

# Sage One Accountant Edition



## User Guide

Professional user guide  
for Sage One Accounting Standard  
and Sage One Accountant Edition



Setting up  
Sage One

Managing  
contracts

Banking

Invoicing

Online payment  
options

Products  
and services

Projects and  
tasks

Other  
incomes

Expenses

General  
journal entries

Reporting

Sage One  
Accountant  
Edition

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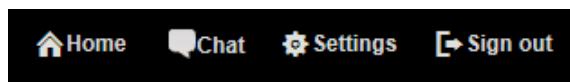
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# Setting up Sage One

Your company settings are stored in the Settings Overview section. In this section you can add or modify information related to you, your business, and your subscriptions. When you first start using Sage One, it is a good idea to enter the information in this section. Among other things, this will ensure your invoices contain the correct information and your financial books have the correct fiscal end date for your financial statements. To access the Settings and a brief explanation of what each is, please follow the steps below.

1. From the top right-hand corner of the home screen, click **Settings**.



2. In Settings Overview you can select different options to set up your company information.

**Your information:** Your first name, last name, email address, and language preference are stored here. The email address cannot be modified once your account is created, but you can modify your name.

**Business information:** Your business information is stored in this section, and that includes your business name, address, website, and telephone numbers.

**Your subscriptions:** This section contains information about your current subscription to Sage One. Offer codes can be entered in this section.

**Administrators and collaborators:** You can create additional users in this section. Your company can have two Administrator accounts including the business owner, which have access to everything in Sage One. Collaborators only have access to the Tasks area unless you assign them to a project.

**Sage One settings:** Modify settings specific to your Sage One account.

1. **Invoice settings:** Add your company logo here and pick the invoice template you would like to use. Invoice terms and conditions can also be set here.



Oftentimes your clients will require guidance from you on what payment terms are most appropriate for the nature of their business. Consider things like cash flow, nature of work, and industry standards when making this type of recommendation.

2. **Online payments:** Set up how you plan to receive online payments here. Options include Sage Payment Solutions and PayPal™. (For more information, see [Online payments options](#) section.)
3. **Sales tax:** Set up your **sales tax** based on the province you are doing business in:
  - a. Click **Sales tax, Add tax location**.
  - b. Select your location by province from the drop-down list. You can also check the box to make your province the default location when creating an income or expense.
  - c. Check the options for the taxes you collect and enter your GST/HST/PST numbers.
  - d. When you have verified the information is correct, click **Save tax**.

Location\* ?  
Please select

Use this location by default when I am creating an income or expense

Save tax Cancel

4. **Categories:** Categories is what your accounts in your chart of accounts are called in Sage One. In this section, you can customize your chart of accounts. Existing accounts can be modified or deleted and new accounts can be added. Note that, by default, categories are organized in alphabetical order. However, if you update the listings to include a GL or account number at the beginning, they will be organized in numerical order.
5. **Financial settings:** Set your fiscal end date here. This date is used for reports when running fiscal year reports.

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6. **Google Drive™**: This feature allows you to keep a copy of all the invoices you post in your Google Drive. You can link your Sage One account to an existing Google account. To use this feature:

- a. Click **Link Google Drive**.
- b. If you are currently logged on to a Google account, you can view the account name on the top right side of your browser. If you would like to use a different account, click the drop down and select **Sign out**. If this is the account you want to link, proceed to step C. If you are not logged on to a Google account, you will be prompted to choose an account to link to. Select the account you want to link Sage One to. Type in your password and Sign in.
- c. Review what Sage One requires access to and click **Accept**.
- d. Your Sage One account is now linked to a Google Drive. In Sage One, the email address that your account is linked to is listed. To unlink your email account, click **Unlink Google Drive**.



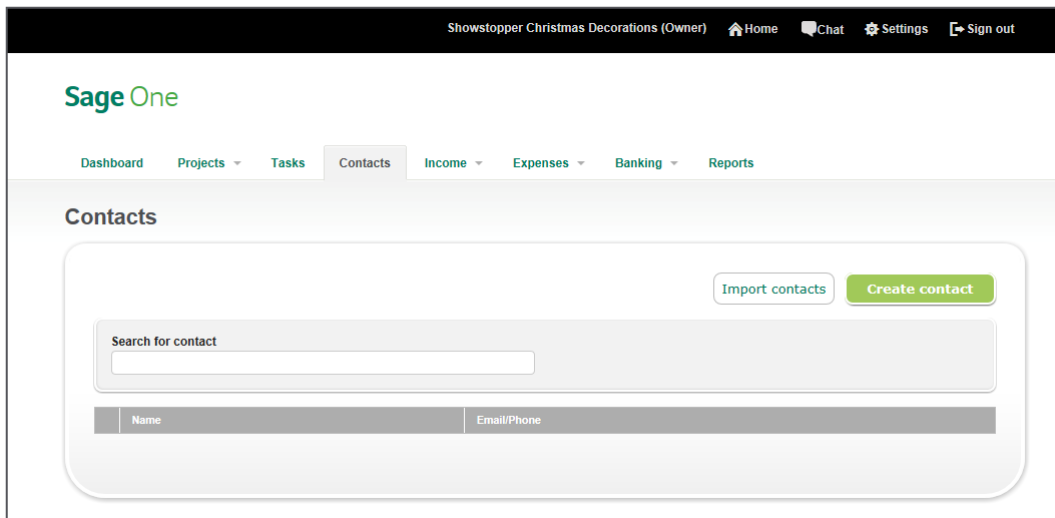
If at any time while using the software you require assistance, there is a Chat link on the top right side of the browser in Sage One. Click **Chat** to be connected for live technical support on Monday to Friday between 9 a.m.–8 p.m. ET.

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# Managing contacts

## Creating a new contact

1. From the home screen click **Contacts**.
2. To create a new contact, click **Create contact**.



3. In the Add a contact window, enter your contact's information.

A screenshot of the 'Add a contact' dialog box. The window has a title bar with 'Add a contact' and a close button. It is divided into several sections. The 'Basic information' section contains input fields for 'First name', 'Last name', 'Telephone', and 'Mobile', and a dropdown menu for 'Contact type\*' with 'Other' selected. There are also input fields for 'Business name' and 'Email'. Below this are three more input fields: 'Main address', 'Delivery address', and 'Notes'. At the bottom of the window are two buttons: 'Save contact' and 'Cancel'.

- The contact's primary address can be entered in the Main address section by expanding the section. If a contact has a separate mailing address, that address information can be entered in the Delivery address section. Any additional information can be entered in the Notes section.
- To save the contact, click **Save contact**.



To create a contact, you must enter a First name, Last name, or Business name. All other fields are optional.

### Modifying a contact

Contact records can be modified at any time in Sage One.

- From the home screen click **Contacts**.
- Click a contact to select it.
- Make the necessary changes and click **Save contact**.

### Deleting a contact

- From the home screen click **Contacts**.
- Click a contact to select it.
- Click **Delete this contact** and confirm you want to delete the contact by clicking **OK**.



Contacts that are linked to an Invoice in Sage One cannot be deleted. To delete a contact linked to invoices, delete all the invoices first.



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## Importing contacts

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Steps on how to export your contacts from the various sources are available in the Import contacts screen. Click the link for the source you are exporting from and follow the steps to export your contacts.

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Contacts can be imported from four different data sources: CSV from Outlook®, Gmail™, or Yahoo® or from your own CSV file.

1. Export your CSV file.
2. From the home screen, click **Contacts, Import contacts**.
3. Click the CSV file you want to import (CSV from Outlook, CSV from Gmail, or CSV from Yahoo).
4. Browse to where your CSV file is saved by clicking **Browse**. Select the location of the file and click **Open**.
5. Select whether you want your duplicate contacts to be replaced or the new contact not to be imported and click **Upload**.
6. Once the import is completed, your list of contacts will be displayed.
7. Click your contacts to add additional information that may not have been imported if needed.

