

S A G E 5 0 0 E R P 2 0 2 1

Release Notes

Version 8.10.2

Product Update 2

Sage Software, Inc.

Acknowledgments

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Disclaimer

Any prior customizations may be altered or overwritten upon installation of this product update. The user assumes all responsibility for corruption or loss of data.

Enhancements and Corrections

The following is a list of enhancements and corrections that have been incorporated into this Sage 500 ERP 2021 Product Update.

***Indicates a new enhancement or program fix in this Update. All new to Product Update 2 have been consolidated under one section "Product Update 2".**

Enhancements

Enhancement: Visual Process Flow changed to not use Flash

Visual Process Flows have been updated to remove the use of Flash. A result of the change may be that your internally defined Process Flows may be misaligned or text may not be visible depending on how they were defined and how they will display in the new HTML5 layouts. You may need to edit them to get them looking the way you want.

Refer to Issue ID 50571 below.

Available: Product Update 1

*Product Update 2

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50586	AP	DataPorter doesn't work for 1099 tab at Maintain Vendors	apzma001.frm, apzma001.exe	VendorUpdateforDataPorter.sql
50588	AP	Ability to edit Remit to Address for unpaid posted vouchers	APZDA001.frm, apzdad1.dll, apzda001.exe	
50594	AR	AR Reverse Application task missing Finance Charge paid thru Cash Receipts	Arzdp001.frm, Arzdpd1.dll	
50592	CI	"Invalid value" when entering an Account Number in Maintain Item Class	Imzmi001.frm, Imzmi001.exe	
50536	IM	Running the On Hand Lot-Serial Report with Serial selected in the Sort group results in an error	IMZRJ001.rpt	
50603	IM	Add the opportunity to set a warning if Purchase Product Line (PPL) is not entered in Replenishment tab for Maintain Inventory	Imzmt001.frm, LocalizationConst.BAS, Imzmt001.exe	50603_Local_Message.sql
50599	MF	Add Gross Profit amount and Markup percent on the Estimate Entry Totals tab	mfzdu001.frm, mfzdu001.exe	
50610	PO	"Custom Field Required" error occurs when generating Purchase Order from a Sales Order		ciUserFld.sql

Product Update 1

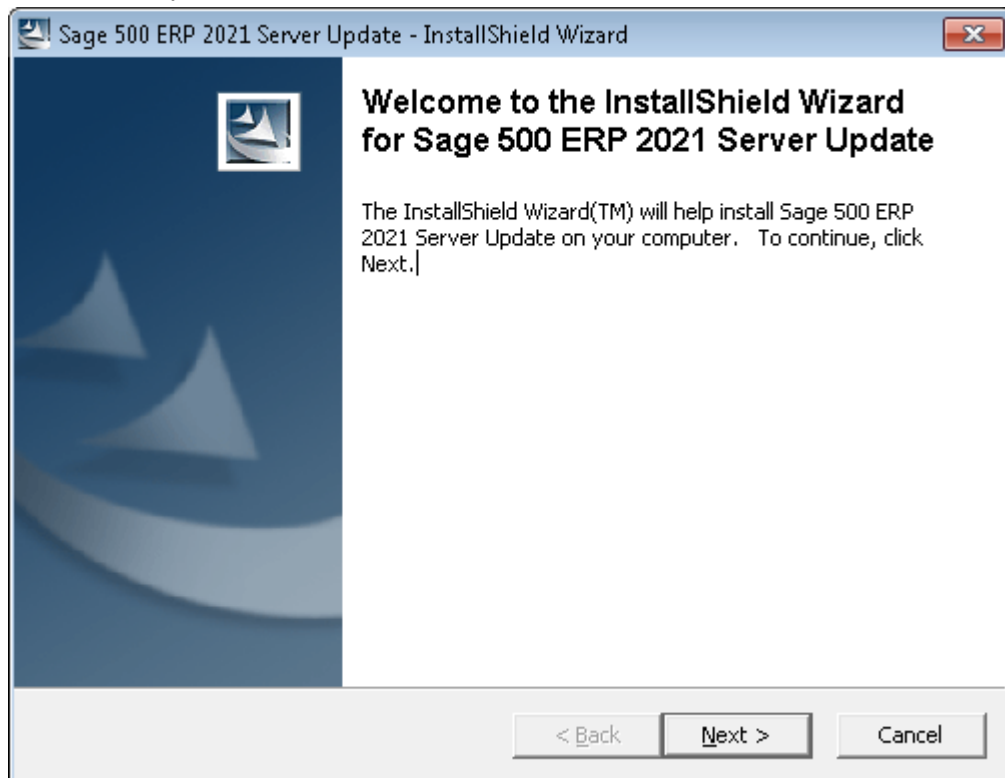
Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50542	AR	Other Memos do not auto display when first Memo set up is not set to Auto Display	arzda001.frm, ARZDADL1.dll arzdd002.frm, arzddl1.dll arzma001.frm, arzma001.exe sozde001.frm, sozde001.exe sozdf001.frm, sozdf001.exe sozdj101.frm, sozdj101.exe Sozdk003.frm, Sozdk003.exe sozdr001.frm, sozdr001.exe, sozdrdl1.dll	
50574	AR	Sales Tax Exempt number missing from Sales Tax Report for recurring invoices		spARCreateInvcFromRecur.sql
50570	FrmWrk	Visual Process Flow Change to not use Flash	VisualProcessAdapter.cs, Accounting.Framework.Visua lProcessAdapter.dll	VisualProcessFlowCleanup.sql
50579	PO	Error using lookup in Enter Requisitions	pozde001.frm, pozde001.exe	
50554	SDK	Error 13 Type Mismatch in PO Receipt of Goods	pozdf002.frm, pozdfd1.dll, pozdfd2.dll	
50550	SM	BI Explorer View Filter Column Heading too dark and hard to read	SelectionControl.Designer.cs, Accounting.Framework.Selec tionControl.dll	
50532	SO	Error 'Item xxx is Inactive for the return warehouse ()'	SelectLines.frm, SOLineSelectEng.dll	

