

S A G E 5 0 0 E R P 2 0 2 3

Release Notes

Version 8.20.3

Product Update 3

Sage Software, Inc.

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Disclaimer

Any prior customizations may be altered or overwritten upon installation of this product update. The user assumes all responsibility for corruption or loss of data.

Enhancements and Corrections

The following is a list of enhancements and corrections that have been incorporated into this Sage 500 ERP 2023 Product Update.

***Indicates a new enhancement or program fix in this Update. All new to Product Update 3 have been consolidated under one section "Product Update 3".**

Enhancements

*Product Update 3

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50725	PO	Address validation includes incorrect coding		poapiSTAddr.sql, poapi3.sql, poapi4.sql, spimGeneratePO.sql
50734	CM	Error when deleting deposit batch: "Unable to determine status of batch usage"	cmztl001.frm, cmztl001.exe	
50747	CC	Manual Transaction does not work in Credit Card/EFT Transaction in Process Cash Receipts	SE.vb, Accounting.Application.CC.SE.dll	
50748	CC	"FAILED with the following error: URL or Network error." when doing a Test Connection in Maintain Processors Account.	SE.vb, Accounting.Application.CC.SE.dll	
50749	CC	System.Net.WebException. The request was aborted. Could not create SSL/TLS secure channel, at Accounting.Application.CC.SE.Get Settlements(String startDate, String endDate) at Accounting.Application.CC.Settlement.GetSettlements) when processi	App.config, Accounting.Application.CC.Settlement.exe, Accounting.Application.CC.Settlement.exe.config	

Product Update 2

Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50694	BA	BI 2023 Analyzer View Headers are too dark to read	Analyzer.vb, Accounting.Application.BA.Analyzer.exe	
50696	SO	The SO printing displays the "Ship To" address for all inventory line item.		spsCreateASalesOrder.sql
50698	AP	Usability - user can potentially lose the option to check the EFT file		Update kmsgAPGenFileSuccess 140498 message for overlapping message box OK buttons.sql
50701	SO	Error 13 - Type Mismatch when Copying a SO to another Customer		spsCreateASalesOrder.sql
50704	PO	Open Sales Order already tagged to a PO is available for tagging again in Tag Purchase Order		sppoPopPOTagWrk.sql
50712	SO	Dropship SO does not appear in the 'Select Ship Line for Returns Lookup window	SelectLines.frm, SOLineSelectEng.dll	

Product Update 1

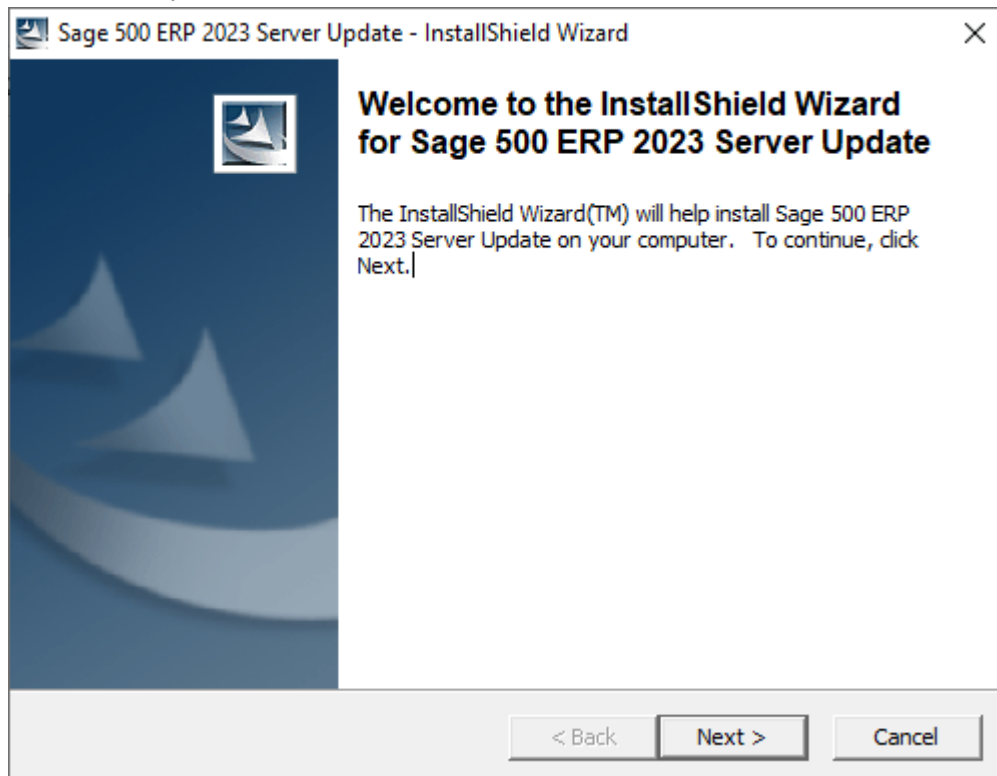
Issue ID	Module	Short Description	Objects Modified - Client	Object Modified - Database
50688	AP	1099 TY 2022 PU Update - v2023	ap1099FormsSvcLnch\ap1099SvcAtx.frm	spapProcess1099_TaxSvc.sql spapSubmit1099_TaxSvc.sql ap1099Update2022.sql