Your own CSV file (in the format of the template provided)

1. From the home screen, click **Contacts, Import contacts**.
  2. Click **Other**.
  3. Download the Sage One CSV template file by clicking that link.
  4. Fill in the template with your contacts.
  5. Save your CSV file then return to Sage One.
- 



If your contact list is coming from a source other than the ones listed, you can open the file and copy the information into the template columns. This will save on data entry time.

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6. In the import screen browse to where your CSV file is saved by clicking **Browse**. Select the location of the file and click **Open**.
7. Select whether you want your duplicate contacts to be replaced or the new contact not to be imported and click **Upload**.



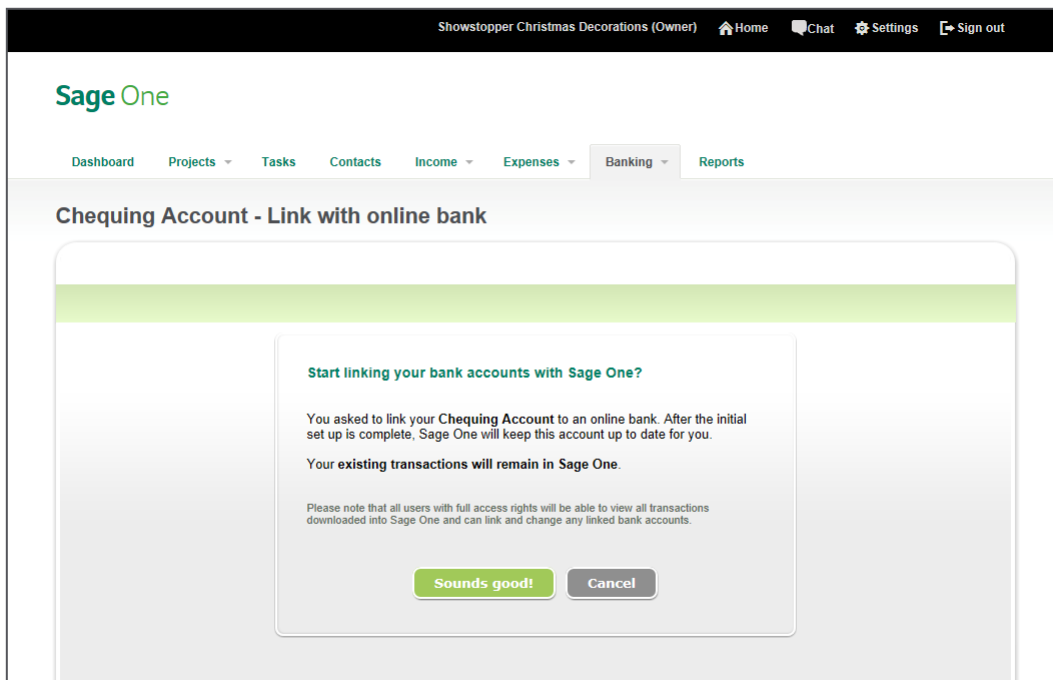
8. Once the import is completed, your list of contacts will be displayed.
9. Click your contacts to add additional information that may not have been imported if needed.

## Banking

The banking feature in Sage One allows you to record transfers between accounts, see deposits, and review transactions hitting your bank account. You can also link your bank or credit card account in Sage One.

### Linking Sage One to your online bank account

1. To access this feature, from the home screen click **Banking, Account list**.
2. Select an account by clicking on the account.
3. Click **Link with Online Bank**.
4. Click **Sounds good!** to continue.



5. If you have previously set up a linked bank account, select a bank account from the Existing bank drop down or click **Select a different bank**. If you have not previously set up a linked account, proceed to step 6.

The screenshot shows a dialog box titled "Select online account to link". It contains a dropdown menu labeled "Existing bank" with a downward arrow, followed by the word "or" and a button labeled "Select a different bank". At the bottom of the dialog, there are two buttons: "Continue" (highlighted in green) and "Cancel".

6. Select your bank from the list of popular accounts or type in your bank name into the **Search** box and click Search. A list of banks will display. Select your bank by clicking on the bank name.

The screenshot displays the Sage One web interface. At the top, it says "Sage One" and "Your trial expires in 1789 days. [Subscribe today.](#)". The navigation menu includes Dashboard, Projects, Tasks, Contacts, Income, Expenses, Banking (selected), and Reports. The main heading is "Chequing Account - Link with online bank". Below this, there is a "Add Accounts" section with a search box and a "Search" button. A "Popular Accounts" list includes Sheet Metal Worker FCU, Commonwealth Bank CBA (Australia), First National Bank (South Africa), Westpac (Australia), NAB (Australia), ANZ (Australia), Standard Bank (South Africa), ABSA (South Africa), and St. George Bank (Australia). To the right, the "Added Accounts" section shows three accounts: "DagBank - Angel Jan9 Saving manytrans savings \$388,800.88", "DagBank - Angel Jan09 Checking ManyTrx checking \$988,850.50", and "DagBank - Angel Jan9 Saving manytrans savings \$388,800.88". A "See all added accounts" link is at the bottom.

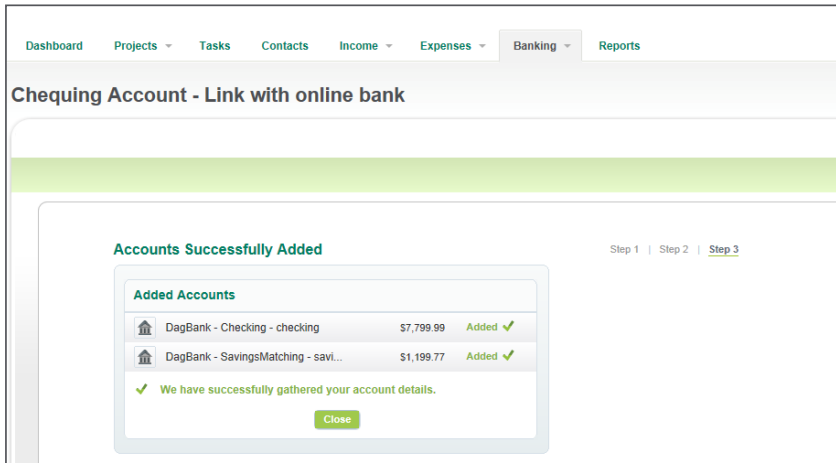
7. Enter your online banking credentials and click **Add**.

The screenshot shows a web interface titled "Chequing Account - Link with online bank". Below the title is a green header bar. The main content area is titled "Add Accounts" and includes a progress indicator for "Step 1 | Step 2 | Step 3", where "Step 2" is highlighted. A note indicates "\* = required field". The "DagBank" section shows the website "web: 64.14.28.129" and a prompt: "Please enter the same credentials you use to access your DagBank account online." There are three input fields: "DagBank Username \*", "DagBank Password \*", and "Re-enter Password \*". An "Add" button is located below the fields. To the right, a "Help" section explains that providing credentials allows viewing accounts and notes the confidentiality of the data. Logos for "thawte" and "TRUSTe" are visible at the bottom of the form area.

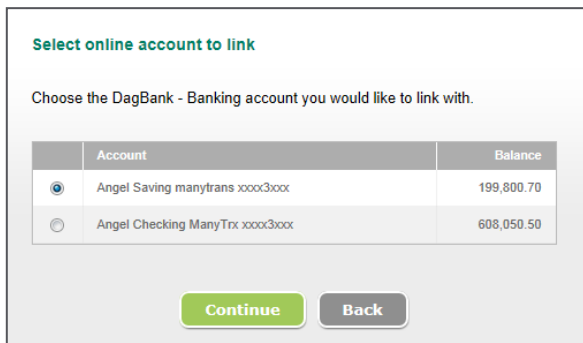
8. Sage One will connect with your bank account.

This screenshot shows the same "Chequing Account - Link with online bank" interface. The top navigation bar includes "Dashboard", "Projects", "Tasks", "Contacts", "Income", "Expenses", "Banking", and "Reports". The "Add Accounts" section now shows a progress indicator for "Step 1 | Step 2 | Step 3", with "Step 2" highlighted. A progress bar with 10 blue bars is shown, with the first bar filled. The text "Gathering your data" is displayed below the progress bar. To the right, a message states: "Sage One is in the process of verifying the credentials you have provided for DagBank." The "thawte" and "TRUSTe" logos are no longer visible.