Installation Instructions

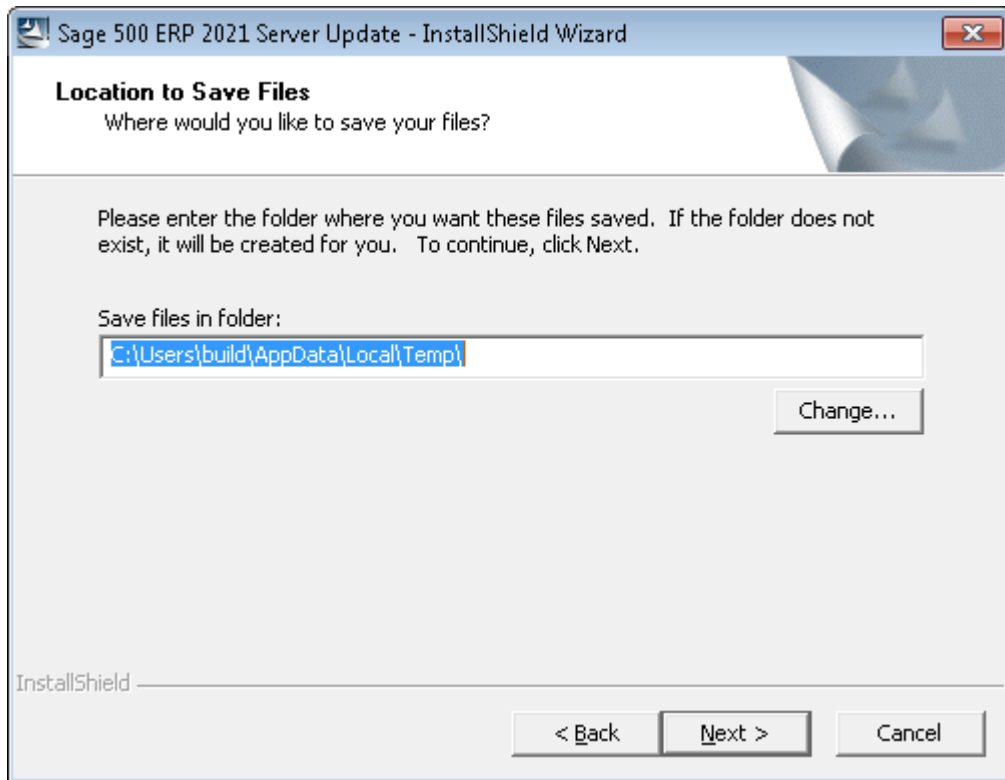
Installing the Server

Note: All users must log out of the Sage 500 ERP applications prior to installing the server update.

