

S A G E 5 0 0 E R P 2 0 1 9

Release Notes

Version 8.00.12

Product Update 12

Sage Software, Inc.

Acknowledgments

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Disclaimer

Any prior customizations may be altered or overwritten upon installation of this product update. The user assumes all responsibility for corruption or loss of data.

2019 PU release special notes

Sage ERP version 2019 has limited support. Please consider upgrading to the latest major release Sage 500 ERP 2024.

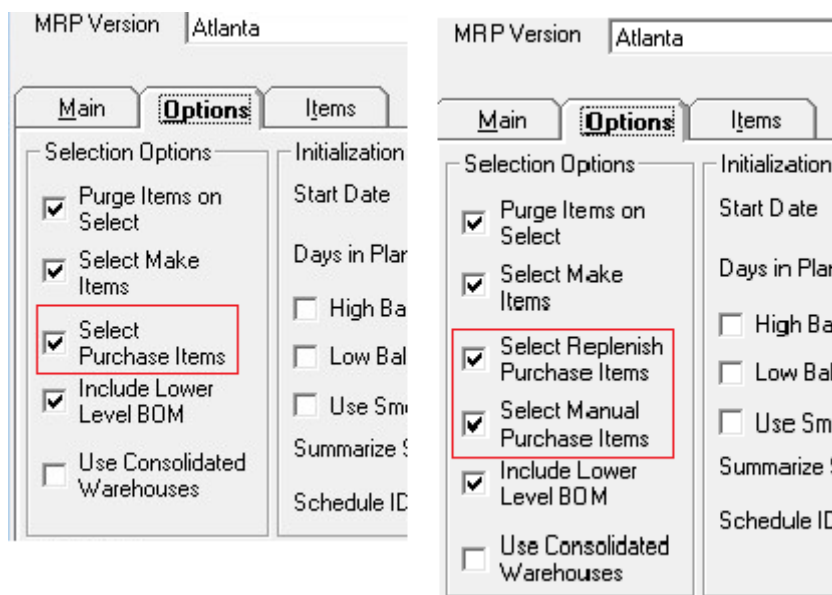
Enhancements and Corrections

The following is a list of enhancements and corrections that have been incorporated into this Sage 500 ERP 2019 Product Update.

***Indicates a new enhancement or program fix in this Update. All new to Product Update 12 have been consolidated under one section "Product Update 12".**

Enhancements

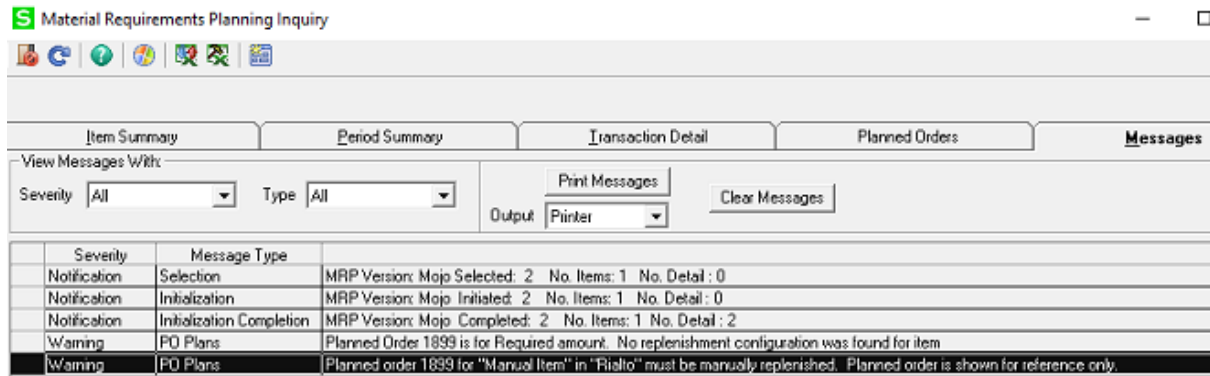
Enhancement: This issue changes the "Material Requirements Planning Generation" form's "Options" tab "Selection Options" frame by replacing one existing checkbox with two checkboxes. Refer to Issue ID 50404 below.
Available: Product Update 1



MRP uses the inventory management module's replenishment system. The IM replenishment system does not process inventory items that have a reorder method of "Manual". MRP picks up such items in its processing. This led to a situation where MRP selection would pick up items for which it cannot generate actual orders. Depending upon your point of view, this could be considered good or bad. For those who do not wish to include items that cannot yield an actual order, this change allows a user to skip inventory items that are configured for manual replenishment, while still allowing the previous behavior.

By checking both checkboxes on the new version, you will get the same behavior as the previous version. Both checkboxes are checked by default. Should you choose to keep both checkboxes

checked and the system detects that manual items are included in a planned order run, the system will now display a new warning message on the Messages tab of the MRP Requirements Planning Inquiry indicating the item must be manually replenished.



The approach taken for this issue was to allow those who like the previous behavior to keep it, while allowing those who prefer to only process replenishment items that can generate an actual purchase order to skip manually replenished items.

Enhancement: Visual Process Flow changed to not use Flash

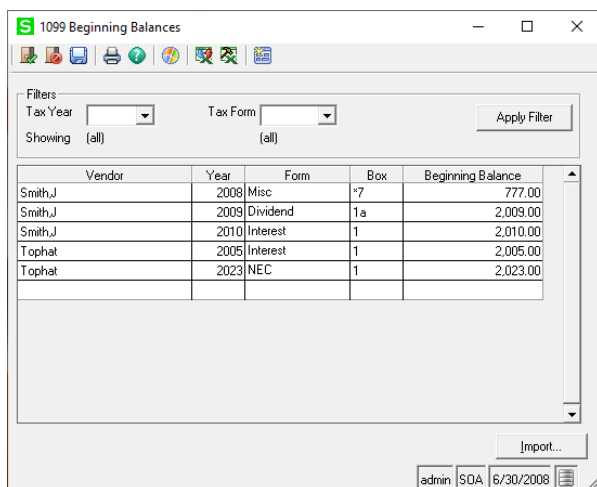
Visual Process Flows have been updated to remove the use of Flash. A result of the change may be that your internally defined Process Flows may be misaligned or text may not be visible depending on how they were defined and how they will display in the new HTML5 layouts. You may need to edit them to get them looking the way you want.

Refer to Issue ID 50571 below.