Once they have connected, you will see a list of the accounts that have been successfully added. Click **Close**.

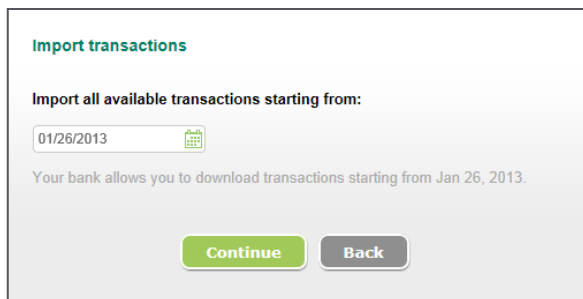


9. Select the account you want to sync with and click **Continue**.



10. Select a start from date that you want to import transactions from and click **Finish**.

**Note:** Sage One can import transactions up to 90 days in the past.



11. You can then select which transactions you want to import into Sage One.

12. Select individual transactions and click **Add to Sage One**.

The screenshot shows the Sage One web interface for a 'Chequing Account'. The account is linked to 'DagBank - Banking - Angel Saving manytrans xxx03xxx'. The interface displays a transaction from 'Apple' on 'Oct 1, 2013' with a reference of 'Apple' and a withdrawal amount of '\$65,812.00'. The transaction is categorized as 'Personal Expense'. The 'Add to Sage One' button is highlighted in green. The Sage One balance is shown as '\$0.00' and the online balance for DagBank is '\$199,800.70' as of Oct 01, 2013 12:00am. The interface also includes a 'Match to existing Sage One transactions' link and a 'Sales tax included (BC)' section with GST and PST amounts.

13. You can select the transactions you want to import and categorize the transaction. Leave a transaction uncategorized if you are unsure which account it should affect. Your accountant can look through the uncategorized transaction and categorize it at a later date.

In most cases you will likely record the transaction as a new income/expense into Sage One. The payment can also be recorded against outstanding bills/invoices and as bank transfers. If you have already recorded a bank transaction in Sage One, you can match it to avoid recording the transaction a second time.



If you make a mistake when importing bank transactions, you can easily correct it. Simply delete the transaction created in Sage One. The bank transaction will appear in the list again, and you can post/match it appropriately.

## Viewing bank accounts

1. To view a list of the bank accounts in Sage One, click **Banking** from the home screen then click **Account list**.
2. Click the account you want to view in detail.

Dashboard Projects Tasks Contacts Income Expenses Banking Reports

Savings Linked with <DagBank - Banking - Angel Saving manytrans xxx3xxx> [Unlink](#)

Register Downloaded transactions

Edit Bank Account Transfer

Account Name\*  
Savings

Account Type  
Savings

Account Number  
9876543

Balance  
630,250.68

Start date: 12/01/2013 End date: 12/31/2013

Unmatch	Date	Reference	Contact	Category	Received	Paid	Balance
	12/06/2013	OpeningBal120613		journal entry	565,789.63	0.00	630,250.68
	10/01/2013	Sales		Uncategorized Income	230.00	0.00	64,461.05
	09/29/2013	Sales income		Uncategorized Income	1,655.50	0.00	64,231.05
	09/18/2013	Sales		Uncategorized Income	68.50	0.00	62,575.55
	09/12/2013	Sales		Uncategorized Income	66.50	0.00	62,507.05
	05/10/2013	Sales		Uncategorized Income	26,660.00	0.00	62,440.55
	05/08/2013	Other Income		Other Income	20.00	0.00	35,780.55
	04/23/2013	Consulting Apr23		Uncategorized Income	20.00	0.00	35,760.55
	04/12/2013	Consulting		Uncategorized Income	20.00	0.00	35,740.55

3. To edit the bank account information, click **Edit Bank Account**.
4. In this screen you can add your bank account number and opening balance. Make the necessary changes and click **Save account** to save.

The screenshot shows a modal window titled "Edit Bank Account" with a close button in the top right corner. Inside the modal, there are four input fields: "Account Name\*" with the value "Savings", "Account Number" with the value "9876543", "Account Type\*" with a dropdown menu showing "Savings", and "Opening balance" with a value of "565,789.63". A green "Save account" button is located at the bottom right of the modal.

5. To transfer between accounts, click **Transfer**. (This feature is not used to transfer funds between actual bank accounts, but to allow for you to update your account balances in Sage One to reflect what transactions have taken place in your live bank accounts).
6. Select the account you want to transfer to and from, the amount, and the date and add reference note. Click **Save** transfer when done.

The screenshot shows the "Bank Transfers" form within the Sage One interface. The top navigation bar includes "Showstopper Christmas Decorations (Owner)", "Home", "Chat", "Settings", and "Sign out". The main navigation menu includes "Dashboard", "Projects", "Tasks", "Contacts", "Income", "Expenses", "Banking", and "Reports". The "Banking" menu is expanded, showing "Bank Transfers". The form has five fields: "From this account" (Please select), "To this account" (Please select), "Amount transferred\*" (0.00), "Transfer date\*" (12/12/2013), and "Reference". A green "Save transfer" button and a white "Cancel" button are at the bottom right.



# Invoicing



The Invoice list screen shows all invoices. Colour coding and sorting helps identify overdue, outstanding, drafts, and paid invoices. The list can be filtered by date, customer name, and status.

	Invoice date	Contact	Invoice number	Total	Outstanding	Status
✕	11/01/2013	Derek Smalglass	INV-104	183.96	183.96	Unpaid
✕	12/01/2013	Ronalds McDoogles	INV-109	5,994.00	5,994.00	Unpaid
✕	12/17/2013	Shauna Highlander	INV-103	119.69	119.69	4 days overdue
✕	12/24/2013	Ronalds McDoogles	INV-110	48.29	48.29	4 days overdue
✕	01/15/2014	Jackie Chan	INV-112	699.00	699.00	Draft
✕	01/15/2014	Jackie Chan	INV-111	5.35	5.35	Draft
✕	11/01/2013	Jackie Chan	INV-105	775.94	0.00	Paid
✕	11/01/2013	City Scapes Inc.	INV-106	2,997.00	0.00	Paid
✕	11/01/2013	City Scapes Inc.	INV-107	12,984.00	0.00	Paid
✕	11/03/2013	Shauna Highlander	INV-108	699.00	0.00	Paid

## Creating an invoice:

You can use products and services to speed up invoicing if you use similar descriptions on your invoices every time. You can also add billable tasks for projects worked on for this customer.

1. From the home screen, click **Sales, Invoices**.
2. Click **Create invoice**.

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3. Complete the invoice screen.

- a. Search for a contact by typing in the first few characters in the customer name.
- b. If you want to add a new contact, click the icon next to the field and complete the information required in the New contact screen.
- c. Confirm the invoice date and due date.
- d. Add a delivery address or check the **Same as main address?** checkbox if the delivery address is the same as the main address.
- e. Fill in the description section of the invoice. If you are using a product or service that you use regularly, you can add it into Sage One using the steps in the [Creating products and services](#) section; otherwise, for one-off items, type details directly in the Description field. Items added into the products and services will auto-populate the Description field.
- f. If you have set up online payments and want to allow your customer to pay online, check the **Allow my customer to pay online** checkbox.
- g. Review the information for accuracy. If you would like to print or email the invoice, check the appropriate checkbox.
  - If you selected the Print checkbox, when Save is clicked, a new window will open with the invoice in PDF. You can select the option to print from your browser. You can also use this option to review your invoice prior to emailing it.
  - If you selected the Email checkbox, when Save is clicked, a pop-up window walks you through emailing the invoice. More details on this can be found in the [Emailing an invoice to your client](#) section of the user guide.
- h. Click **Save** when done.

### Invoices

Invoice for\*  
Shauna Highlander + ↕

Invoice date\*  
01/27/2014 📅

Due date\*  
02/26/2014 📅

Reference / PO number

**Tax profile**  
 British Columbia ▼

**Main address**  
 123 Main Avenue  
 New Westminster  
 BC  
 Canada

**Delivery address**

Same as main address?