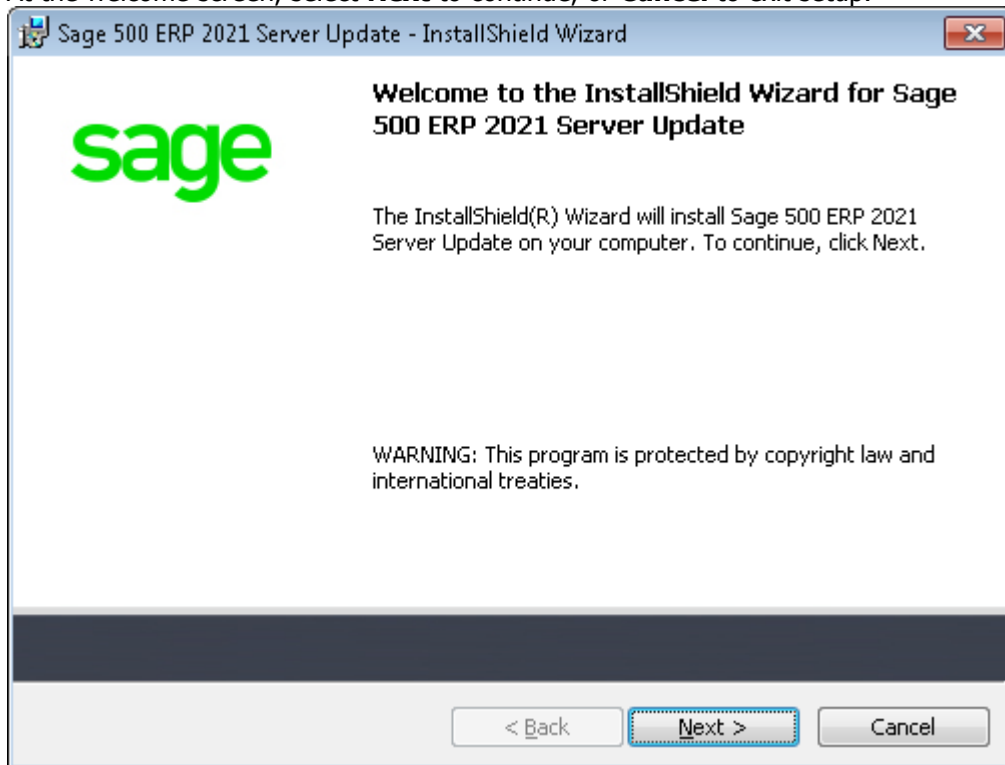
1. To begin the Sage 500 ERP 2021 Server installation, double-click **2021PU2S.exe** and click **Next** to proceed.



2. Indicate the location to which the installation files should be saved. Select the default location, or select **Change** to browse to a different location.



3. At the welcome screen, select **Next** to continue, or **Cancel** to exit setup.



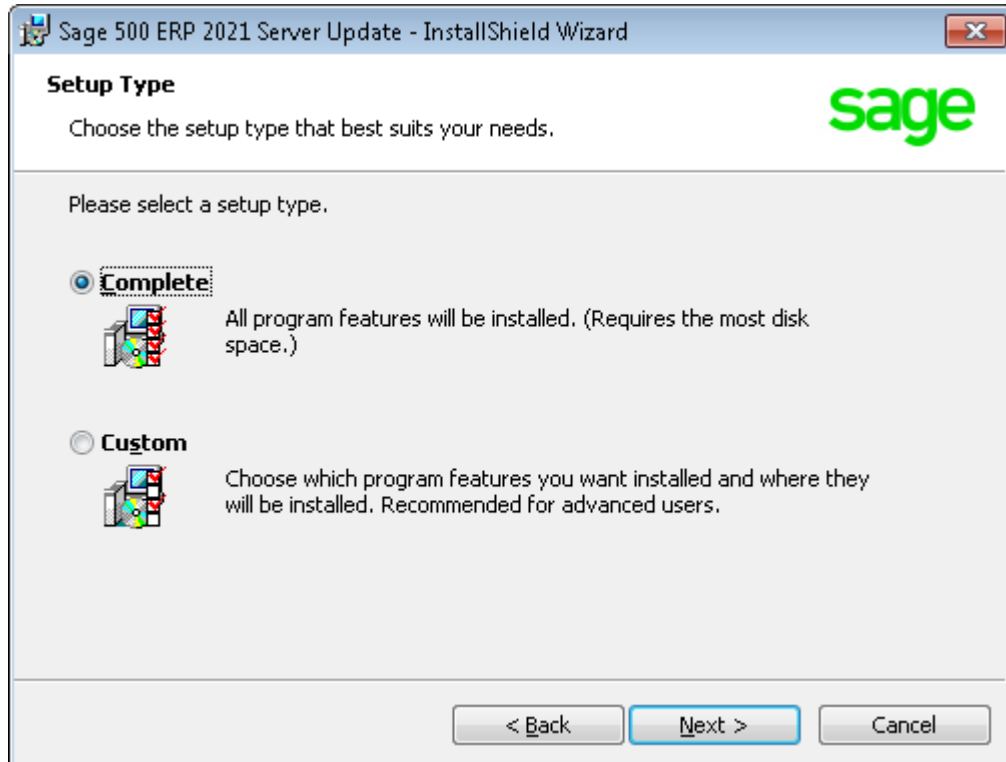
4. Read the License Agreement, select the Accept option and click **Next** to continue.

