tax repository and rates:

1. After the Product Update is complete, log in to Sage 300.
2. On the Local and Other Custom Taxes window, click the Install Repository button to update all of the local tax rates in the system.
3. When you receive the prompt "Install Repository completed. Do you want to continue updating company level local tax records with information from the local repository?":
   - Click Yes to automatically update the company rates for all local taxes, or
   - Click No if you prefer to select each local tax individually and click the Update button for each one in order to apply the rate changes. This gives you the opportunity to validate rates before and after the changes.

   Note: If you click No, you will be required to manually update each employee-level tax. This can be done for all employees at once by tax from U.S. Payroll > Update Taxes, or by individual employee from Employee Payroll > Taxes.

4. If you click Yes, after the process completes a message displays: "Updating company level local tax records completed. Do you want to continue updating employee local tax records from the local tax repository?".
   - Click Yes to automatically update the employee-level rates for all local taxes, or
   - Click No if you want to select each employee or use the Update Taxes tax, then update each tax or employee individually.

Important! This process requires security permissions in Sage 300 to access all employees. Otherwise you may not receive the prompts as described above and employee rates will not be updated.