Create product
Create service

Description*	Category*	Qty/Hrs*	Price/Rate*	Discount (%)*	Discount	Sales tax*	Amount
<span style="color: blue;">+</span> Decorations (12 pieces)	Sales ▼	1.00	19.99	0.00	0.00	GST 5% ▼	19.99
<input style="width: 100%;" type="text"/>	Please select ▼	0.00	0.00	0.00	0.00	GST 5% ▼	0.00

[Apply tasks to this invoice](#)

**Subtotal** 19.99  
**GST** 1.00  
**PST** 1.40  
**Total** 22.39

**Comments**

**Terms and conditions**

Email   
 Print

Save
Cancel

## Emailing an invoice to your client

Your client will receive an email with a PDF of the invoice. If online payments are set up with Sage Payment Solutions or PayPal™, the client can view and pay the invoice online. The payment will automatically update the status of the invoice in Sage One.

**Email Invoice** [Close]

Send an invoice to your customer as a PDF attachment.

**To\***  
[Text Field]

**CC**  
snow.flake1970x@gmail.com

**Message\***  
[Text Area]

Save this message as the default

**Send** **Cancel**

## Manually recording a payment

1. In the invoice screen, click the invoice you want to record a payment for.
2. In the **Edit Invoice** screen, click **Pay Invoice**.

**Edit Invoice**

**More options** **Pay invoice**

**Invoice for\*** Derek Smallglass **Invoice date\*** 01/27/2014 **Due date\*** 02/26/2014 **Reference / PO number**

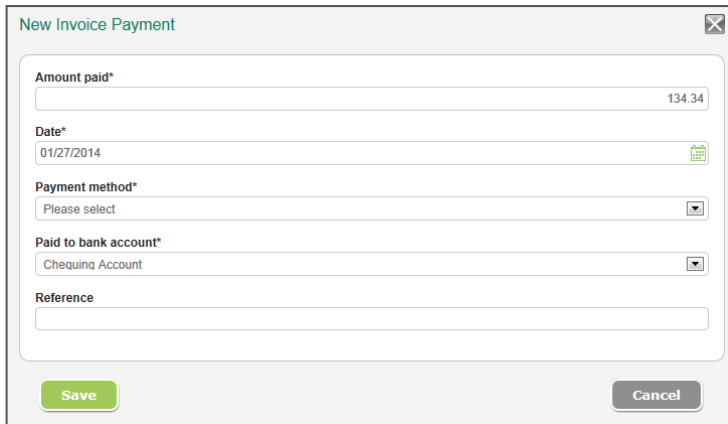
**Tax profile**  
British Columbia

**Main address**  
5656 Alberta Street  
Vancouver  
BC  
Canada

**Delivery address**  
5656 Alberta Street  
Vancouver  
BC  
Canada

Same as main address?

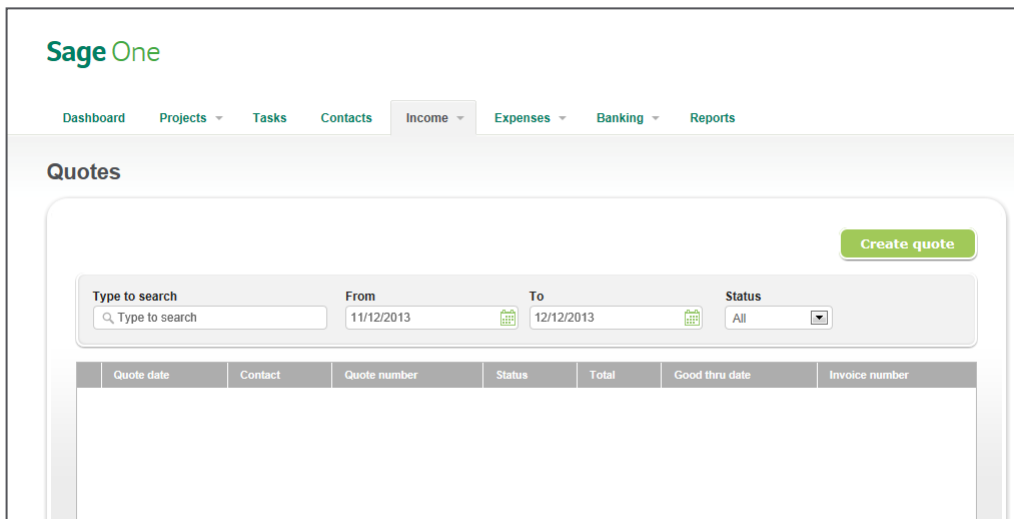
3. In the New invoice payment screen enter the information required and click **Save** when done.



## Creating quotes

You can now easily create a quote and send it to a customer either by emailing or printing it. Once the quote has been accepted, it can be easily converted to an invoice. The quotes feature has the same intuitive interface as invoicing, and you can choose among three quote templates that match the invoice templates. Quotes can also be saved and copied to create new quotes.

1. From the home screen click **Sales, Quotes**.



2. Click **Create quote**.

3. The screen looks similar to the Invoices screen. Add the necessary information as you would for an invoice. Click **Save** when done.

**Sage One**

Dashboard Sales Expenses Banking Contacts Projects Tasks Reports

### New Quote

Quote for\* [Search for contact] + Add Quote date\* 01/27/2014 Good thru date 02/28/2014 Reference

Tax profile  
British Columbia

Main address Delivery address

Same as main address?

[Search for Product/Service] Create product Create service

Description*	Category*	Qty/Hrs*	Price/Rate*	Discount (%)*	Discount	Sales tax*	Amount
	Please select	0.00	0.00	0.00	0.00	GST 5%	0.00
<b>Subtotal</b>							0.00
<b>GST</b>							0.00
<b>PST</b>							0.00
<b>Total</b>							0.00

Comments to customer Terms and conditions

Email   
Print

Save Cancel

4. Use the same steps to send the quote to your client as you would to send an invoice.

## Opening an existing quote

1. After clicking a quote in your quote list, you have different options to manage your quote. From the Edit Quote screen, click **Manage Quote** to convert to an invoice, email, print, or make a copy of the quote.

The screenshot displays the Sage One 'Edit Quote' interface. At the top, there is a navigation menu with options: Dashboard, Sales, Expenses, Banking, Contacts, Projects, Tasks, and Reports. Below this is the 'Edit Quote' header. A 'Manage Quote' dropdown menu is present. The main form area includes several input fields: 'Quote for\*' with the value 'Shauna Highlander', 'Quote date\*' with '12/12/2013', 'Good thru date' with '01/11/2014', and an empty 'Reference' field. At the bottom, there is a 'Tax profile' dropdown menu currently set to 'British Columbia'.

- Create a new quote by clicking **Manage Quote, Make a copy.**
  - If the customer has accepted the quote, convert your quote to an invoice by clicking **Manage Quote, Convert to invoice.**
  - To email the quote, click **Manage Quote, Email.**
  - To print the quote, click **Manage Quote, PDF.**
2. When the screen opens, make the necessary changes and click **Save.**
  3. Converted quotes have a hyperlink to the invoice they were converted to.

## Online payment options

Sage One allows you to accept online payments through either Sage Payment Solutions or PayPal™.

1. To set up online payments, click **Settings, Sage One settings, Online payments.**
2. Fill in the Merchant ID, Merchant key, Default bank account, and Default category. When done, click **Save.**

For more information on Sage Payment Solutions, click the **Get started now** link.