The screenshot shows a window titled "Sage 500 ERP 2021 Server Update - InstallShield Wizard". The main heading is "License Agreement" with the Sage logo in the top right. Below the heading, it says "Please read the following license agreement carefully." A scrollable text area contains the "Sage End User License Agreement" text, which includes a disclaimer and a bolded paragraph stating that clicking "AGREE," "OK," or a similar affirmation constitutes acceptance of the terms. At the bottom, there are two radio buttons: "I accept the terms in the license agreement" (which is selected) and "I do not accept the terms in the license agreement". A "Print" button is located to the right of the radio buttons. At the very bottom of the window are three buttons: "< Back", "Next >", and "Cancel".

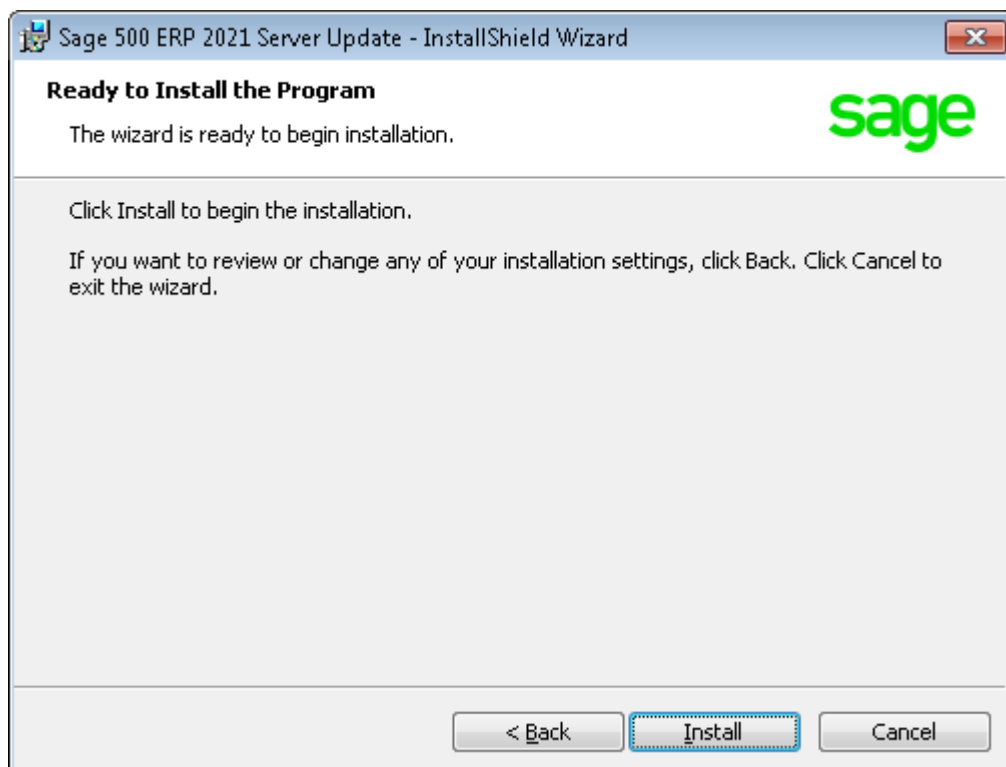
5. Enter the User Name, Organization, and click **Next** to continue.