Installation Instructions

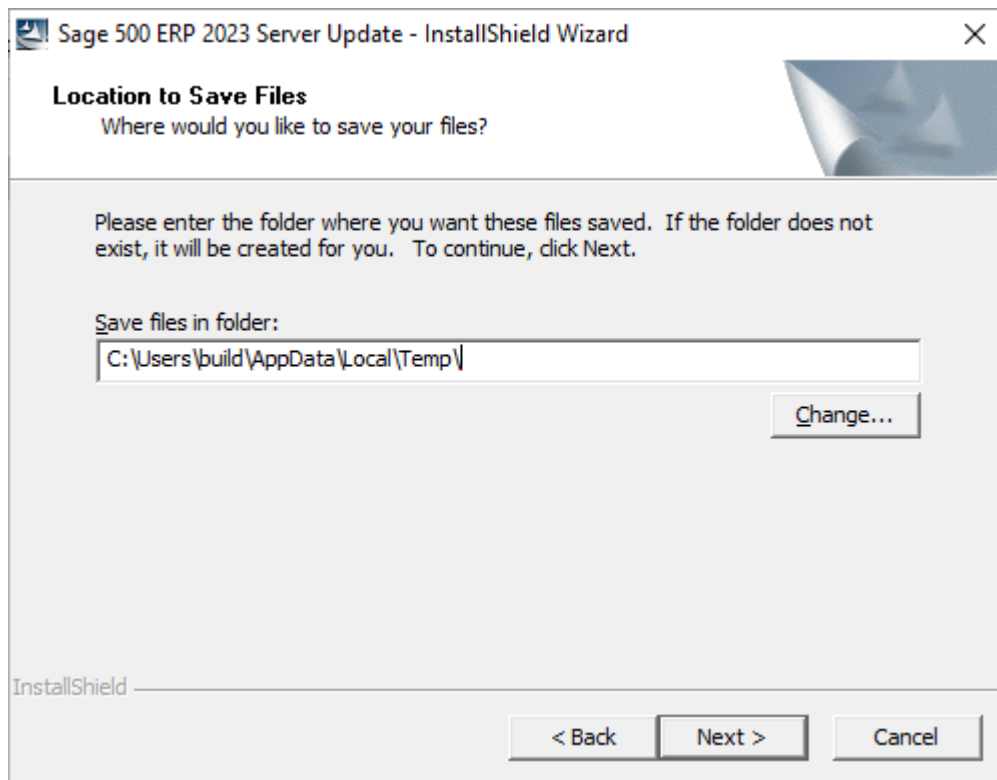
Installing the Server

Note: All users must log out of the Sage 500 ERP applications prior to installing the server update.