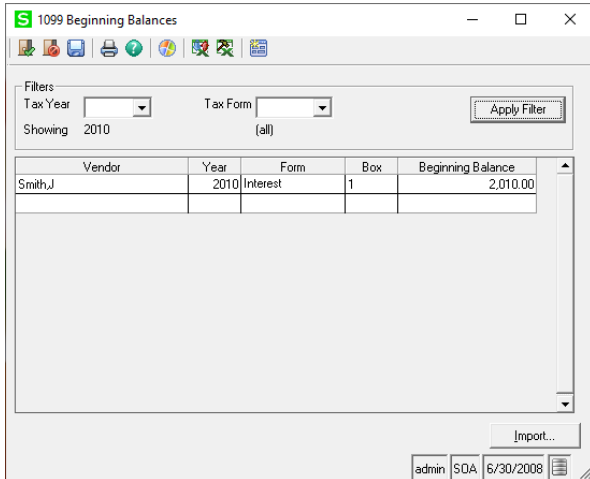
Available: Product Update 5

Enhancement: This July 2024 PU enhancement allows a user to restrict the entries that appear in the grid for the 1099 Beginning Balances application. By default, all tax years and forms were appearing. Filters were added to allow the grid to be pared down for editing should the need arise. This is expected to help out users who make a lot of beginning balance entries as part of their 1099 processing.

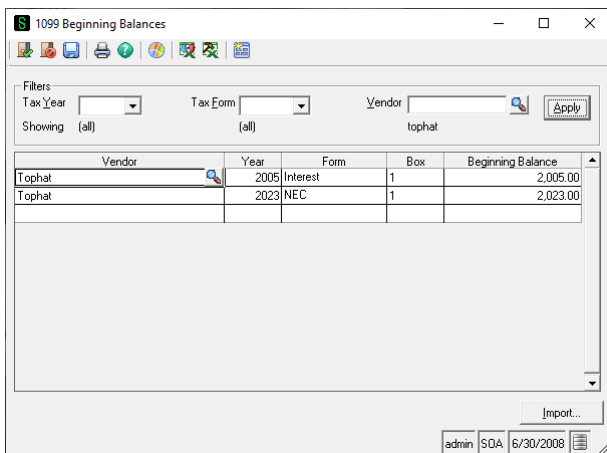
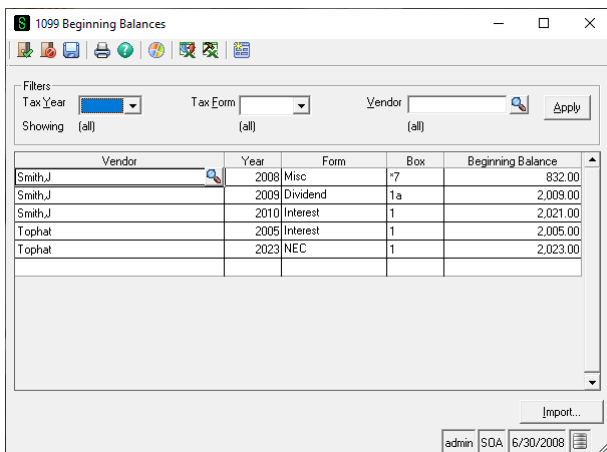
Available: Product Update 11



After applying a filter for Tax Year 2010, the application would then show only those entries for Tax Year 2010.



*** Enhancement:** This January 2025 enhancement adds a vendor filter for the 1099 Beginning Balances application, expanding on the last PU enhancement. This will allow the user to potentially filter all beginning balance records for a specific vendor, or when combined with the other filters to reduce thousands of beginning balance records down to a single record that can then be viewed or edited as desired.
 Available: Product Update 12.



*Product Update 12

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50789	AP	1099 Beginning Balances - Enhance to include vendor filtering capability	apzdn001.frm, apzdn002.frm, LocalizationConst.bas, APZDN001.exe	spAPTempVend1099Bal.sql, Create Local Msg_100445.sql, Create Local Msg_100446.sql
50816	AP	Update 1099 application to handle new Aatrix AESCrypto.dll	ap1099FormsSvcLnch.bas, ap1099SvcAtx.frm, ap1099FormsSvcLnch.dll, ap1099FormsSvc.bas, ap1099FormsSvc.frm, ap1099FormsSvc.exe	
50811	SO	Sales Order Entry Screen closes after clicking Close (door) icon to close Inventory Status screen	imzqk001.frm, imzqk001.exe	
50824	IM	IM Global Price Group Change Export to Excel is not working on Office 365	ExcelServices.cls ExportUtil.dll	

SPECIAL NOTE:

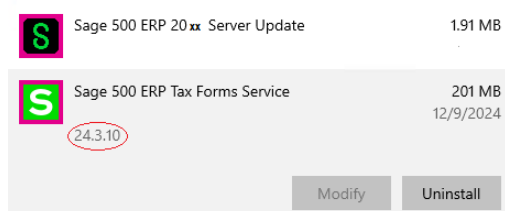
If you do not utilize 1099 functionality within Sage 500 ERP then you can ignore this special note.

If you do utilize 1099 functionality within Sage 500 ERP then this note applies. This PU includes a 1099 update for Tax Year 2024. While there were no IRS driven 1099 changes, there are Sage 500 ERP program changes. ***In addition, there is a need to install a new version of the Sage 500 ERP Tax Forms Service for the tax year 2024.*** This is a Sage install for the Aatrix Software application that is utilized by Sage 500 ERP 1099 processing and is required to be installed regardless of your Sage 500 ERP version.

Trying to use 1099 functionality without uninstalling the old version of the Sage 500 ERP Tax Forms Service can lead to errors and is not supported by Sage or Aatrix Software.

You can check your version of the Sage 500 ERP Tax Forms Service by checking your Windows Apps & Features for the Sage 500 ERP Tax Forms Service to ensure it is at version 24.3.10 or greater.

Apps & features



Please do not assume the auto-update functionality of the Sage 500 ERP Tax Forms Service that was used in the past will continue to work. Aatrix Software has updated their software to require a new version of the Sage 500 ERP Tax Forms Service to be installed and the previous version used since Tax Year 2016 to be uninstalled. Recall that this application should only be installed on the client that will actually process 1099 forms and need not be installed on any other clients.

The current version of the Sage 500 ERP Tax Forms Service can be obtained from the Sage Customer Portal.

Product Update 11

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50759	AP	1099 Beginning Balances - Enhance to include filtering capabilities	apzdn001.frm, apzdn002.frm, LocalizationConst.bas, APZDN001.exe	spAPTempVend1099Bal.sql, CreateLocalMsg_100445.sql, CreateLocalMsg_100446.sql
50770	AP	Process Credit Card Transfer uses the full voucher amount instead of the remaining balance of the Voucher already partially paid		spAPSelectVouchForCCPayment.sql
50765	AP	Printing Checks on RDP Session not using Session Default printer as selection	apzra001.bas, apzra001.exe, apzradl1.dll	
50773	SO	Limit Number of Orders to Pick does not retain when saving a setting in Create Picklist	selectpickline.frm, SOSelectPickLine.dll	

Product Update 10

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50753	CC	Manual Transaction does not work in Credit Card/EFT Transaction in Process Cash Receipts	SE.vb, Accounting.Application.CC.SE.dll	
50754	CC	"FAILED with the following error: URL or Network error." when doing a Test Connection in Maintain Processors Account.	SE.vb, Accounting.Application.CC.SE.dll	
50755	CC	System.Net.WebException. The request was aborted. Could not create SSL/TLS secure channel, at Accounting.Application.CC.SE.GetSettlements(String startDate, String endDate) at Accounting.Application.CC.Settlement.GetSettlements) when processi	App.config, Accounting.Application.CC.Settlement.exe, Accounting.Application.CC.Settlement.exe.config	