### Accessing Sage Payment Solutions Virtual Terminal

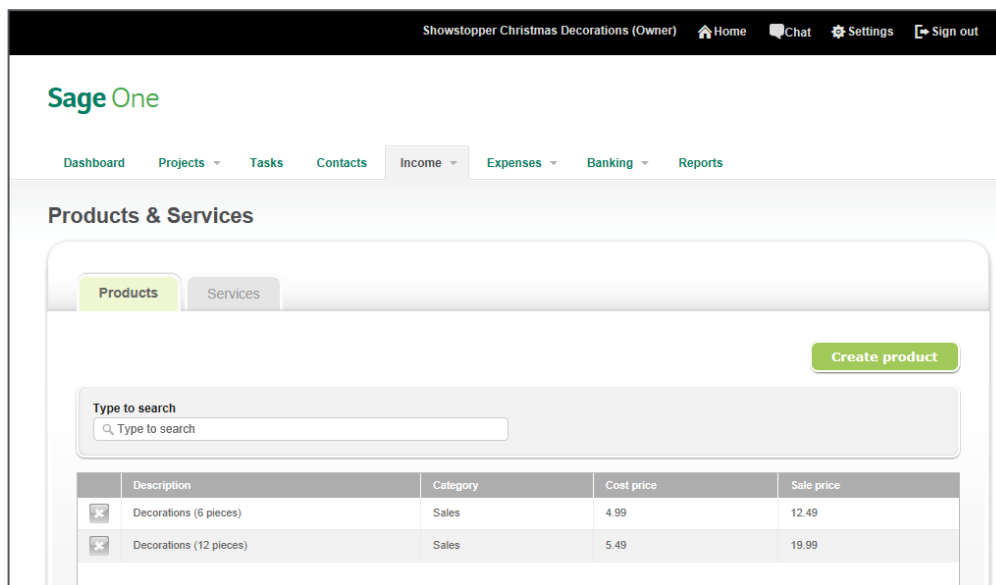
1. From the home screen click **Settings, Sage One settings, Online payments.**
2. Click credit card transaction reports. Clicking this link will take you to the Sage Payment Solutions Virtual Terminal. Use your Sage Payment Solutions credentials to log on and access your information.



# Creating products and services

The ability to add products and services is a highly requested feature to Sage One. This feature uses a pick list concept rather than what would be normally termed as inventory. This feature allows users to store and retrieve frequently invoiced “items” so they do not have to retype the data repeatedly.

1. To access this feature, from the home screen click **Sales, Products & Services**.



2. Select either the **Products** or **Services** tab, depending on what you want to add.
3. Enter information into the fields as needed:
  - a. Description—Appears on invoice within description field on line item.
  - b. Category—The line item on the invoice will reflect the Category set within the item in Products & Services.
  - c. Cost Price (product only)—You can record the cost of an item for reference purposes. This cost has no effect on financial statements when a unit is sold.
  - d. Sale Price (product only)—Is used on the invoice in the Price/Rate field.
  - e. Rate (service only)—Is used on the invoice in the Price/Rate field.
  - f. Notes—Internal notes for the Sage One user, does not appear on the invoice.

4. Click **Save** after you have entered your information.

The 'New product' dialog box is shown with the following fields:

- Description\* (text input)
- Category\* (dropdown menu with 'Please select')
- Cost price (text input with value 0.00)
- Sale price (text input with value 0.00)
- Notes (text area)
- Save (green button)
- Cancel (white button)

5. To edit an existing Product or service, click the item to open the edit screen and make the necessary changes. When done, click **Save**.

New products and services can also be added from the Invoice screen. Using the Create product and Create service links opens the dialog box shown above.

1. To add a product or service to the invoice, type the first few letters of the name of the item within the search dialog and the drop-down list that appears will filter the results based upon the search.
2. To add the item to the invoice, either select it from the list with the mouse or press **Enter** when only one item remains in the drop-down list.

The screenshot shows the 'Create product' dialog with a search for 'deco'. The search results are:

- Products
  - Decorations (6 pieces)
  - Decorations (12 pieces)
- Create Product
- Services

Below the search results is a table with the following data:

Category*	Qty/lt/s*	Price/Rate*	Sales tax*	Amount
Please select	0.00	0.00	GST 5%, PST 7%	0.00
<b>Subtotal</b>				0.00
<b>GST</b>				0.00
<b>PST</b>				0.00
<b>Total</b>				0.00

# Projects and tasks

Using projects in Sage One allows you to better organize your work. The projects feature gives you the ability to do the following:

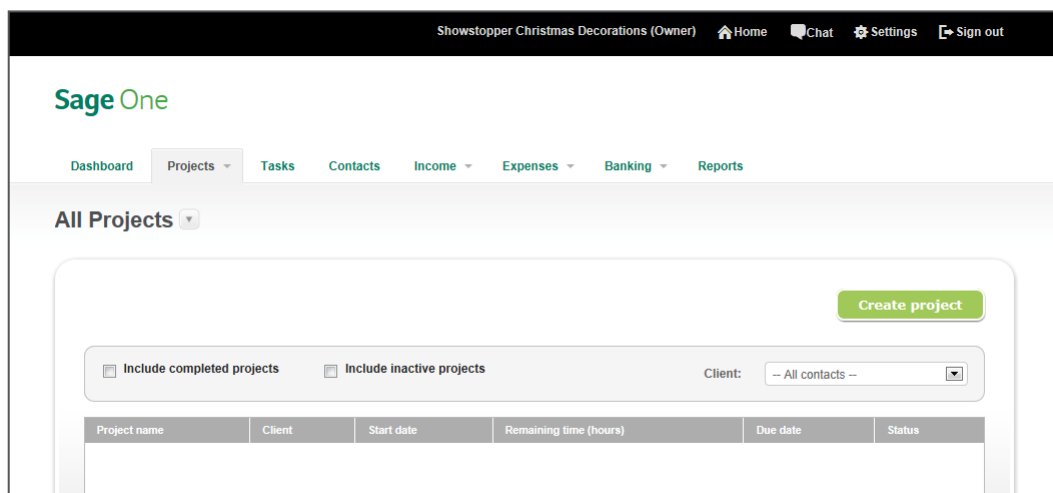
- Add team members: Give clients and employees access to the project without sharing.
- Assign tasks and track time: Assign tasks to yourself or team members. You can also track where time is being spent.
- Create messages and share files: Send messages and files to your team members.
- Stay organized: Assign income and expenses to a project.

## Viewing your existing projects

1. From the home screen, click **Projects, Project List**.
2. In this screen you can see all your existing projects, including completed and inactive projects (check the checkbox for either option).
3. You can also view projects that are assigned to a specific client by selecting that client's name from the **Client drop-down list**.
4. To create a new project, follow the steps below.

## Creating a project

1. From the home screen, click **Projects, Project List**.



2. Click **Create project** to create a new project.

Shows: Showstopper Christmas Decorations (Owner) Home Chat Settings Sign out

Sage One

Dashboard Projects Tasks Contacts Income Expenses Banking Reports

New Project

🔒 = information is visible only to administrators

**Who & What**

Client

Project name\*

Project description

Status  [Add or edit status](#)

**Time & Estimates**

Start date  Due date

Format: MM/DD/YYYY

🔒 Estimated time (hours)

Example: 1.25

🔒 Estimated expenses

Expected expenses for completing this project, which may include costs of materials as well as labor, and can be either billable to the client or not.

🔒 Estimated billable fees

Estimated value of billable services (time) for this project. This does not include project expenses, which can be estimated separately above.

Save project Cancel

3. To use an existing contact, type in the first few characters of the name, and the field will autopopulate. If you would like to add a new client, click the icon next to the field. This will open a new screen for you to enter the client information in and click **Save contact** when done.

4. Type in a project name and add a project description if you have one.
5. Three project statuses exist by default (Completed, In progress, Inactive). These can be selected by typing in the first few characters, and they will autopopulate. You can click **Add or edit** status, type in a new project status, and click **Add** to create a new status. Project statuses created by you can also be edited or deleted. To edit, simply type in the updated status name. When you are finished, click **Save**.
6. Enter a start date and due date for your project. Click the calendar icon to select a date from the calendar.
7. Enter estimated time in hours, estimated expenses, and estimated billable fees.

Manage Project Statuses

Changes to a status will affect every project that uses that status.