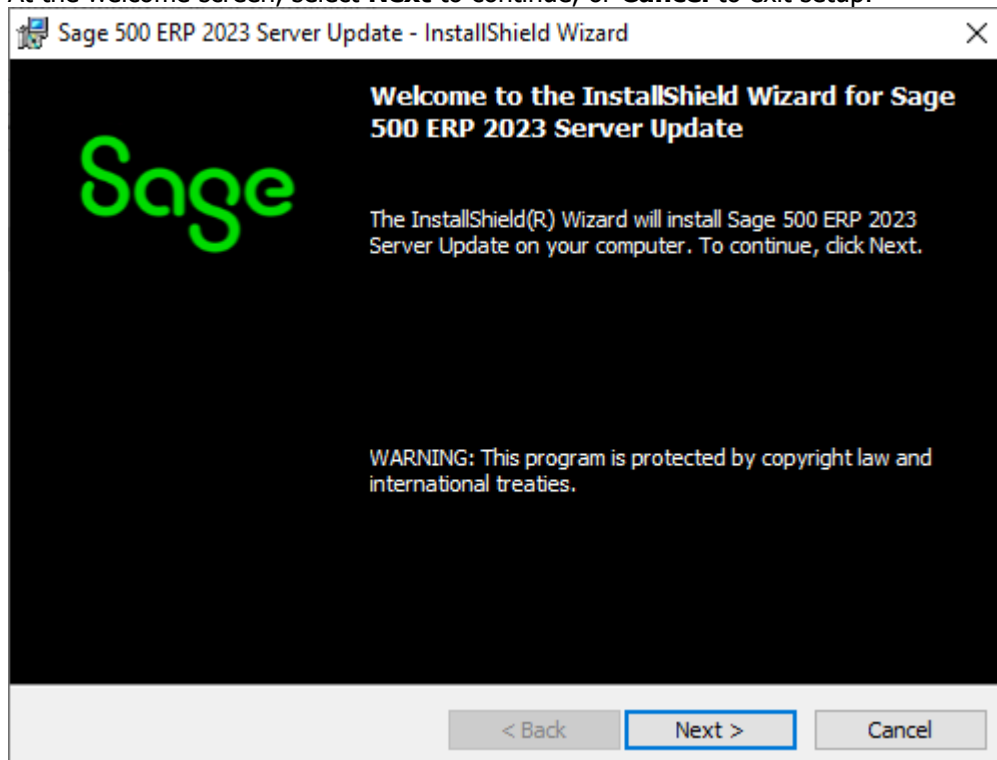
1. To begin the Sage 500 ERP 2023 Server installation, double-click **2023PU3S.exe** and click **Next** to proceed.



2. Indicate the location to which the installation files should be saved. Select the default location, or select **Change** to browse to a different location.



3. At the welcome screen, select **Next** to continue, or **Cancel** to exit setup.



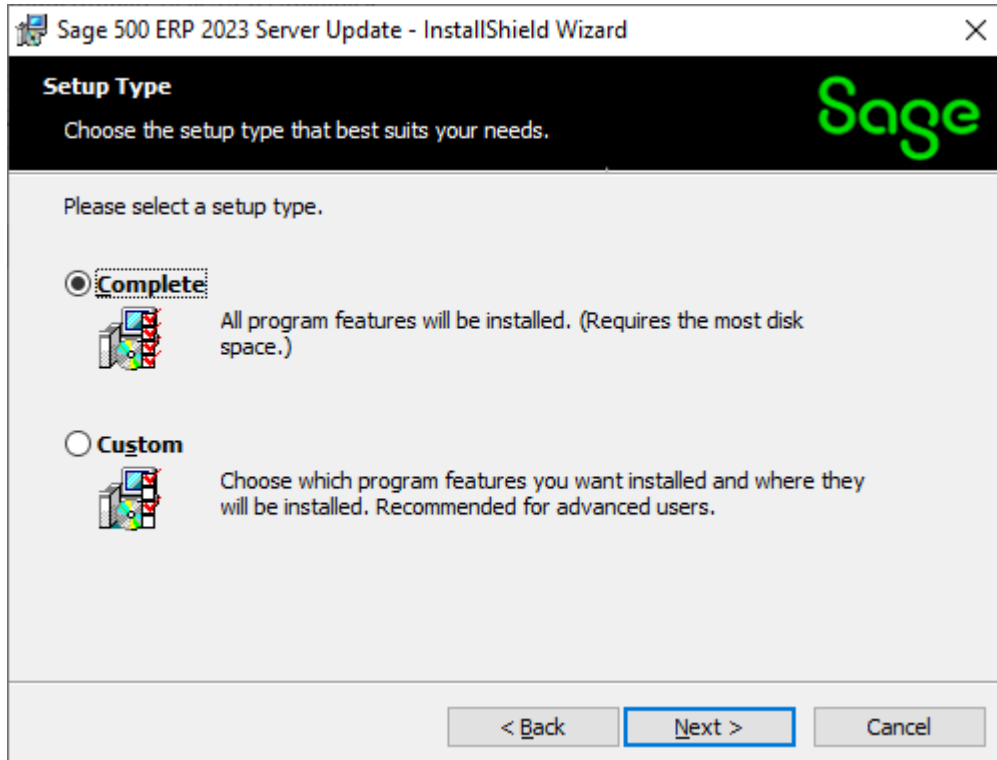
4. Read the License Agreement, select the Accept option and click **Next** to continue.

