



Sage 300 Canadian Payroll

July 1, 2024 Release Notes

June 2024

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Product update release notes

Important! All customers who update, maintain, and use Sage 300 Canadian Payroll should read these release notes to obtain valuable information about changes to the software program and payroll legislative database.

Important! If you are using Sage 300 Web Screens AND you install Sage 300 version 2024 Product Update 1 after the US or Canadian Q2 2024 Payroll Tax Update, make sure you apply the recent hotfix. For more information, see Sage Knowledgebase article: [Hot Fix Q4 tax update \(Solution ID: 231213165156483\)](#).

Important! Before activating this Tax Update, make sure you have no blank GL accounts in the Income Taxes for CPP setup; otherwise, activation will be stopped. For more information about this issue, see Sage Knowledgebase article: [When activating Canadian Payroll \(Solution ID: 231221180831960\)](#).

Product update information

Product: Sage 300 Canadian Payroll

Version: Product Update July 1, 2024

Software requirements

To use this product update, you must have Sage 300 Canadian Payroll 8.0, which is supported in Sage 300 2024, 2023, 2022, and 2021.

Note: Sage 2021 will no longer be supported following this tax update. Please reach out to your Business Partner for your upgrade options.

Payroll 8.0

As of Sage 300 2024 in September 2023, there is a new version of Payroll, 8.0. The tax tables for Payroll 7.3 will be available until March 2024. After this date, tax tables and support will only be available for Payroll 8.0.

Important! If you are upgrading from Payroll 7.3 to Payroll 8.0, make sure you have the latest Payroll 8.0 Tax Update. There might be an activation issue if not using the latest Payroll 8.0 Tax Update.

Note: If you are using an older version of Sage 300, please reach out to your Business Partner for your upgrade options.

| | Sage 300 2024 | Sage 300 2023 | Sage 300 2022 | Sage 300 2021 |
|--|------------------|------------------|------------------|------------------|
| Payroll versions supported up to March 2024 | 7.3 & 8.0 | 7.3 & 8.0 | 7.3 & 8.0 | 7.3 & 8.0 |
| Payroll versions supported after March 2024 | 8.0 | 8.0 | 8.0 | 8.0 |

Support and resources

Sage strives to provide you with the best help and support in the industry. If you have a question, we're here to help!

- **Help and documentation:** Many answers to common questions can be found in the help and documentation included with Sage 300. Visit the [Sage 300 Product Documents website](#) for access to more documents.
- **Community Hub:** Visit <https://communityhub.sage.com/us> for blogs, tips, and guidance specific to Sage 300.
- **Customer Support:** For additional articles and resources, visit the Sage Knowledgebase at <https://us-kb.sage.com/portal/ss/> or contact Customer Support at 800-253-1372 (U.S. and Canada). Please have your Sage Customer Number handy when contacting Support.

Payroll Tax Updates

The following federal, provincial, and territorial tax changes are included in this update.

You may need to adjust your employee records to reflect these tax changes.

Provincial and Territorial Legislative Updates

There are no updates to the Payroll Deductions Formulas guide, that are effective July 1st, 2024.

Product updates

The following product updates are included with this release.

Payroll product updates

Canadian Payroll Product Updates

- We have fixed the following issues:
 - The **Calculate Payroll Screen** no longer closes without completing successfully when there are Common Deduction Limits that have been reached.
 - **Employees Dental Benefits** no longer revert to the defaults after upgrading from Payroll 7.3 to Payroll 8.0.
- This tax update supports HR Integration for Sage 300.

Product update installation instructions

Follow the instructions in this section to install, apply, and verify this Product Update.

Before you start:

- Back up your data.
- Make sure all users have exited the program.
- Verify your service pack or product update level. To verify what service pack or product update you have installed, click the **System Information** option on the **Help** menu in Sage 300.

Installing the product update

To install the product update:

1. Right-click the Product Update file to Run as Administrator (or make sure you have administrator rights to run the installation) and launch the installation program.
2. On the Welcome window, click **Next** to continue to the Software License Agreement window.
3. Select the features to install. Click **Next**, then **Install**.
4. On the Setup Complete window, click **Finish** to finish the installation.

Activating the tax update

To activate the tax update:

1. Start Sage 300.
2. In the **Administrative Services** folder, select **Data Activation**.
3. Select the current tax update, and then click **Activate**.
4. If you are prompted to convert a previous payroll tax update to the current version, click **Proceed**.

After you complete installation and activation, and after you have made any adjustments described in this document, you can resume processing payroll.

Verifying the product update

After the update is complete, you can confirm that the update was installed successfully by selecting **Help > System Information**.