Add a project status:

Not Started

Completed

In progress

inactive

8. Click **Save**.
9. This will open up the Project Summary screen for the project you just created.

## Using projects

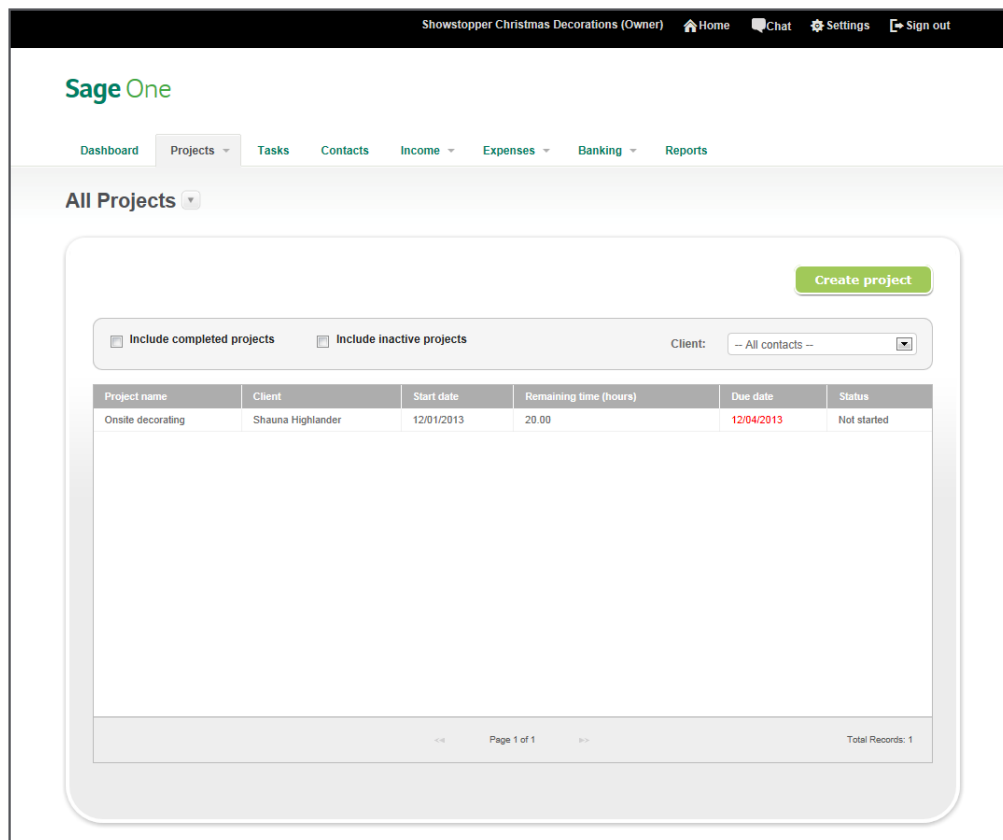
Members can be added to your project. Members are people you collaborate with and you can assign tasks to, record discussions with, and shares files with. Members will receive an email notifying them that you have added them to the project. There are no limits to how many collaborators you can have.

The screenshot displays the Sage One web interface for a project named "Onsite decorating". The top navigation bar includes "Dashboard", "Projects", "Tasks", "Contacts", "Income", "Expenses", "Banking", and "Reports". The project page is divided into several sections:

- Time Spent on Project:** A table showing the following data:
 

ESTIMATED	ACTUAL	REMAINING
20.00 hours	0.00 hours	20.00 hours
- Project Details:** A sidebar containing the following information:
  - Client: Shauna Highlander
  - Description:
  - Status: Not started
  - Start date: Dec 1, 2013
  - Due date: Dec 4, 2013
  - Estimated time: 20.00 hours
  - Actual time: 0.00 hours
  - Remaining time: 20.00 hours
  - Estimated expenses: \$0.00
  - Estimated billable fees: \$0.00
  - Created by: Me
- Project Members:** A section with an "Add members to this project" button and a list of "Members on this project". One member is listed: "Snow Flake (snow.flake1970x@gmail.com)".

1. To use Projects, from the home screen, click **Projects, Project list**.
2. All your projects will be listed in the screen.





3. Select the project to view the project details.

The screenshot displays the Sage One web interface for a user named 'Showstopper Christmas Decorations (Owner)'. The navigation menu includes Dashboard, Projects (selected), Tasks, Contacts, Income, Expenses, Banking, and Reports. The main content area is titled 'Onsite decorating' and features a 'Create project' button. Below this, there are tabs for Overview, Messages, and Tasks. The 'Overview' tab is active, showing a 'Time Spent on Project' summary table and a 'Project Members' list. The 'Project Details' panel on the right provides comprehensive information about the project.

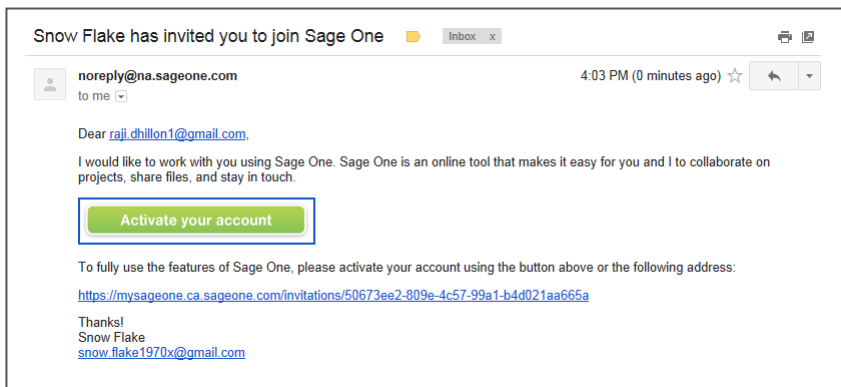
ESTIMATED	ACTUAL	REMAINING
20.00 hours	0.00 hours	20.00 hours

Team members
Snow Flake (snow.flake1970x@gmail.com)

Project Details
Client: Shauna Highlander
Description:
Status: Not started
Start date: Dec 1, 2013
Due date: Dec 4, 2013
Estimated time: 20.00 hours
Actual time: 0.00 hours
Remaining time: 20.00 hours
Estimated expenses: \$0.00
Estimated billable fees: \$0.00
Created by: Me

- To add members to the project, click **Invite user**.
- Type in the email address of the person you would like to invite, select **Collaborator**, and click **Save & invite user**.
- Sage One will send an email to the addresses you specified asking them to activate their account.

Below is the email a project member receives when he or she is added to the project.



## Using messages in projects

The messaging feature is great for sharing information with team members that are part of the same project. The customers can also be added as team members so they can also contribute to the conversation, and all details are stored in one place, including files.

1. To access the messaging feature, from the home screen click **Projects, Messages**.
2. To post a message, click **Post a message**.
3. Add a subject, message, and attach files if needed. You can also select which team members can view the message. When you are finished, click **Save message**. The message will be emailed to all the team members you selected.

Dashboard | Projects | Tasks | Contacts | Income | Expenses | Banking | Reports

Onsite decorating

Create project

Overview | Messages | Tasks

Create task | Mark complete | Assigned to: -- All users --

Task	Project	Assigned to	Due date	Invoice no.
Site Clean Up	Onsite decorating	Me	12/12/2013	
decorating day 2	Onsite decorating	raji.dhillon1@gmail.com		
decoarting day 3	Onsite decorating	Unassigned		
Deliver decorations onsite	Onsite decorating	Me	12/01/2013	<a href="#">INV-102</a>
decorating day 1	Onsite decorating	raji.dhillon1@gmail.com	12/02/2013	<a href="#">INV-103</a>

Page 0 of 1 | Total Records: 5

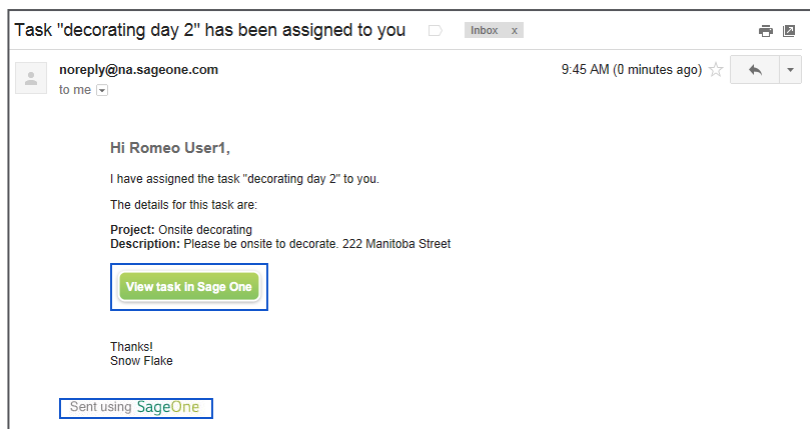
## Creating tasks for a project

1. The task list shows the tasks for the project, due date, whether it's completed or not, and if invoiced, the invoice number.