The screenshot shows a window titled "Sage 500 ERP 2023 Server Update - InstallShield Wizard". The window has a dark header with the Sage logo and the text "License Agreement" and "Please read the following license agreement carefully." The main content area is titled "Sage End User License Agreement" and contains the following text: "This Agreement governs the use of the Software set forth in Customer's Order Form and any Service Plan Customer elects to purchase with respect to that Software." Below this is a paragraph of legal text: "BY DOING ONE OR MORE OF THE FOLLOWING (OR ALLOWING OR AUTHORIZING A THIRD PARTY TO DO SO ON CUSTOMER'S BEHALF), CUSTOMER SHALL BE DEEMED TO HAVE ACCEPTED AND ENTERED INTO THIS AGREEMENT WITH SAGE AND ANY ADDITIONAL TERMS AND CONDITIONS REQUIRED BY THIRD-PARTY PROVIDERS BY: (1) CLICKING 'AGREE,' 'OK', OR A SIMILAR AFFIRMATION THAT APPEARS DURING ACTIVATION OF THE SOFTWARE OR PRIOR TO THE USE OF THE SOFTWARE, (2)". At the bottom of the main content area, there are two radio buttons: "I accept the terms in the license agreement" (which is unselected) and "I do not accept the terms in the license agreement" (which is selected). To the right of the radio buttons is a "Print" button. At the bottom of the window, there are three buttons: "< Back", "Next >", and "Cancel".

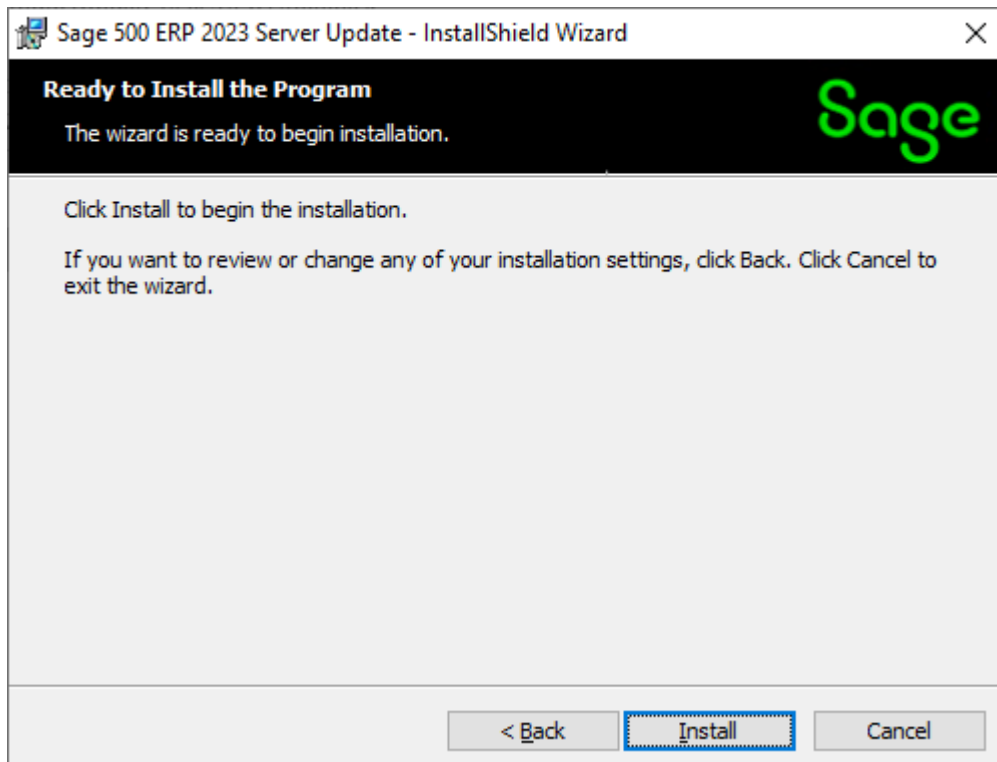
5. Enter the User Name, Organization, and click **Next** to continue.