Product Update 9

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
48446	AP	Usability - user can potentially lose the option to check the EFT file		Update kmsgAPGenFileSuccess 140498 message for overlapping message box OK buttons.sql
50718	BA	BI 2023 Analyzer View Headers are too dark to read	Analyzer.vb, Accounting.Application.BA.Analyzer.exe	
50695	SO	Dropship SO does not appear in the 'Select Ship Line for Returns Lookup window	SelectLines.frm, SOLineSelectEng.dll	

Product Update 8

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50690	AP	1099 TY 2022 Update – v2019	ap1099SvcAtx.frm	spapProcess1099_TaxSvc.sql spapSubmit1099_TaxSvc.sql ap1099Update2022.sql
50657	AR	Realized Gain/Loss line should not show on Invoice Reprint form for non-US customers	arztc001.rpt arztc002.rpt	
50658	AR	AR Credit Memo doubles the amount after application and reprinting report	arztc001.rpt	
50654	DI	v2019 Cannot Import Overapplied Receipts using Data Import Manager, getting Error: "Application amount exceeds the outstanding balance of the apply to document."		spARValPendCustPmtAppl.SQL

Product Update 7

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50634	AP	1099 TY 2021 Update	ap1099FormsSvc.bas ap1099SvcAtx.frm ap1099FormsSvc.exe ap1099FormsSvcLnch.dll	spapProcess1099_TaxSvc.sql ap1099Update2021.sql
50636	PA	Project Costs are not updated in Project Accounting when Vendor Return for the project is posted in Purchase Order		sppoPostRcpt.sql

Product Update 6

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50585	AP	DataPorter doesn't work for 1099 tab at Maintain Vendors	apzma001.frm, apzma001.exe	VendorUpdateforDataPorter.sql
50589	AP	Ability to edit Remit to Address for unpaid posted vouchers	APZDA001.frm, apzdad1.dll, apzda001.exe	
50595	AR	AR Reverse Application task missing Finance Charge paid thru Cash Receipts	Arzdp001.frm, Arzdpd1.dll	
50591	CI	Error: "Invalid value" when entering an Account Number in Maintain Item Class	Imzmi001.frm, Imzmi001.exe	
50601	IM	Add the opportunity to set a warning if Purchase Product Line (PPL) is not entered in Replenishment tab for Maintain Inventory	Imzmt001.frm, LocalizationConst.BAS, Imzmt001.exe	50601_Local_Message.sql
50606	IM	Running the On Hand Lot-Serial Report with Serial selected in the Sort group results in an error	IMZRJ001.rpt	
50598	MF	Add Gross Profit amount and Markup percent on the Estimate Entry Totals tab	mfzdu001.frm, mfzdu001.exe	
50609	PO	"Custom Field Required" error occurs when generating Purchase Order from a Sales Order		ciUserFld.sql

Product Update 5

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50539	AR	Other Memos do not auto display when first Memo set up is not set to Auto Display	arzda001.frm, ARZDADL1.dll arzdd002.frm, arzddl1.dll arzma001.frm, arzma001.exe sozde001.frm, sozde001.exe sozdf001.frm, sozdf001.exe soz dj101.frm, soz dj101.exe Sozdk003.frm, Sozdk003.exe sozdr001.frm, sozdr001.exe, sozdrdl1.dll	
50568	AR	Sales Tax Exempt number missing from Sales Tax Report for recurring invoices		spARCreateInvcFromRecur.sql
50485	DP	Data porter only imports Quantity of 1 happening at Maintain Blanket Sales Orders	soz dj101.frm sozda101.exe	
50571	FrmWrk	Visual Process Flow Change to not use Flash	VisualProcessAdapter.cs, Accounting.Framework.Visua lProcessAdapter.dll	VisualProcessFlowCleanup.sql
50528	PO	Error using lookup in Enter Requisitions	pozde001.frm, pozde001.exe	
50512	SDK	Error 13 Type Mismatch in PO Receipt of Goods	pozdf002.frm, pozdfd1.dll, pozdfd2.dll	
50551	SM	BI Explorer View Filter Column Heading too dark and hard to read	SelectionControl.Designer.cs, Accounting.Framework.Selec tionControl.dll	
50524	SO	Error 'Item xxx is Inactive for the return warehouse ()'	SelectLines.frm, SOLineSelectEng.dll	

Product Update 4

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50518	AP	1099 TY 2020 Update - v2019	apzdl001.frm apzdn002.frm ap1099FormsSvc.bas ap1099FormsSvc.frm LocalizationConst.BAS ap1099FormsSvc.exe ap1099FormsSvcLnch.dll APZDN001.exe apzdl001.exe apzddl1.dll	ap1099Update2020.sql spAPapiVendClassIns.sql spAPapiVendorsIns.sql spapDMValidatePostedVoucherSet.sql spapProcess1099_TaxSvc.sql spapSubmit1099_TaxSvc.sql spapUnsubmit1099_TaxSvc.sql vouchapi1.sql ap1099.sql spPOapiPurchOrdIns.sql
50500	BE	v2018 'Unhandled exception' error in Explore Customer Memo	Accounting.Framework.D ataDict.dll	
50498	SO	Dropship Sales Order lines still tagged to PO Line after PO has been cancelled	pozda001.frm pozdadl1.dll pozda001	

Product Update 3

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50481	DP	Error when trying to import Sales Order using Data Porter	DPZUA002.cls, sozdj101.frm, sozdj101.exe	Fix_DP_Metadata_For_SO_Entry_Item_Lookup.SQL
50479	DP	Dataporter only imports Quantity of 1	DPZUA002.cls, sozdj101.frm, sozdj101.exe	Fix_DP_Metadata_For_SO_Entry_Item_Lookup.SQL
50477	MultiModule	Doc Transmittal using SMTP with Require Credential and Use SSL fails with TLS 1.0 disabled	SMTPMailer.cs, EmailUtilFx.dll	
50469	FrmWrk	Doc Transmittal with Exchange when TLS 1.0 is disabled fails	ExchangeMailer.cs, EmailUtils.cs, EmailUtilFx.dll	
50468	CZ	Error in Export/Import Customizations	Trgen.dll, Soadblib.dll	
50466	IM	Inventory Distribution for Serialized items not sorting properly during Pick list		spimDistLoadAllAvailStockSerial.sql, spimExpandSerialNoFromRange.sql
50465	GL	Date in multiple Sage 500 VB forms is being transposed	GlzDed1.frm, GlzDFd1.frm, GlzRG001.bas, Glzded1.dll, Glzdfd1.dll, Glzrg001.exe	spcmLoadReconciliation.sql, spcmRefreshReconciliation.sql, spcmSingleSortReconciliation.sql
50454	PO	OrigPromiseDate is blank in Explore PO Line for copied Purchase Orders		sppoPushPull.sql
50450	SO	Print Shipping Labels is printing to Default Printer even when other printer is selected	clsRptEg.cls, sozred1.cls, sozre001.exe, sozred1.dll	
50448	AR	Lookup View for Credit Card of specific Customer shows all credit card instead of only the Credit Card of the specific customer	CCTransactions.Frm, cctransactions.dll	
50432	PO	Receipt of Goods Register prints to a Default Printer only	clsRpt.cls, ReportEngine.dll	