The screenshot shows a 'New Task' dialog box. At the top, there's a title bar with a close button. Below it, the form is organized into several sections: 'Task name\*' with a text input field containing 'Decoration touch up'; 'Assign task to' with a dropdown menu showing '-- Me --' and a small help link below it; 'Project' with a dropdown menu showing 'Onsite decorating'; 'Due date' with a date picker showing '12/16/2013'; 'Description' with a large text area containing 'Touch up decorations'; 'Time spent on task' with a numeric input field showing '0.50' and the unit 'hours'; 'Completed' with a checkbox; and 'Attachments' with an 'Attach file' button and a storage usage indicator showing '0% full' and 'You have used 0 Bytes of your 5 GB total'. At the bottom, there are two buttons: 'Save task' (highlighted in green) and 'Cancel'.

2. You can assign a task to yourself or anyone else who is a member of the project in Sage One. You can set due dates and attach files related to the task. The task owners will receive an email notifying them that they have been assigned a task. Emails are sent to the task owners when they are overdue.

Below is the email a task owner receives when assigned a new task:



3. The task owner can click **View task in Sage One** to view the task.

4. The task owners can only see the tasks assigned to them. They cannot access invoicing, expenses, banking, and so on. They can retrieve attached files as well as attach their own files, such as new logos, designs, and more that the business owner may want to review or share with the client. The task owner can also enter the time worked on the task and mark the task as complete.

The screenshot shows the 'View & edit task' interface in Sage One. At the top right, there is a 'Chat' icon. The Sage One logo is in the top left. The main heading is 'View & edit task'. Below this is a form with several sections:

- Task name\***: A text input field containing 'decorating day 2'.
- Assign task to**: A dropdown menu showing '- Me -'.
- Project**: A dropdown menu showing 'Onsite decorating'.
- Due date**: A date selection field with a calendar icon.
- Description**: A text area containing 'Please be onsite to decorate. 222 Manitoba Street'.
- Time spent on task**: A numeric input field with '8.00' and 'hours'.
- Completed**: A checkbox.
- Attachments**: A section with an 'Attach file' button and a note '(Limit 500 MB per file)'. Below this, it says 'You have used 0 Bytes of your 5 GB total'.
- Created by**: A text field showing 'Snow Flake (snow.flake1970x@gmail.com)'.
- Save task**: A green button at the bottom.

Completed tasks can be billed to the client.

1. Enter the customer name and select the project. You can then select to add billable tasks to the invoice.

**Invoices**

Invoice for\* Shoe Stop Inc.  Invoice date\* 02/04/2014  Due date\* 03/06/2014  Reference / PO number

Tax profile  
British Columbia

Main address  
Canada

Delivery address  
Canada

Same as main address?

Description*	Category*	Qty/hrs*	Price/Rate*	Discount (%)*	Discount	Sales tax*	Amount	
	Please select <input type="button" value="v"/>	0.00	0.00	0.00	0.00	GST 5%, <input type="button" value="v"/>	0.00	
<a href="#">Apply tasks to this invoice</a>							<b>Subtotal</b>	0.00
							<b>GST</b>	0.00
							<b>PST</b>	0.00
							<b>Total</b>	0.00

Allow my customer to pay online

**Apply tasks to this invoice**

Filter tasks by:  0 tasks selected

-- All --

<input type="checkbox"/>	Task	Project	Assigned to	Hours spent
<input type="checkbox"/>	Task 2	Shoe Assembly	Unassigned	15.00
<input type="checkbox"/>	Task 1	Shoe Assembly	Unassigned	6.00

# Recording other income

1. To record other income, click **Sales, Other income**.
2. Fill in the required fields and click **Save payment**.
3. To set up as recurring, click a previously entered income. You now have a recurring button. Click **Recurring**.

Showstopper Christmas Decorations (Owner) Home Chat Settings Sign out

**Sage One**

Dashboard Projects Tasks Contacts **Income** Expenses Banking Reports

### Income

**Payment method\***  
Bank Receipt

**Paid to bank account\***  
Savings

**Category\***  
Uncategorized Income  
[Create category](#)

**Project**  
Please select

**Date\***  
10/01/2013

**Reference**  
Sales

**Paid by contact**  
+ person

**Tax profile\***  
British Columbia

GST 5%, PST 7%

GST 10.27

PST 14.37

Subtotal 205.36

Total payment 230.00

[Recurring](#) [Save payment](#)

	Date	Contact	Category	Payment method	Amount paid
✕	10/01/2013		Sales	Bank Receipt	230.00
✕	10/01/2013		Uncategorized Income	Bank Receipt	230.00
✕	09/29/2013		Sales	Bank Receipt	1,655.50
✕	09/29/2013		Uncategorized Income	Bank Receipt	1,655.50

4. Set the recurrence details and click **Save**. You can select days, weeks, or months as your recurrence timeframe.

Recurring Income

Repeat this income every \*

Please select

Save Cancel

## Recording expenses

### Creating bills

This feature is great for recording bills that your company receives, such as utilities.

1. Click **Expenses, Bills**. Click **Create bill** to add a new bill.
2. Enter the details and click **Save bill**.

Showstopper Christmas Decorations (Owner) Home Chat Settings Sign out

Sage One

Dashboard Projects Tasks Contacts Income Expenses Banking Reports

New Bill

Bill from\* Rogers Wireless +

Bill date\* 12/01/2013

Due date\* 12/31/2013

Reference 111

Project

Tax profile British Columbia

Description*	Category*	Qty/Rate*	Price/Rate*	Sales tax*	Amount
Monthly Cellular Phone Bill	General Expenses	1.00	65.99	GST 5%, PST 7%	65.99
	Please select	0.00	0.00	GST 5%, PST 7%	0.00
<a href="#">Create category</a>					
Subtotal					65.99
GST					3.30
PST					4.62
Total					73.91



## Recording other expenses

Other expenses is a great feature for recording expenses like gas, phone bills, and so on. You can set these up as recurring expenses to save time on data entry.

1. To record other expenses click **Expenses, Other expense**.
2. Fill in the required fields and click **Save expense**.
3. To set up as recurring, click a previously entered expense. You now have a recurring button. Click **Recurring**.
4. Set the recurrence details and click **Save**. You can select days, weeks, or months as your recurrence timeframe.

# General journal entries

You are able to record general journal entries in Sage One. This enables you to record tax remittances, owner draws, fixed asset purchases and depreciation, and so on. Journal entries can be viewed and deleted. They cannot be edited.

1. To access the general journal entry screen, click **Banking, General journal entries**.

The screenshot displays the 'General Journal Entries' interface. At the top right is a green 'Create journal entry' button. Below it is a search bar with 'From' and 'To' date fields. The 'From' field is set to 01/01/2013 and the 'To' field is set to 12/13/2013. Below the search bar is a table with the following data:

Date	Reference	Amount
12/06/2013	OpeningBal120613	565,789.63

2. To delete an existing general journal entry, click the icon to the left of the journal entry and select **Yes** in the delete confirmation message.
3. To create a new journal entry, click **Create journal entry**.
4. Enter the information into the fields. When you click **Save journal entry**, Sage One checks that the debits and credits balance. The two must be equal for the journal entry to post.