The screenshot shows a window titled "Sage 500 ERP 2023 Server Update - InstallShield Wizard". The window has a dark header with the Sage logo and the text "Customer Information" and "Please enter your information." The main content area has two text input fields: "User Name:" with the text "Administrator" entered, and "Organization:" with the text "Sage Software" entered. At the bottom of the window, there are three buttons: "< Back", "Next >", and "Cancel".

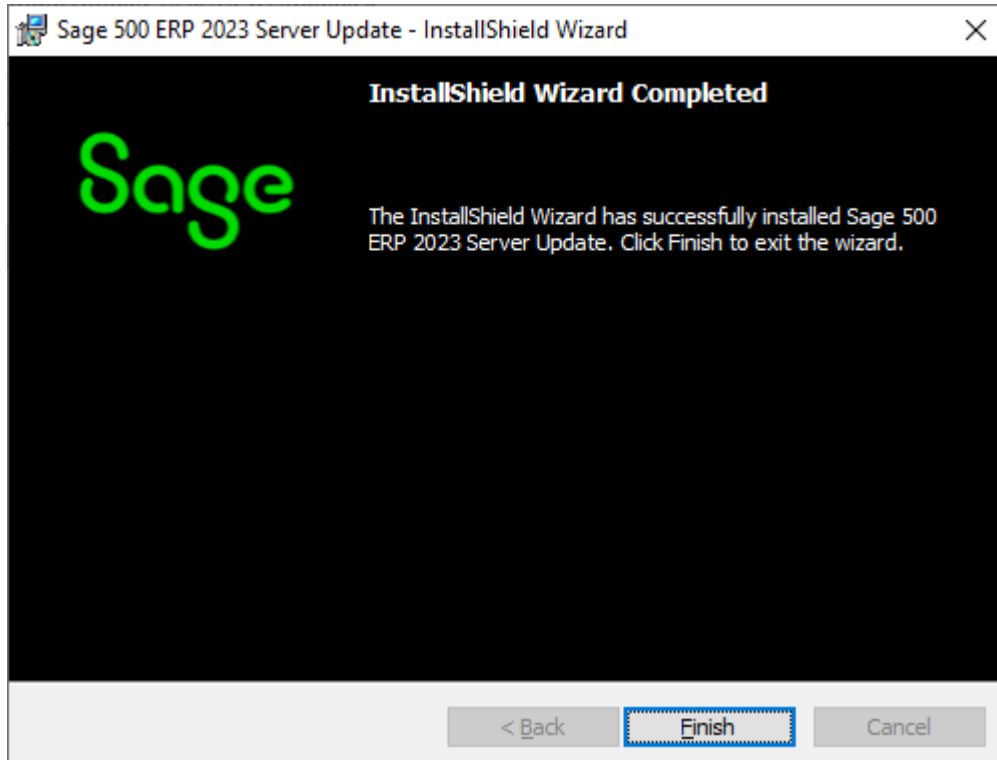
6. Select **Complete** and click **Next** to continue.