Product Update 2

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50439	AR	V2019 -Error 5 occurred at frmCustomerMaint in Procedure DMPostSave	SMTPMailer.cs, EmailUtilFx.dll	
50430	FrmWork	In-product survey not used and should be disabled.	SurveyDialog.vb, Accounting.Framework.ProductSurvey.dll	
50441	IM	Print Suggested Orders prints every kit assembly		spimLineItem.sql
50444	MF	"Transaction Date cannot be less than the Original Date" in Production Entry Return	MFPProdEntryRet.frm, mfProdEntryRet.exe	
50432	PO	Receipt Of Goods Register prints to a Default Printer only	clsRpt.cls, ReportEngine.dll, ReportEngWithAdapter.dll	

Product Update 1

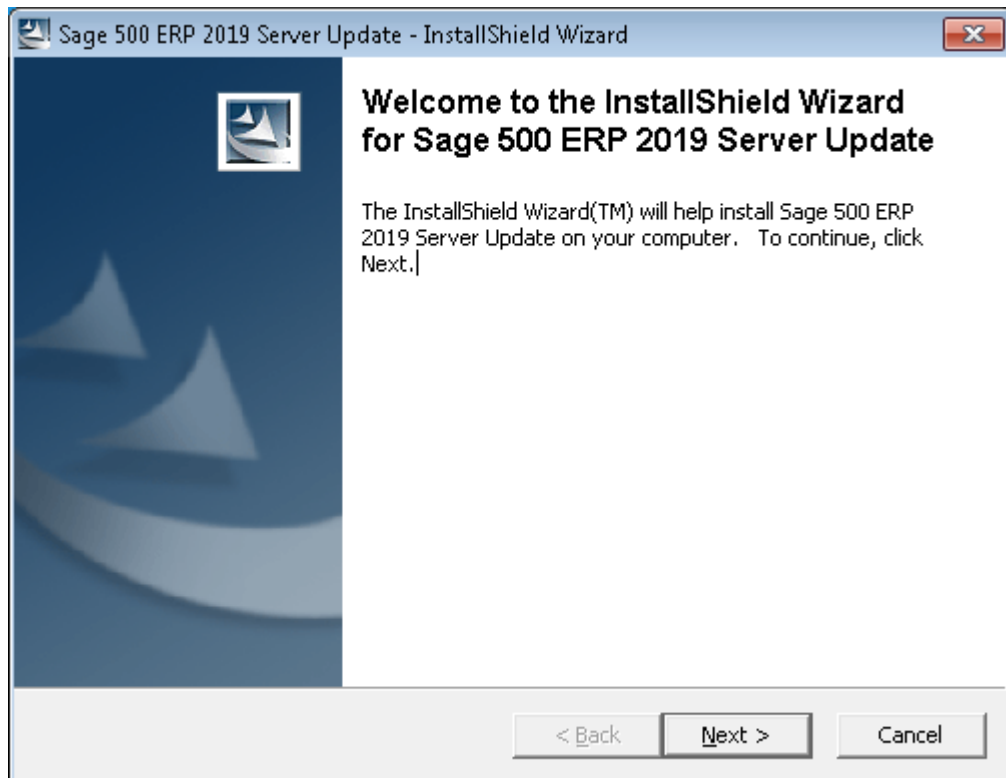
Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50423	AP	V2019 PU1Print EFT Remittance transmittal does not email custom check form	apzra101.frm, apzra101.exe	
50407	AR	Unapplied Cash Receipts did not rollback after deleting to an applied Pending Invoice	arzda001.frm, ARZDADL1.dll,	50407_sparUpdCustPmtForDelPendInv.sql
50411	IM	Qty Available is incorrect in Stock Status when there is a Pending Receipt of Goods		50411_spdvStockStatus.sql, 50411_vdvStockStatus.sql
50404	MF	MRP is including items with 'Manual' reorder method	MFZRV001.bas, mfzrv001.frm, mfzrv001.frx, mfzrv001.exe	spmfMRPLogPlanError.sql, spmfMRPPlanCreateActuals.sql, spmfMRPCreatePlanPOOrder.sql, 50404_Upgrade_Script.sql
50397	MF	Work Order Maintenance not displaying Qty Total or Tot Quantity when quantity equal or greater than 10,000,000	mfzdb001.frm, mfzdb002.frm, mfzdb001.exe	
50419	MF	Efficiency % resets back to 100% for a Progress Step in Maintain Routing	mfzda001.frm, mfzda001.exe	
50414	SO	In Enter Sales Orders and Quotes, the map button for MapQuest is no longer working	MapButton.ctl, buttoncontrols.ocx	50414_New Local Strings.sql

Installation Instructions

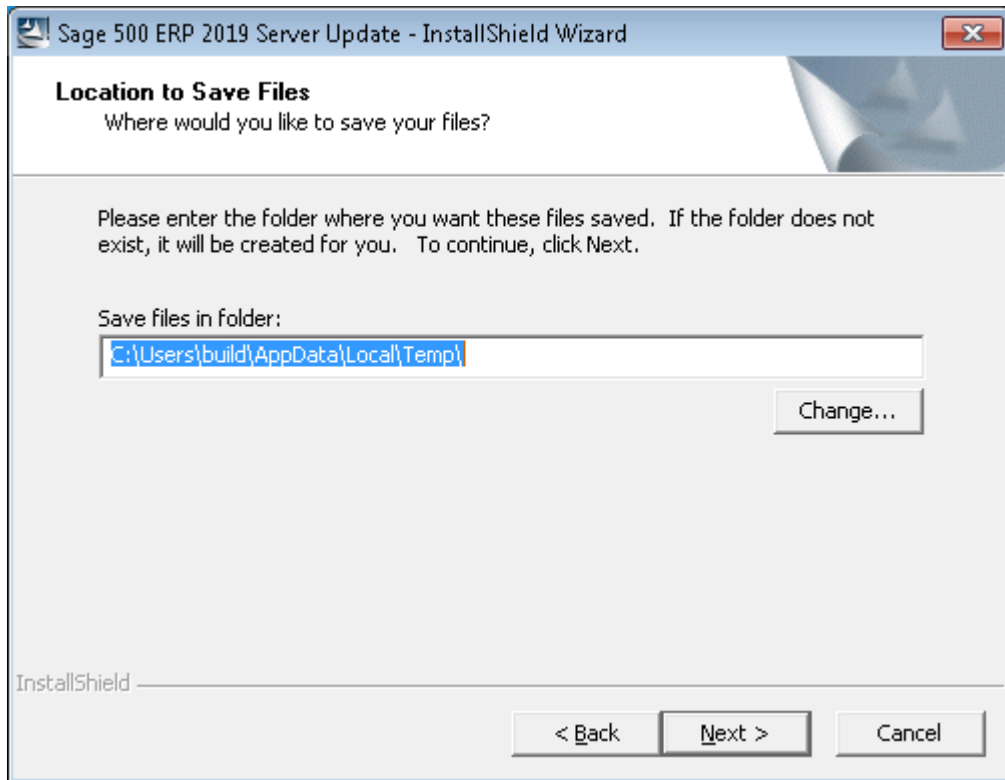
Installing the Server

Note: All users must log out of the Sage 500 ERP applications prior to installing the server update.

