

Sage 500 ERP

Release Notes
Version 2024

Installation/Upgrade

.NET Framework 4.5.1

.NET Framework 4.5.1 will be installed automatically with the Sage 500 ERP Client or DB Express Install installations. The .NET Framework 4.5 must be turned on in 'Turn Windows features on or off' before installing Sage 500 ERP Client in Windows 8 or higher environments.

Database Tools

Distributed Management Objects (DMO) is no longer required to be installed to use the Database Utilities.

All Modules

Roaming Profiles

- Sage 500 DOES NOT support Roaming Profiles.

Doc Transmittal

- You may now enter the Email URL for your Exchange service if it is known, otherwise after validating the credentials of the mailbox being used the process will attempt to auto discover the URL for you.
- Document Transmittal will now store the Email URL instead of trying to detect it for each transmittal process.
- Document Transmittal will now store the Credentials that are used for Document Transmittal and reused without prompting if the credentials are still valid. If the stored credentials are no longer valid due to a password change or something similar it will prompt for the credentials and if they are successfully used the new credentials will be store for future use. This change is designed to reduce the frequency of entering the credentials.

Network Installation

Network installation over a share point is not supported.

Accounts Payable

Sage 500 ERP has been enhanced to allow 1099 recipients to receive their 1099 electronically via e-mail using the 1099 software from Aatrix. Additionally, the 1099 payor can now optionally specify a specific street / e-mail address for the 1099, and now allows a 1099 specific First/Middle/Last name to be printed on the 1099.

The taxpayer ID for a vendor, commonly a social security number, is now masked or requires a security event to be shown in plain text.

Credit Card

SED 2.0

Sage 500 ERP no longer supports Sage Exchange Desktop 1.0. Go to <https://www.sageexchange.com/install/sed2/> to download the latest version of Sage Exchange Desktop 2.0 (now known as Paya). After installing Sage Exchange Desktop 2.0, any existing version of Sage Exchange Desktop 1.0 components will be uninstalled.

TLS Support

Older SSL/TLS 1.0/1.1 requirements have been removed. Customers can now disable support for older SSL, TLS 1.0 and 1.1 cryptographic protocols.

SDK

The Cross-Reference utility is no longer provided with the Sage 500 SDK, since this functionality is fully supplied by SQL Management Studio.

USPS

The USPS Web service is a new feature that has been added to both Maintain Customers and Maintain Vendors. It is important to note that this web service, which is hosted by the United States Postal Service will only validate US based physical addresses. Any attempt to use international addresses for validation will result in an error message about unrecognized state and/or zip code.

Appendix 1: Fixed Issues in v2024 by Module

Module	Issue ID	KB Article ID/PER Number	Short Description
AP	50561		Track unused/voided AP check numbers for audit purposes
AP	50683		1099 TY 2022 Changes
AP	50699		Usability - user can potentially lose the option to check the EFT file
AP	50715	116869	Voided EFT showing wrong TranID type and Transaction Type
AR	50681		Add Invoice Status to selection criteria for Reprint Invoice
BA	50716	117918	2024 BI Analyzer View Headers are too dark to read
CC	50743		Error: "System.Net.WebException. The request was aborted. Could not create SSL/TLS secure channel, at Accounting.Application.CC.SE.GetSettlements(String startDate, String endDate) at Accounting.Application.CC.Settlement.GetSettlements) when processing Cr
CC	50744		Error: "FAILED with the following error: URL or Network error." when doing a Test Connection in Maintain Processors Account.
CC	50745		Error: Manual Transaction does not work in Credit Card/EFT Transaction in Process Cash Receipts
CI	50708		Add ability for doc transmittal to send through exchange using OAuth / Multi factor Authentication
CM	50735	84245	Error when deleting deposit batch: "Unable to determine status of batch usage"
DB	50726		Restored v2023 test database on SQL server 2019 experiencing Sage 500 function issue
DI	50702		Add SQL 2022 Support for Data Import Manager
IM	50721		Demo data inventory calendar needs additional periods through 2029
MF	48595		WO maintenance Step detail form is hiding the toolbar when show dataporter is activated in System Manager.
MultiModule	50531		Update Demo Data
MultiModule	50728		Add Filtering capability to Task List application.
PO	50705	3543	Open Sales Order already tagged to a PO is available for tagging again in Tag Purchase Order
PO	50730		Address validation includes incorrect coding
SM	50558		Extend the IM security event 'Exceeding the authorized limit on the order amount' functionality to PO module
SM	50720		Update Crystal Runtime to SP 30
SM	50741		Update welcome page with new Links
SO	44797	108774	Add a Customer Return form.
SO	48498		Edit shipments memo form when the user clicks on Preview icon or print icon system does not display the report.
SO	50437	102898	Error when printing Memo List from Sales Order Entry screen
SO	50674	116750	Picklist only prints on Windows Default Printer
SO	50703	118510	Error 13 - Type Mismatch when Copying a SO to another Customer
SO	50706	117922	The SO printing displays the "Ship To" address for all inventory line item.

Module	Issue ID	KB Article ID/PER Number	Short Description
SO	50713	117924	Dropship SO does not appear in the 'Select Ship Line for Returns Lookup window
SO	50731		Add Print/Email Customer Return task
SO	50739		Add Print/Email Customer Return task help contents