The screenshot shows a window titled "Sage 500 ERP 2021 Server Update - InstallShield Wizard". The main heading is "Customer Information" with the Sage logo in the top right. Below the heading, it says "Please enter your information." There are two text input fields: "User Name:" with the text "SAGE" entered, and "Organization:" with the text "Sage Software" entered. At the bottom of the window are three buttons: "< Back", "Next >" (which is highlighted in blue), and "Cancel".

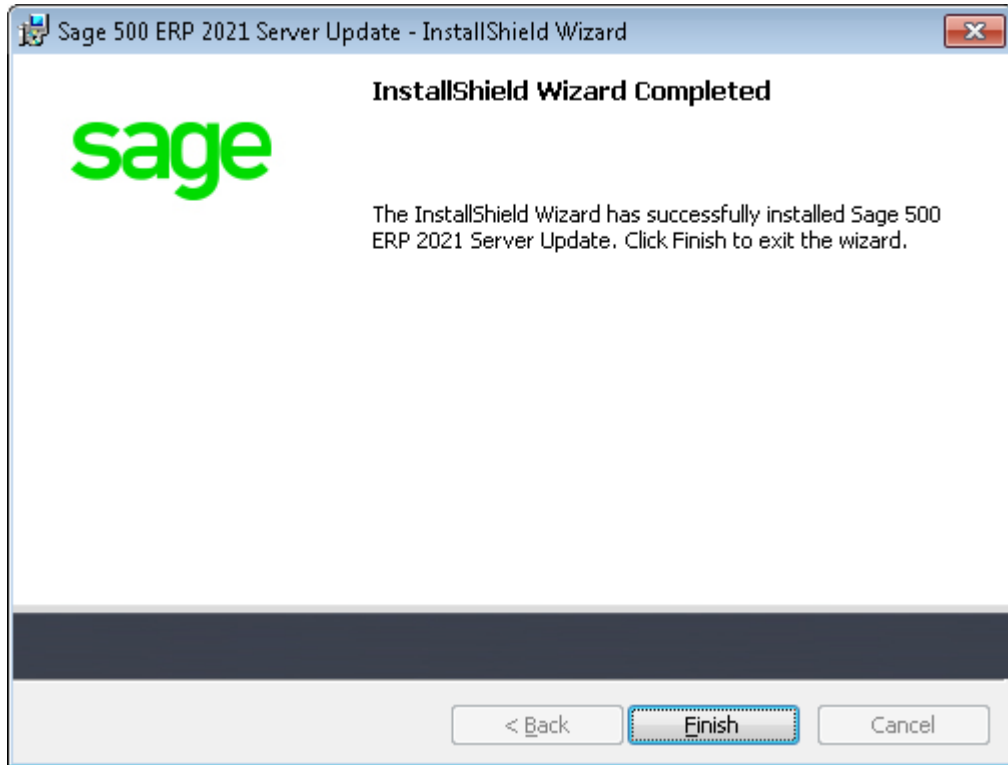
6. Select **Complete** and click **Next** to continue.



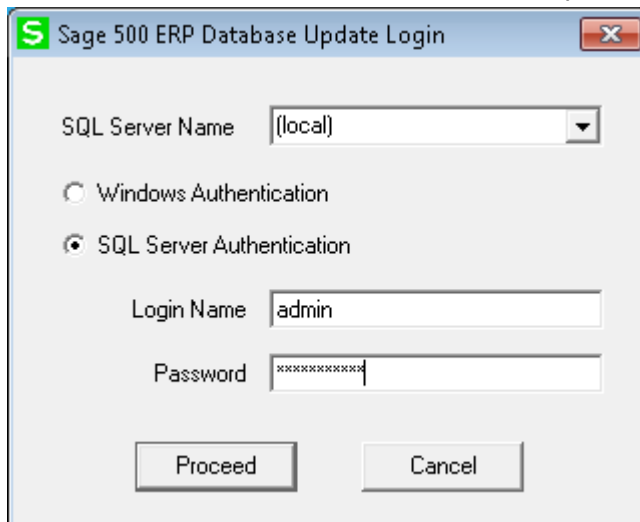
7. Click **Install** to continue.