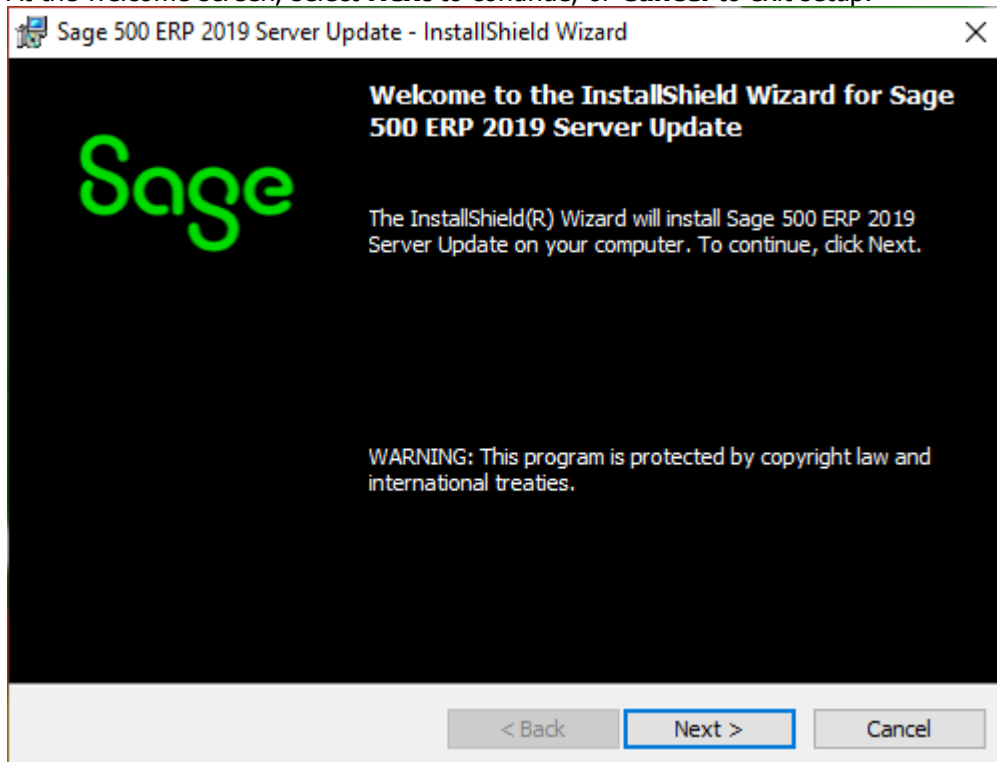
1. To begin the Sage 500 ERP 2019 Server installation, double-click **2019PU12S.exe** and click **Next** to proceed.



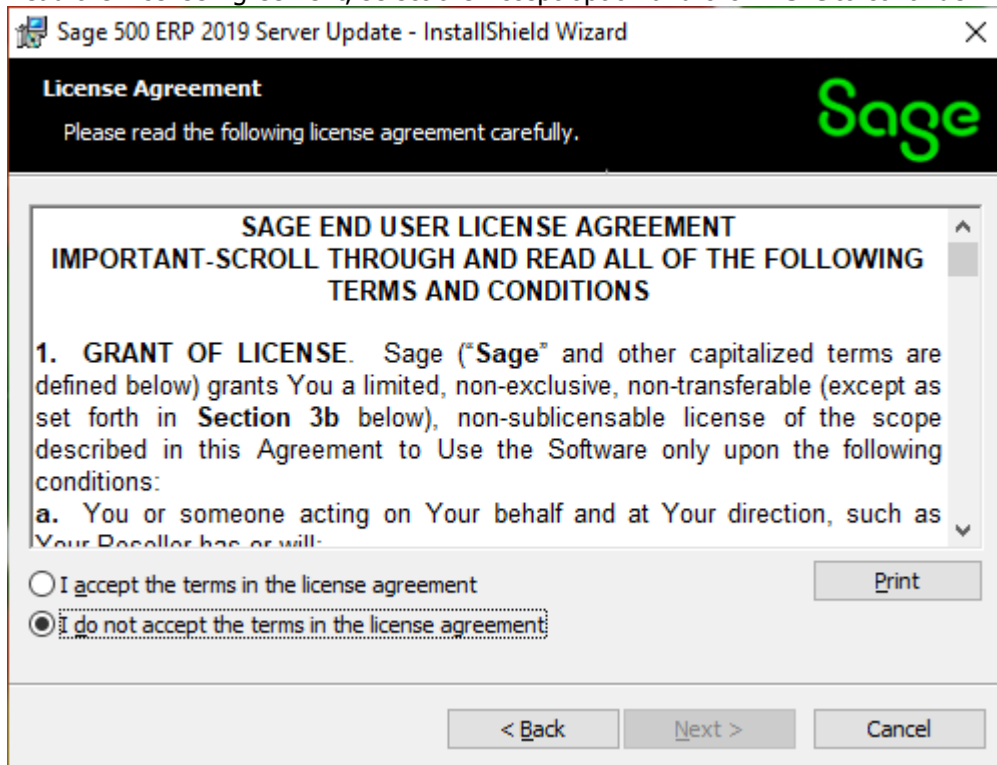
2. Indicate the location to which the installation files should be saved. Select the default location, or select **Change** to browse to a different location.



