Sage 500 ERP

Release Notes
Version 2019

Installation/Upgrade

.NET Framework 4.5.1
.NET Framework 4.5.1 will be installed automatically with the Sage 500 ERP Client or DB Express Install installations. The .NET Framework 4.5 must be turned on in 'Turn Windows features on or off' before installing Sage 500 ERP Client in Windows 8 or higher environments.

Database Tools
Distributed Management Objects (DMO) is no longer required to be installed to use the Database Utilities.

All Modules

Doc Transmittal
- You may now enter the Email URL for your Exchange service if it is known, otherwise after validating the credentials of the mailbox being used the process will attempt to auto discover the URL for you.

- Document Transmittal will now store the Email URL instead of trying to detect it for each transmittal process.

- Document Transmittal will now store the Credentials that are used for Document Transmittal, and reused without prompting if the credentials are still valid. If the stored credentials are no longer valid due to a password change or something similar it will prompt for the credentials and if they are successfully used the new credentials will be store for future use. This change is designed to reduce the frequency of entering the credentials.

Network Installation

Network installation over a share point is not supported.

Accounts Payable

Sage 500 ERP has been enhanced to allow 1099 recipients to receive their 1099 electronically via e-mail using the 1099 software from Aatrix. Additionally, the 1099 payor can now optionally specify a specific street / e-mail address for the 1099, and now allows a 1099 specific First/Middle/Last name to be printed on the 1099.

The taxpayer ID for a vendor, commonly a social security number, is now masked or requires a security event to be shown in plain text.

Credit Card

SED 2.0
Sage 500 ERP no longer supports Sage Exchange Desktop 1.0. Go to https://www.sageexchange.com/install/sed2/ to download the latest version of Sage Exchange Desktop 2.0 (now known as Paya). After installing Sage Exchange Desktop 2.0, any existing version of Sage Exchange Desktop 1.0 components will be uninstalled.

TLS Support
Older SSL/TLS 1.0/1.1 requirements have been removed. Customers can now disable support for older SSL, TLS 1.0 and 1.1 cryptographic protocols.
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SDK

The Cross-Reference utility is no longer provided with the Sage 500 SDK, since this functionality is fully supplied by SQL Management Studio.

USPS

The USPS Web service is a new feature that has been added to both Maintain Customers and Maintain Vendors.   It is important to note that this web service, which is hosted by the United States Postal Service will only validate US based physical addresses.   Any attempt to use international addresses for validation will result in an error message about unrecognized state and/or zip code.

Appendix 1: Fixed Issues in v2019 by Module

Module	Issue ID	KB Article ID/PER Number	Short Description
AP	50359		EFT Print Remittance document transmittal email sent to wrong Vendor Email address
AP	50324	94717	Error:Batch xxxxxxx' is in a preposted state and cannot be the source batch.
AP	50295		Unable to delete a pending AP voucher batch
AP	50269	92736	Unable to save setting in Aged Payables report
AP	50260	92338	Incorrect default exchange rate in Detail tab in Enter Payments
AP	50245		Vendor Lookup selection Credit Card Vendor filter column display "1/0" instead of "Yes/No"
AR	50388	95636	Incorrect balance when reprinting Credit Memo
AR	50345		Slow performance when running Customer Status
AR	50334		Document Transmittal fails when 2 or more email addresses are used from Other Contacts OR 2 CC email addresses
AR	50330	94751	Incorrect Bill To Address in Process Invoices for national account members
AR	50303	93620	Contact Key from Maintain Customer does not create new Key when copying Customers, Contacts and Addresses
AR	50250	92114	Not able to import customers using AR Import Utility
BE	50366		Tasks launched from within the Manage window of Explore views come up behind the Explore view
BE	50274		Changes made to column width are not saved
CC	50284	85914	v2019Masked Account number changes when address is updated on Process Cash Receipts
CC	50243		Unable to connect to Sage Exchange after Sage Exchange stop support TLS1.0
CI	50373	96866	EFT Remittance document transmittal fails to send
CI	50352		Document transmittal log report shows vendors from all companies in lookup
CI	50255		Document Transmittal does not work for Sales Orders Acknowledgement
CZ	50310		Receiving customizer runtime error 'clsDataBindingManager.BindDM: 4600, Recordset supports forward movement only.' when saving customization change in Maintain Companies
CZ	50271		Customizer not working in Maintain Companies task
DI	50365		Any steps where the MatItemID is an assembled kit get completely skipped
DI	50013		DIM import job hangs
IM	50286		Error: "String or binary data would be truncated. The statement has been terminated 'in bGridValData.'."
MF	50356		MF Completion Entry often asks to save changes when nothing was changed.
PO	50383		Error: "Module: Company: XXX AppName: Enter Purchase Orders, Error <4534> occurred at <frmPurchOrd>
SDK	50159		Blank project does not contain hooks to Customizer
SM	50331		The EXECUTE permission was denied on the object 'spSMDesktopGetSettig' ...
SM	50326		Data Synchronization Utility does not create login with same password
SM	50323		Posting registers print first page, then prompt "Save Print output As"
SM	50322		Default printer not used when printing in Sage 500

Module	Issue ID	KB Article ID/PER Number	Short Description
SM	50321		"Either there is no default mail client or the current mail client cannot fulfill the messaging request. Please run Microsoft Outlook and set it as the default mail client."
SM	50300		Error: "Microsoft SQL Server native client 11.0 Error 3604: Thepermissions is deprecated and maintained only for compatibility. It DOES NOT imply ALL permissions defined ALL on the entity"
SM	50291		The following error occurred in the routine cb_Connect_Click()
SM	50266		Not able to login to Sage 500 after disabling TLS 1.0
SM	50265	92863	'String or binary data will be truncated' when editing major entities
SM	50263		Sage 500 Database Synchronization Utility returns errors With Check Database Reference option checked
SM	50224		Sage 500 will not response to activate modules process to a new legitimate company ID name after failure to activate modules to a not supported company ID name like WW|
SO	50307		Memo icon does not change color when User attached a file for a specific Sales Order
SO	50302		Error: "Incorrect syntax near the keyword 'AND'." displayed at the bottom of the Preview Shipments screen
SO	50258	92358	Can create / commit Customer Return for Inactive Items and Warehouse