7. Click **Install** to continue.

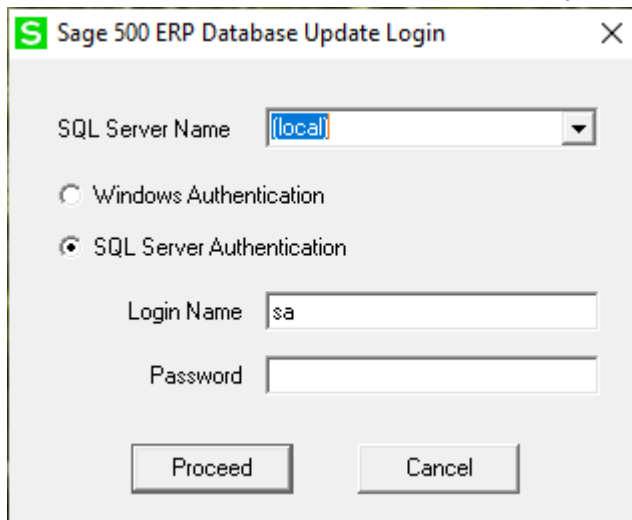


8. At the completion screen, click **Finish** to complete the Sage 500 ERP Server installation.

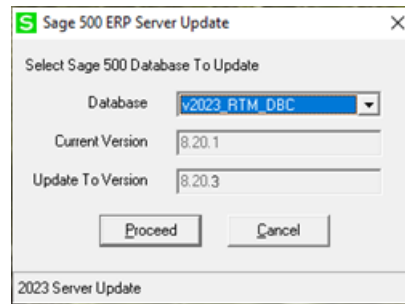


9. If you receive a message to restart the system, click **Yes** to continue. After the system has been restarted, select **Sage 500 ERP 2023 Product Update 3** from the Sage 500 ERP 2023 program group.

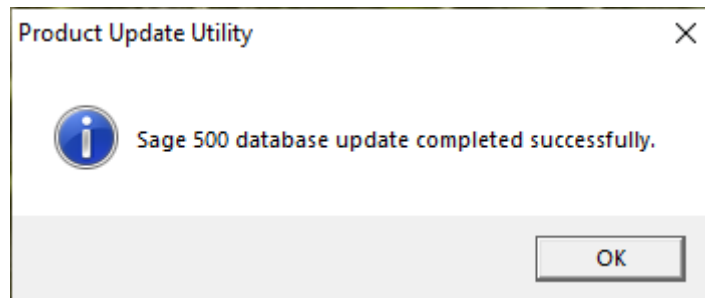
10. Enter the SQL Server Name and SQL Server sa password, select **Proceed** to continue.



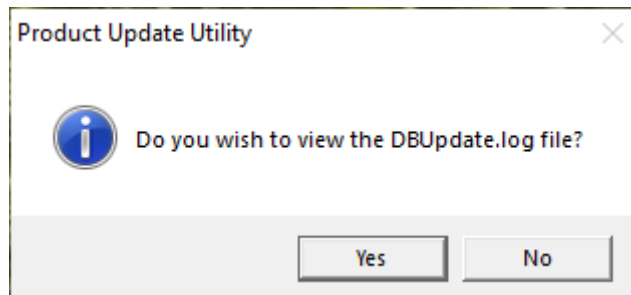
11. Enter the name of the Sage 500 ERP Application Database and select **Proceed** to continue.