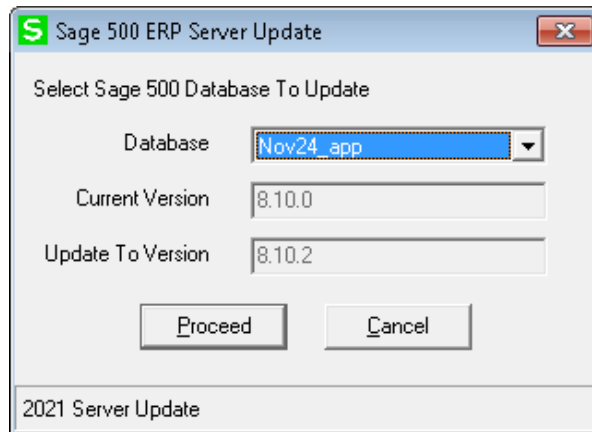
- At the completion screen, click **Finish** to complete the Sage 500 ERP Server installation.



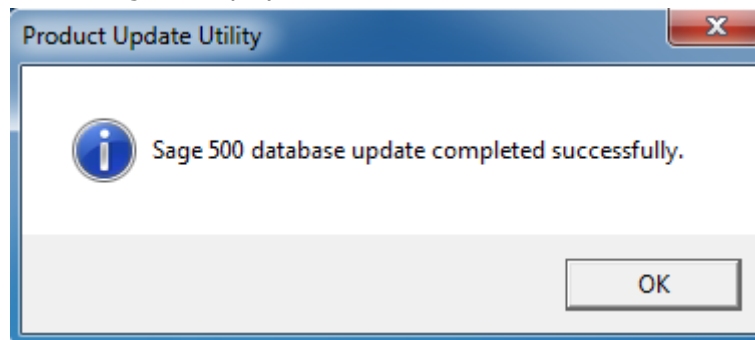
- If you receive a message to restart the system, click **Yes** to continue. After the system has been restarted, select **Sage 500 ERP 2021 Product Update 2** from the Sage 500 ERP 2021 program group.
- Enter the SQL Server Name and SQL Server sa password, select **Proceed** to continue.



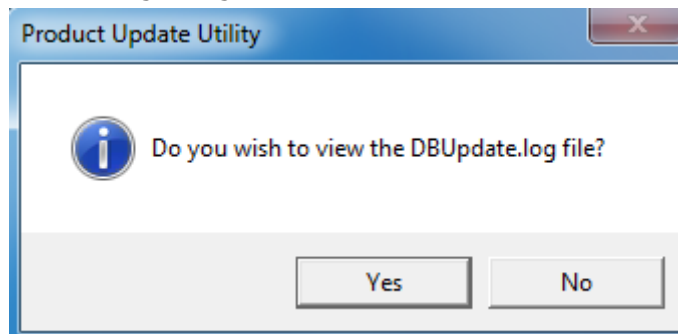
11. Enter the name of the Sage 500 ERP Application Database and select **Proceed** to continue.



