Sage 500 ERP

Release Notes
Version 2021

Installation/Upgrade

.NET Framework 4.5.1

.NET Framework 4.5.1 will be installed automatically with the Sage 500 ERP Client or DB Express Install installations. The .NET Framework 4.5 must be turned on in 'Turn Windows features on or off' before installing Sage 500 ERP Client in Windows 8 or higher environments.

Database Tools

Distributed Management Objects (DMO) is no longer required to be installed to use the Database Utilities.

All Modules

Roaming Profiles
- Sage 500 DOES NOT support Roaming Profiles.

Doc Transmittal
- You may now enter the Email URL for your Exchange service if it is known, otherwise after validating the credentials of the mailbox being used the process will attempt to auto discover the URL for you.

- Document Transmittal will now store the Email URL instead of trying to detect it for each transmittal process.

- Document Transmittal will now store the Credentials that are used for Document Transmittal, and reused without prompting if the credentials are still valid. If the stored credentials are no longer valid due to a password change or something similar it will prompt for the credentials and if they are successfully used the new credentials will be store for future use. This change is designed to reduce the frequency of entering the credentials.

Network Installation

Network installation over a share point is not supported.

Accounts Payable

Sage 500 ERP has been enhanced to allow 1099 recipients to receive their 1099 electronically via e-mail using the 1099 software from Aatrix. Additionally, the 1099 payor can now optionally specify a specific street / e-mail address for the 1099, and now allows a 1099 specific First/Middle/Last name to be printed on the 1099.

The taxpayer ID for a vendor, commonly a social security number, is now masked or requires a security event to be shown in plain text.

Credit Card

SED 2.0
Sage 500 ERP no longer supports Sage Exchange Desktop 1.0. Go to https://www.sageexchange.com/install/sed2/ to download the latest version of Sage Exchange Desktop 2.0 (now known as Paya). After installing Sage Exchange Desktop 2.0, any existing version of Sage Exchange Desktop 1.0 components will be uninstalled.

TLS Support
Older SSL/TLS 1.0/1.1 requirements have been removed. Customers can now disable support for older SSL, TLS 1.0 and 1.1 cryptographic protocols.
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SDK

The Cross-Reference utility is no longer provided with the Sage 500 SDK, since this functionality is fully supplied by SQL Management Studio.

USPS

The USPS Web service is a new feature that has been added to both Maintain Customers and Maintain Vendors. It is important to note that this web service, which is hosted by the United States Postal Service will only validate US based physical addresses. Any attempt to use international addresses for validation will result in an error message about unrecognized state and/or zip code.

Appendix 1: Fixed Issues in v2021 by Module

Module	Issue ID	KB Article ID/PER Number	Short Description
AP	50483		Some fields to not appear on Vendor List report if FOB default is blank.
AP	50424		v2021 Print EFT Remittance transmittal does not email custom check form
AP	50410		Implement new 1099-NEC form for Tax Year 2020
AP	44501	108184	Add ability to view Pending Voucher Payment Applications.
AR	50453	103774	Lookup View for Credit Card of specific Customer shows all credit card instead of only the Credit Card of the specific customer
AR	50440	103153	V2021Error 5 occurred at frmCustomerMaint in Procedure DMPostSave
AR	50408	97631	Unapplied Cash Receipts did not rollback after deleting to an applied Pending Invoice
AR	50283		Error: "Unapplied Balance cannot be greater than Payment Amount"
AR	50267	92821	Error: "ARIN-0000xxx Settlement posting failed", when posting AP-AR Settlement Register with a control amount for the batch
AR	43564	106685	Add the ability to have a Hot Key for the Freight Tab in Enter Invoices
BE	50413	100522	'Unhandled exception' error in Explore Customer Memo
CI	50427		Add Minor Entity Inactivation enhancement for Ship Methods in v2021
CI	50242		Incorrect State in Set Up Postal Codes
CZ	50464		Error in Export/Import Customizations
DI	50522		Data Import Manager on SQL 2019
DP	50484		Data porter only imports Quantity of 1 happening at Maintain Blanket Sales Orders
DP	50480		Dataporter only imports Quantity of 1
FrmWrk	50470		V2021 Doc Transmittal with Exchange when TLS 1.0 is disabled fails
FrmWrk	50431		In-product survey not used and should be disabled.
GL	50471		v2021 Date in multiple Sage 500 VB forms is being transposed
GL	44956	109030	Allow the option to add a zero to the end of an existing Main Account segment in Set Up Account Structure.
IM	50467	104859	Inventory Distribution for Serialized items not sorting properly during Pick list
IM	50442	86601	Print Suggested Orders prints every kit assembly
IM	50412	83027	Qty Available is incorrect in Stock Status when there is a Pending Receipt of Goods
Install	50447		User Guide Install.pdf / Compatibility guides needs updating.
Install	50182		Invalid link in Install.pdf
MF	50449	104066	Migrate Routings in Assisted Company Setup not setting the Effective PC per hour on labor steps correctly

Module	Issue ID	KB Article ID/PER Number	Short Description
MF	50445	103363	"Transaction Date cannot be less than the Original Date" in Production Entry Return
MF	50420	85980	Efficiency % resets back to 100% for a Progress Step in Maintain Routing
MF	50405	97556	MRP is including items with 'Manual' reorder method
MF	50398		Work Order Maintenance not displaying Qty Total or Tot Quantity when quantity equal or greater than 10,000,000
MF	44297	107742	Add ability to print or preview production entry prior to clicking on the 'Proceed' icon.
MF	42741	105684	MRP Generation Report does not include order date from planned orders.
MultiModule	50527		v2021 (Ash 8.1) On-line Documentation Updates
MultiModule	50478		V2021Doc Transmittal using SMTP with Require Credential and Use SSL fails with TLS 1.0 disabled
PO	50456	104592	OrigPromiseDate is blank in Explore PO Line for copied Purchase Orders
PO	50434	102408	Receipt Of Goods Register prints to a Default Printer only
PO	42309	105152	Comment not available for printing on Receiving Ticket
SM	50499	107472	Database Synchronization Utility for 2019 cleared the password of an SQL user who is not a Sage 500 User
SM	50494	17756	All table triggers are disabled after attempted upgrade
SM	50337		Upgrade errors
SM	45256	109505	Enhancement: Add Ability To Print Double-Sided Reports with MAS500 (Duplex Printing)
SM	44860	108879	Clearly state on the Compatibility Guide or Release Notes the fact that Sage MAS 500 does not currently support Roaming Profiles.
SO	50489	107202	Dropship Sales Order lines still tagged to PO Line after PO has been cancelled
SO	50451		Print Shipping Labels is printing to Default Printer even when other printer is selected (v2021)
SO	50415	97897	Allow Map Button to Use Different Mapping Providers
SO	50390	97636	Error 400 on Sales Order when using arrow on scrollbar
SO	50229		Change Order Preview shows TranDate instead of ChngOrdDate
SO	44313		Add the Customer PO field to the Sales Order Lines explorer view
SO	42996	106021	Sort Options are not saved with Report Settings for the Pick List Selection form.