12. This confirmation dialog will display; select **OK** to continue.

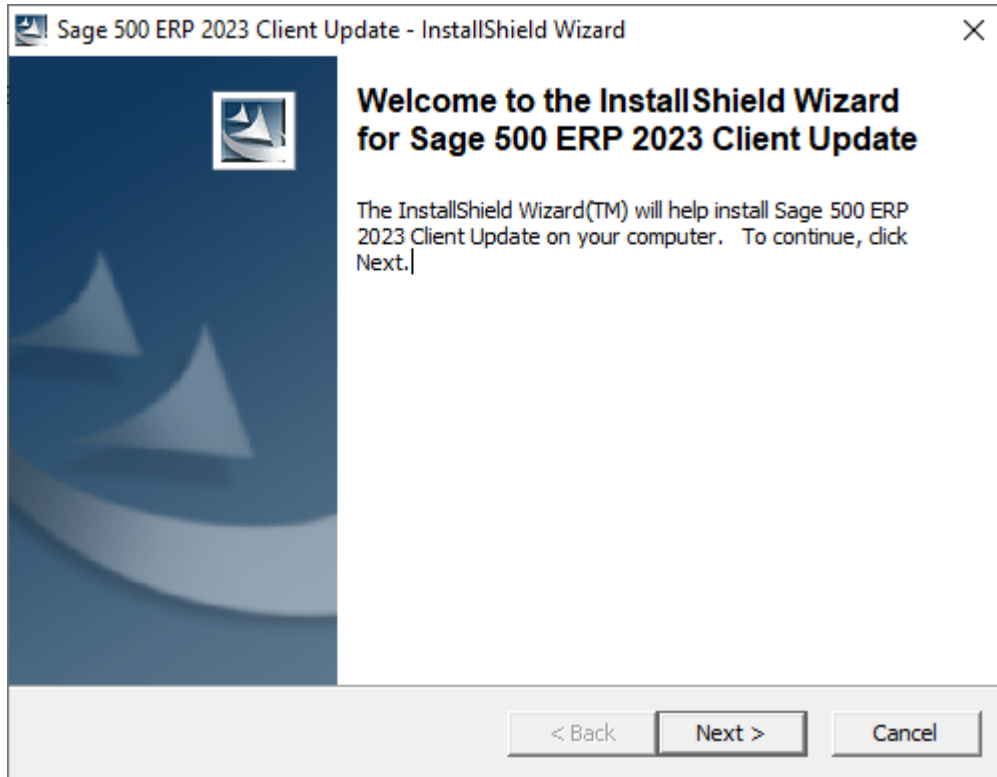


13. After applying the update to the Sage 500 ERP Database, you may view the updates by clicking **Yes** at the following dialog box:

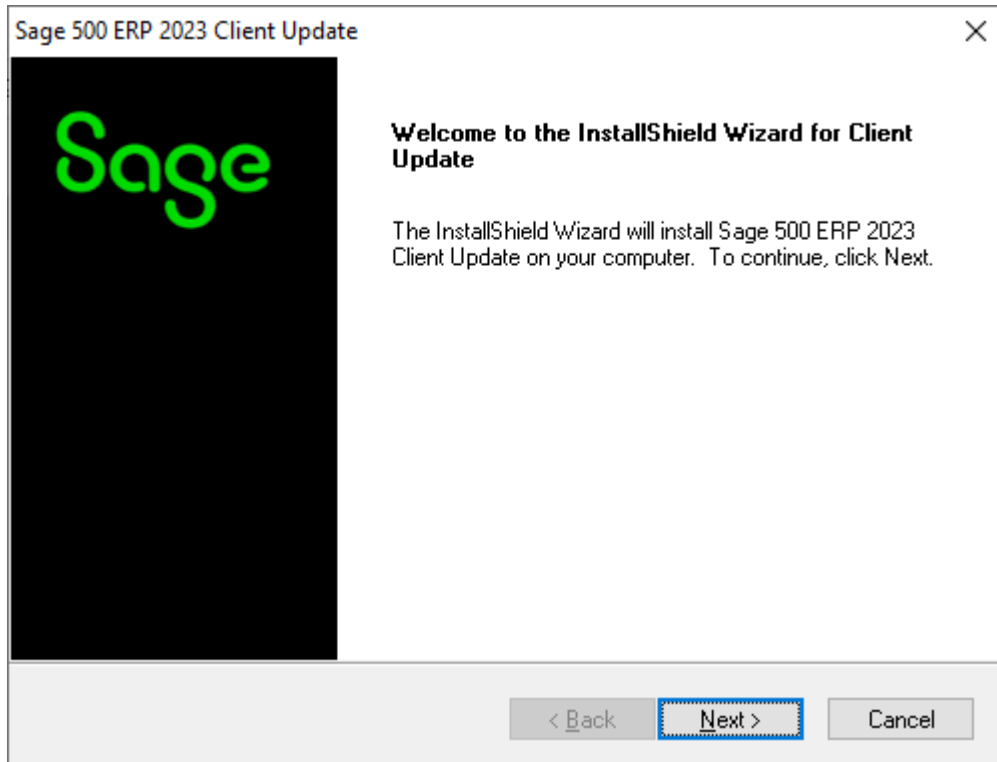


Installing the Client

1. To begin the Sage 500 ERP 2023 Client installation, double-click the **2023PU3C.exe**. A screen similar to the one below will display, click **Continue** to proceed.



2. At the Welcome screen, click **Next** to continue.



3. At the completion screen, click **Finish** to complete the Sage 500 ERP Client update installation.