12. This confirmation dialog will display; select **OK** to continue.

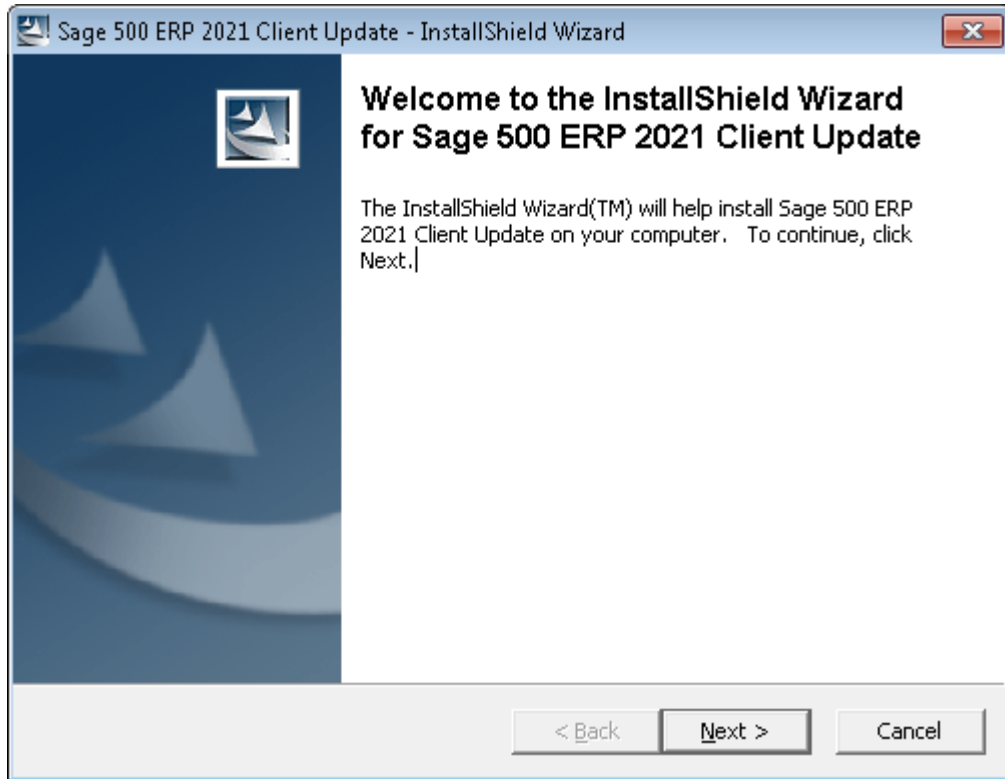


13. After applying the update to the Sage 500 ERP Database, you may view the updates by clicking **Yes** at the following dialog box:

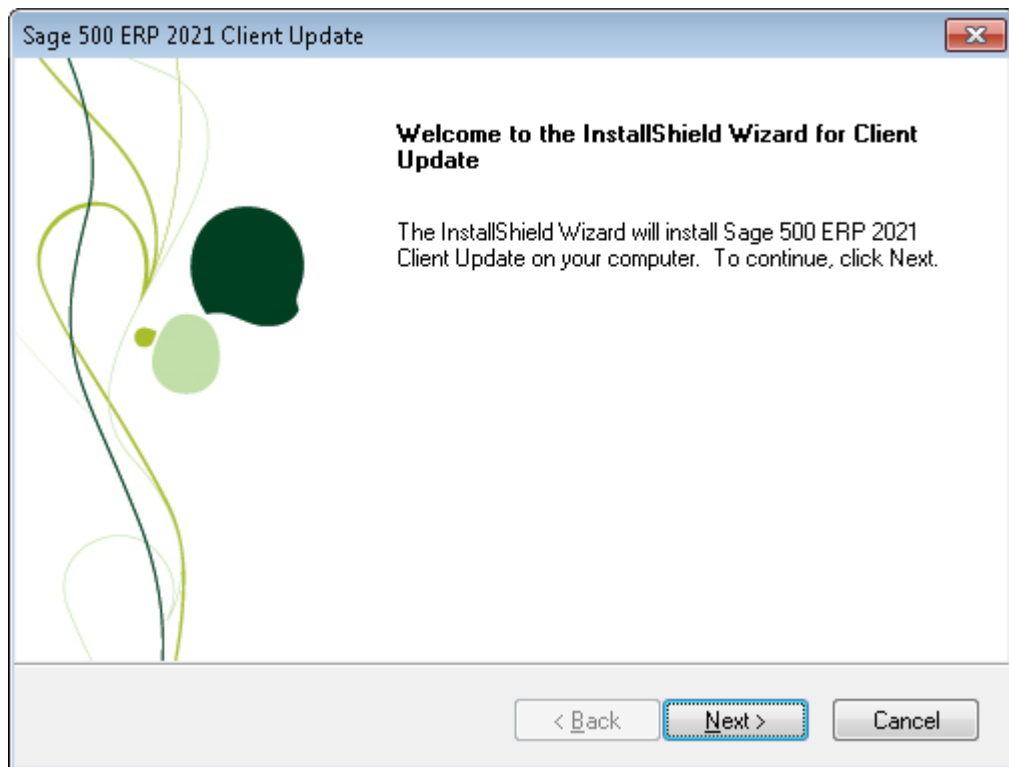


Installing the Client

1. To begin the Sage 500 ERP 2021 Client installation, double-click the **2021PU2C.exe**. A screen similar to the one below will display, click **Continue** to proceed.



2. At the Welcome screen, click **Next** to continue.



3. At the completion screen, click **Finish** to complete the Sage 500 ERP Client update installation.