3. At the welcome screen, select **Next** to continue, or **Cancel** to exit setup.



4. Read the License Agreement, select the Accept option and click **Next** to continue.



The screenshot shows a window titled "Sage 500 ERP 2019 Server Update - InstallShield Wizard". The window has a black header bar with the Sage logo on the right. Below the header, the text "License Agreement" is displayed in white, followed by "Please read the following license agreement carefully." in a smaller font. The main content area is a scrollable text box containing the following text:

SAGE END USER LICENSE AGREEMENT
IMPORTANT-SCROLL THROUGH AND READ ALL OF THE FOLLOWING TERMS AND CONDITIONS

1. GRANT OF LICENSE. Sage ("Sage" and other capitalized terms are defined below) grants You a limited, non-exclusive, non-transferable (except as set forth in **Section 3b** below), non-sublicensable license of the scope described in this Agreement to Use the Software only upon the following conditions:

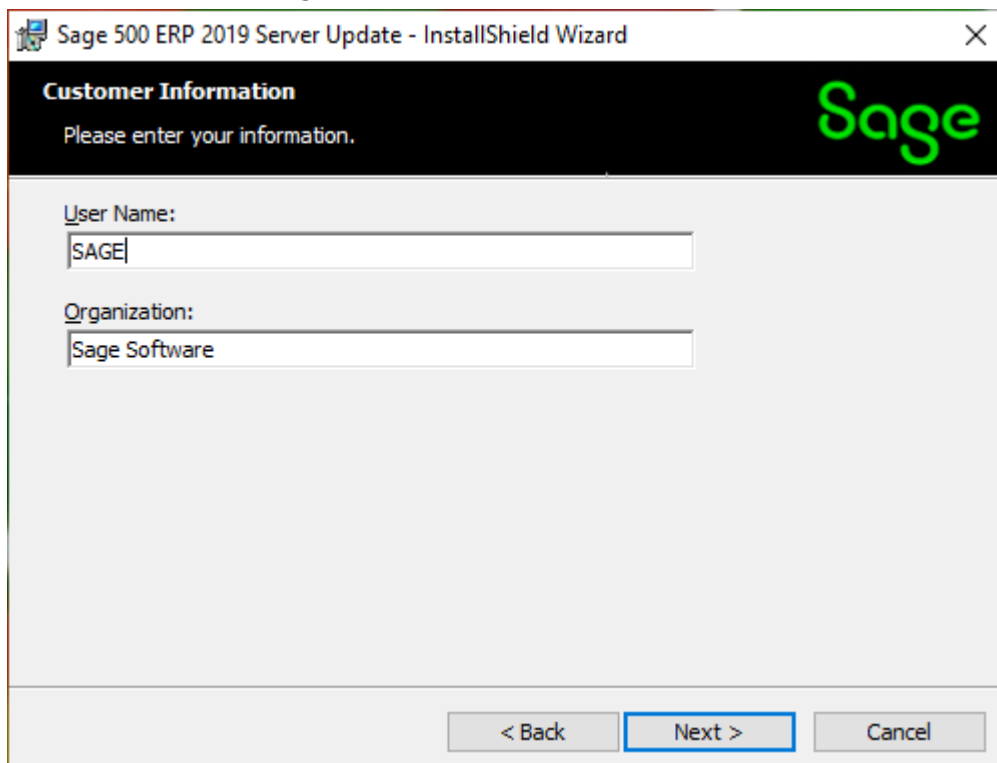
a. You or someone acting on Your behalf and at Your direction, such as Your Reseller has or will:

Below the text box, there are two radio button options:

- I accept the terms in the license agreement
- I do not accept the terms in the license agreement

To the right of these options is a "Print" button. At the bottom of the window, there are three buttons: "< Back", "Next >", and "Cancel".

5. Enter the User Name, Organization, and click **Next** to continue.



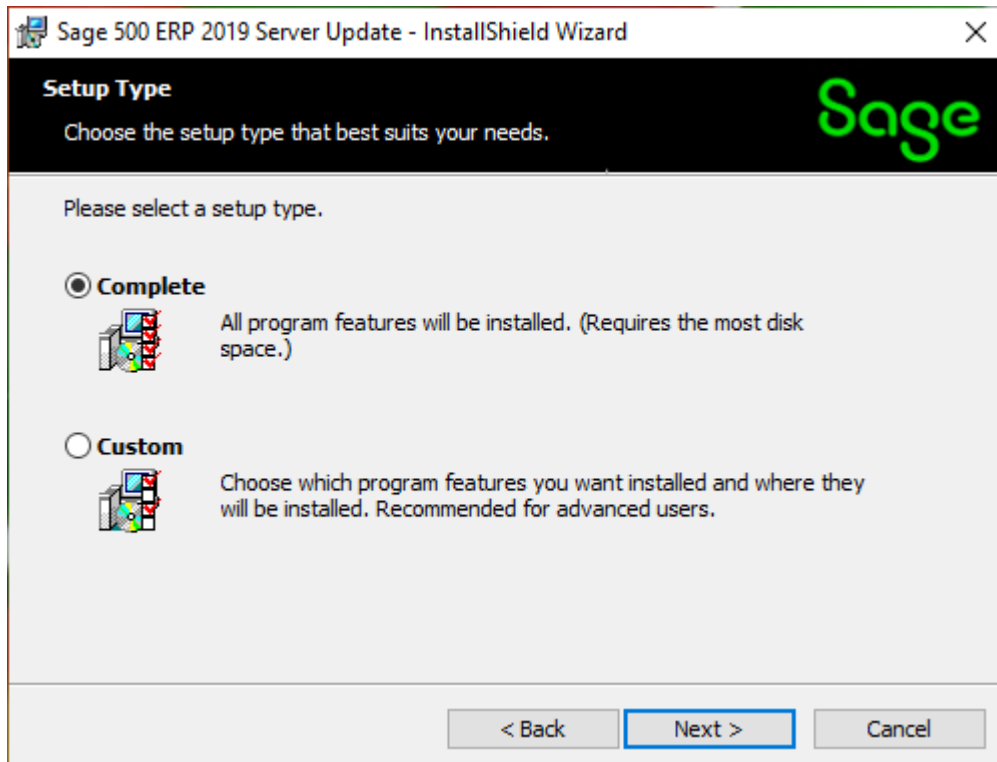
The screenshot shows a window titled "Sage 500 ERP 2019 Server Update - InstallShield Wizard". The window has a black header bar with the Sage logo on the right. Below the header, the text "Customer Information" is displayed in white, followed by "Please enter your information." in a smaller font. The main content area contains two text input fields:

User Name:
SAGE

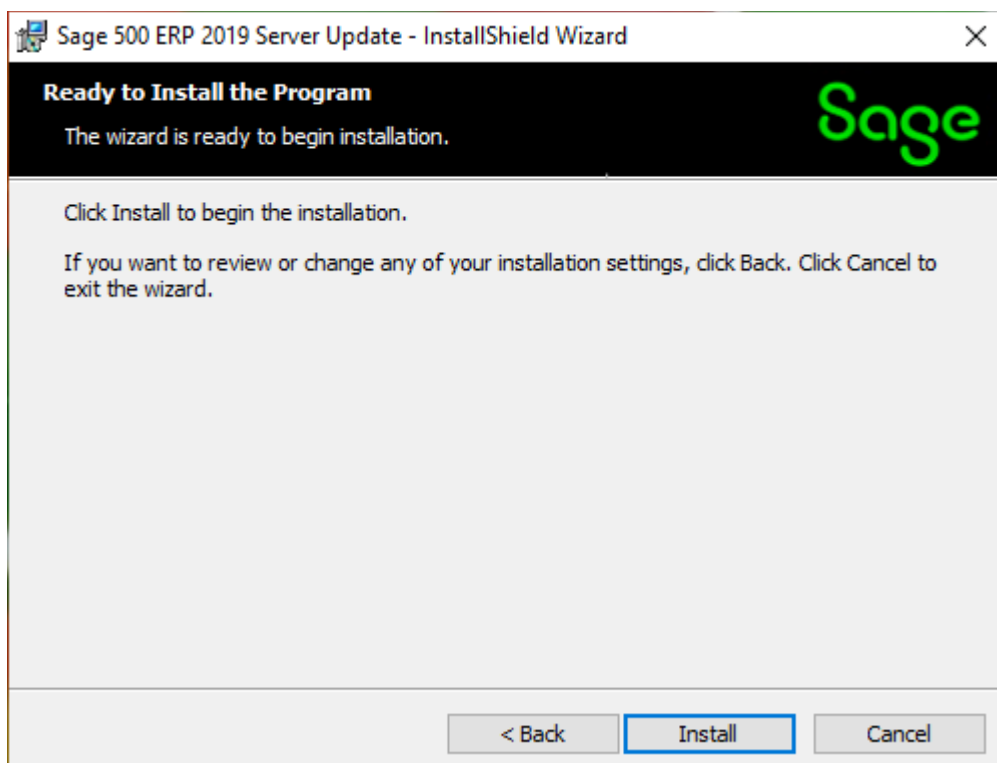
Organization:
Sage Software

At the bottom of the window, there are three buttons: "< Back", "Next >", and "Cancel". The "Next >" button is highlighted with a blue border.

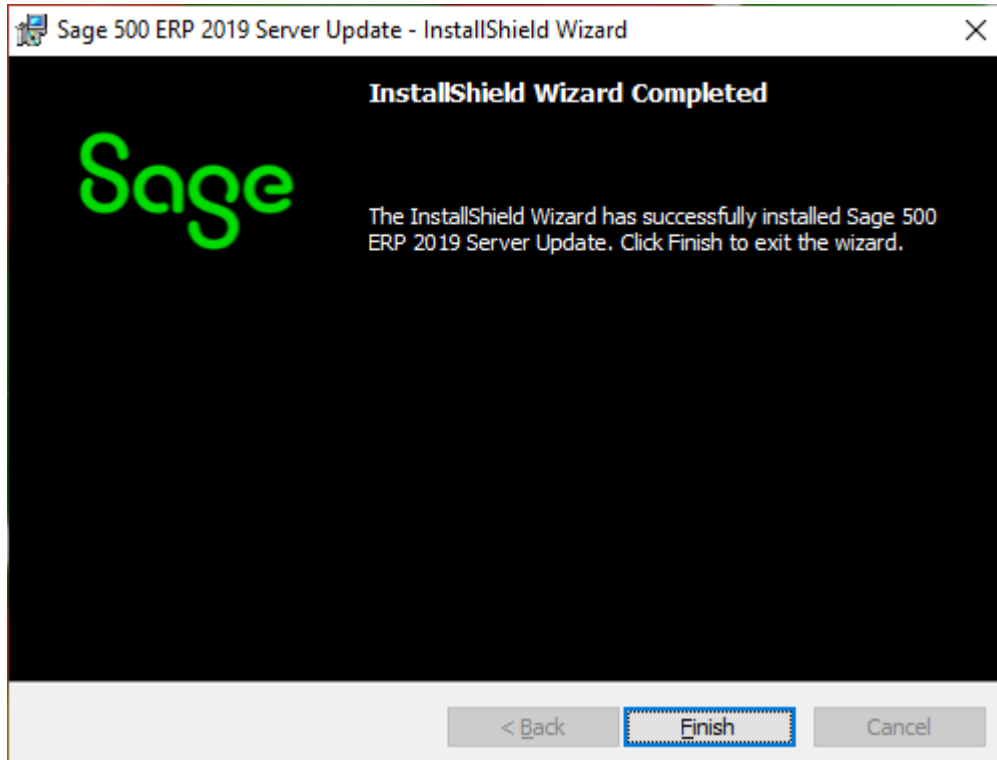
6. Select **Complete** and click **Next** to continue.



7. Click **Install** to continue.

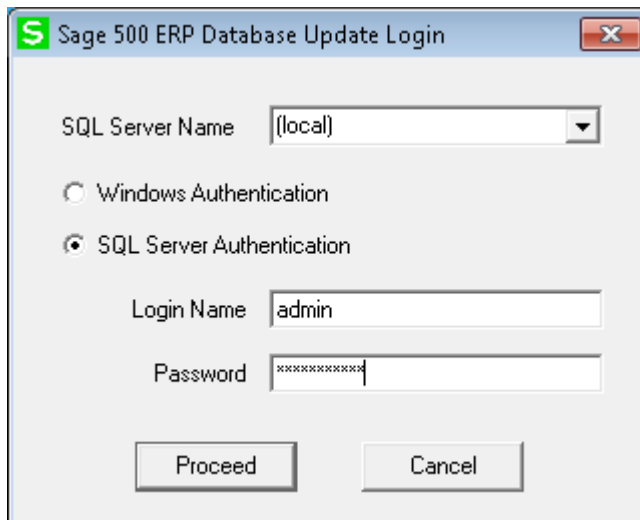


8. At the completion screen, click **Finish** to complete the Sage 500 ERP Server installation.

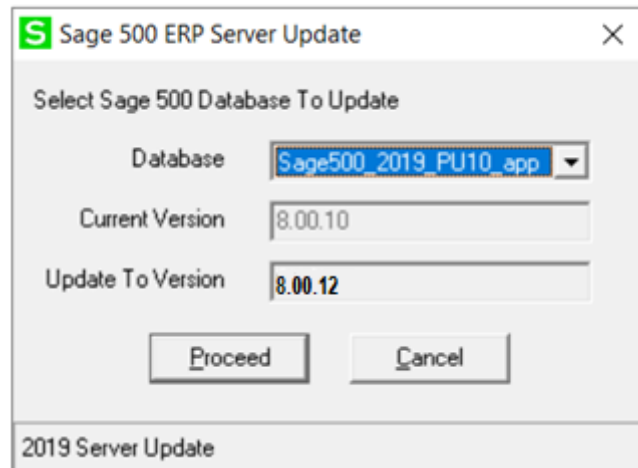


9. If you receive a message to restart the system, click **Yes** to continue. After the system has been restarted, select **Sage 500 ERP 2019 Product Update 12** from the Sage 500 ERP 2019 program group.

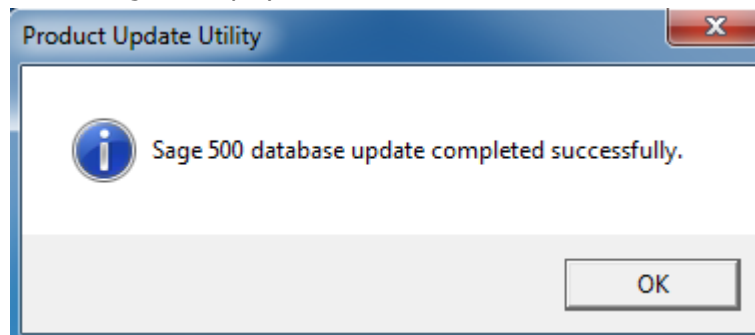
10. Enter the SQL Server Name and SQL Server sa password, select **Proceed** to continue.



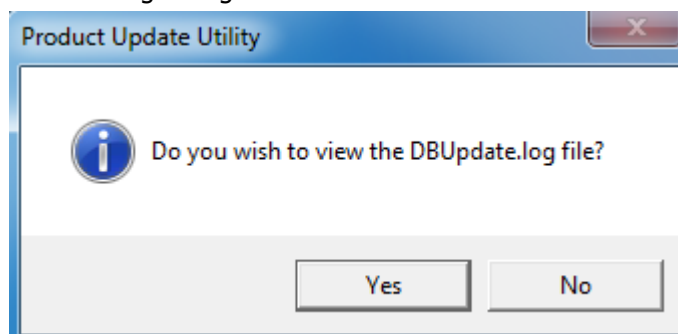
11. Enter the name of the Sage 500 ERP Application Database and select **Proceed** to continue.



12. This confirmation dialog will display; select **OK** to continue.

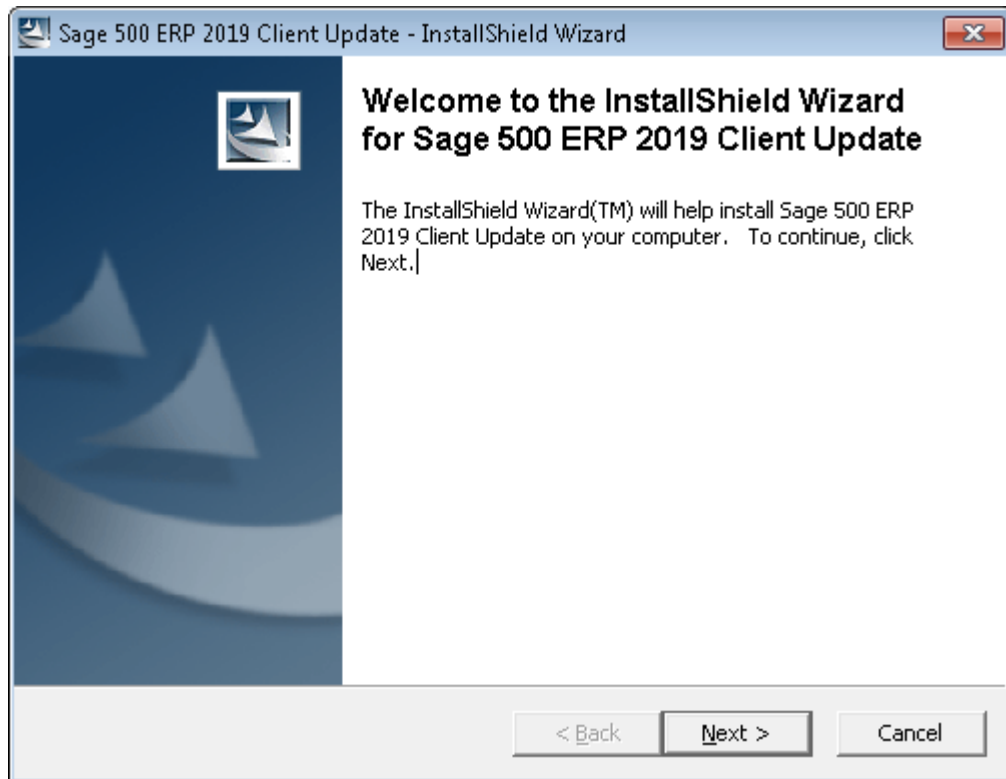


13. After applying the update to the Sage 500 ERP Database, you may view the updates by clicking **Yes** at the following dialog box:

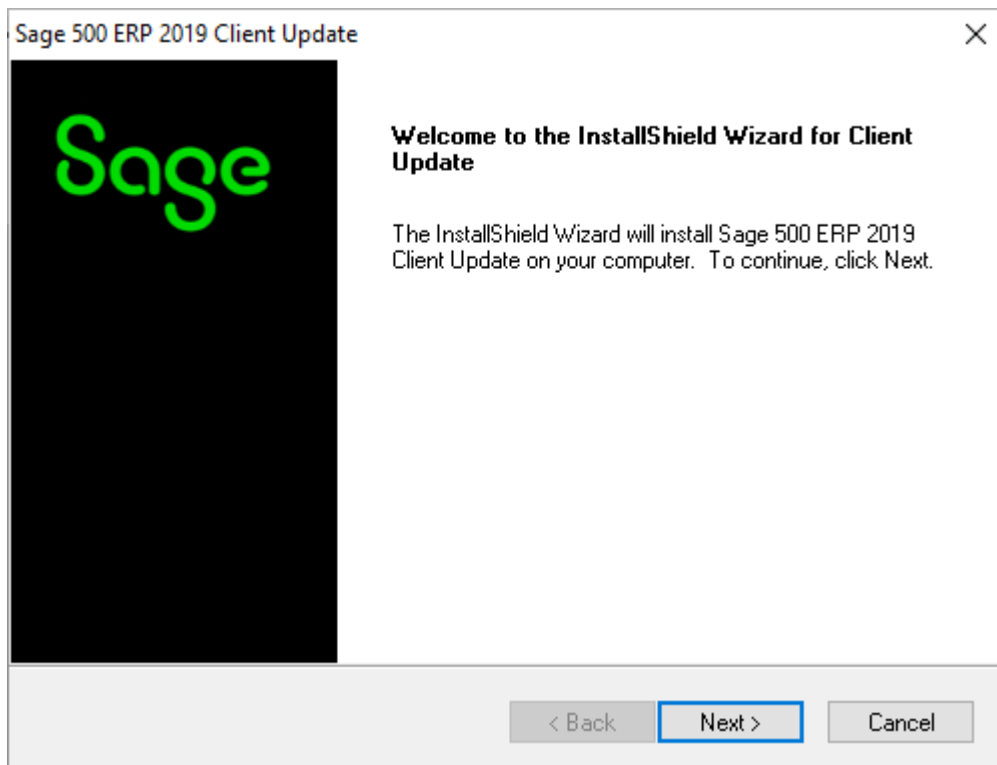


Installing the Client

1. To begin the Sage 500 ERP 2019 Client installation, double-click the **2019PU12C.exe**. A screen similar to the one below will display, click **Continue** to proceed.



2. At the Welcome screen, click **Next** to continue.



3. At the completion screen, click **Finish** to complete the Sage 500 ERP Client update installation.