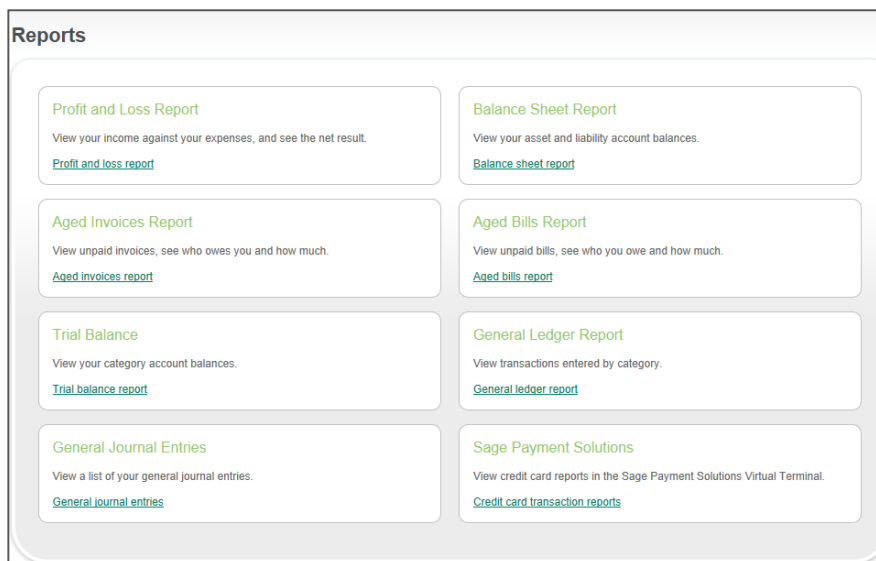
# Accessing reports

Sage One offers a variety of reports for you. These include:

1. **Profit and Loss Report:** View your income against your expenses and see the net result.
2. **Balance Sheet Report:** View your asset and liability account balances.
3. **Ages Invoices Report:** View unpaid invoices; see who owes you and how much.
4. **Aged Bills Report:** View unpaid bills; see whom you owe and how much.
5. **Trial Balance:** View your category account balances.
6. **General Ledger Report:** View transactions entered by category.
7. **General Journal Entries:** View a list of your general journal entries.
8. **Sage Payment Solutions:** If you are using Sage Payment Solutions, use this report to view credit card reports in the Sage Payment Solutions Virtual Terminal.

To access your reports, click the link in the section of the report you want to access. We will work through the Aged Invoices Report in our example.

1. From the home screen, click **Reports**.



2. Click **Aged invoices report**.

As of date: 12/13/2013

Customer	Total	0 to 30 days	31 to 60 days	61 to 90 days	Over 90 days
Ronalds McDoogles	19.32	19.32	0	0	0
Shauna Highlander	253.60	253.60	0	0	0
<b>Total</b>	<b>272.92</b>	<b>272.92</b>	<b>0</b>	<b>0</b>	<b>0</b>

3. When running reports, you have the option to set an “as of date” or a date range, depending on the report you are accessing. To change the date, click the calendar icon next to the date field and select a date, then click **Update report**.
4. If you would like to see a detailed breakdown, click the **View the detailed report** link. The link name changes to view the summary report. To go back to the summary view, click the **View the summary report** link.



The only reports that offer the option to view the report in detail on the screen are the Aged invoices report and the Aged bills report.

5. The report can be saved as a PDF file by clicking **Save as PDF**. If you want to modify your report, you have the option to **Export to CSV** by clicking that button. This option requires that your computer have Microsoft® Excel® or similar spreadsheet software installed. The report will open in Microsoft Excel, where you can modify it.

The General Ledger Report can be created for one account. In the **Category** drop down, select the account you want to view the report for, then select your date range for the report by clicking the calendar icon next to the From date and To date fields and click **Update report**. The summary of the account will be displayed in your browser. To export the report, follow the instructions mentioned above in Step 5.

# Sage One Accountant Edition

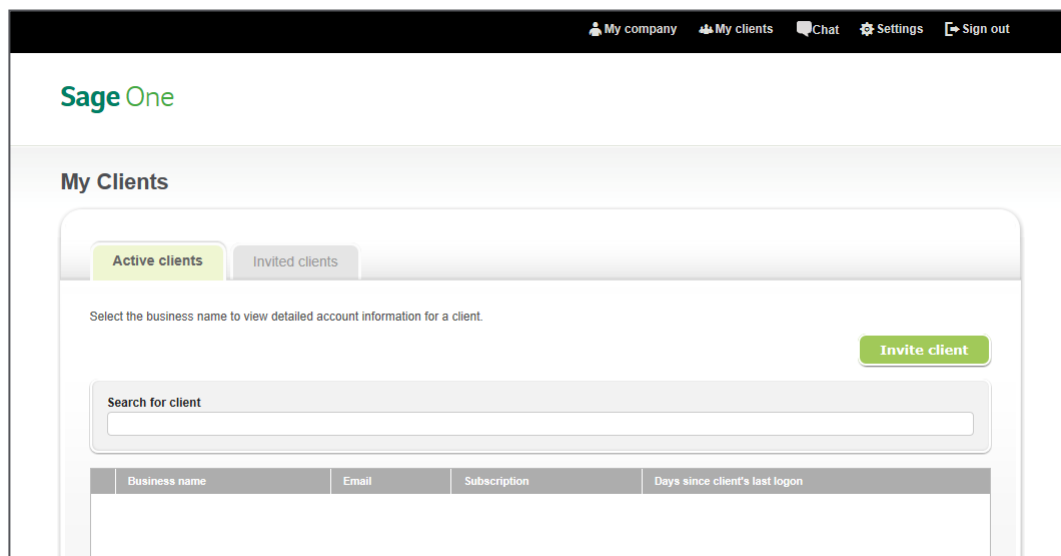
## Overview: How accounting professionals use Sage One

Sage One Accountant Edition allows the accountant to use a single logon to access every client's books from virtually anywhere. You don't need to worry about getting an updated backup of your client's Sage One data or going onsite to enter and review transactions. You are able to enter any type of transaction in real time, reducing downtime for your clients.

## Inviting your clients to use Sage One from Sage One Accountant Edition

In Sage One Accountant Edition, you have the ability to invite new and/or existing clients to Sage One. Inviting an existing client gives you the ability to post in your client's books simultaneously while your client is also working in Sage One. You don't have to worry about your client entering transactions while you are working on his backup file. Everything is processed in real time.

1. From the bar at the top of your Sage One Accountant Edition, click **My clients**.
2. Click **Invite client**.



3. Enter your client's email address, first and last name, and phone number and click **Next**.

My company My clients Chat Settings Sign out

### Sage One

#### Invite a New Client

Client information

Email\* rUSER9999@gmail.com The email address cannot be changed once the client's account is set up.

First Name\* Romeo

Last Name\* Strikes

Telephone\* 555-555-5555

Cancel Step 1 of 3 Next

4. Select the product you would like to invite your client to (Sage One Accounting Standard or Sage One Invoicing), click **Subscribe**, and then click **Next**.

### Sage One Accountant Edition

#### Invite a New Client

Sage One Accounting Standard

Sage One Invoicing

#### Sage One Accounting Standard

*A Sage One Accounting Standard subscription lets you and your clients:*

- Manage finances
- Create and send invoices
- Track projects, tasks and time
- Organize contacts
- Share work with an unlimited number of employees and contractors
- Store up to 5GB of files
- Grant full access to one additional user (total of 2 administrators)

**Free!**  
for 15 days

Applies to new Sage One customers only.

Subscribe

Back Step 2 of 3 Next

5. Verify the information you have entered for your client is correct and click **Invite client**. When you click the Invite client button, the client receives an email inviting him to connect with the accountant.

My company My clients Chat Settings Sign out

### Sage One

#### Invite a New Client

Verify the following information is correct before you confirm the subscription

Client Name	Romeo Strikes
Email	rUSER9999@gmail.com
Services	Sage One

Back Step 3 of 3 Invite client

My company My clients Chat Settings Sign out

### Sage One

#### My Clients

Active clients **Invited clients**

You can resend an invitation by clicking the client's name. Then click Yes on the popup window. To cancel a client's invitation, click the 'X' button next to their name.

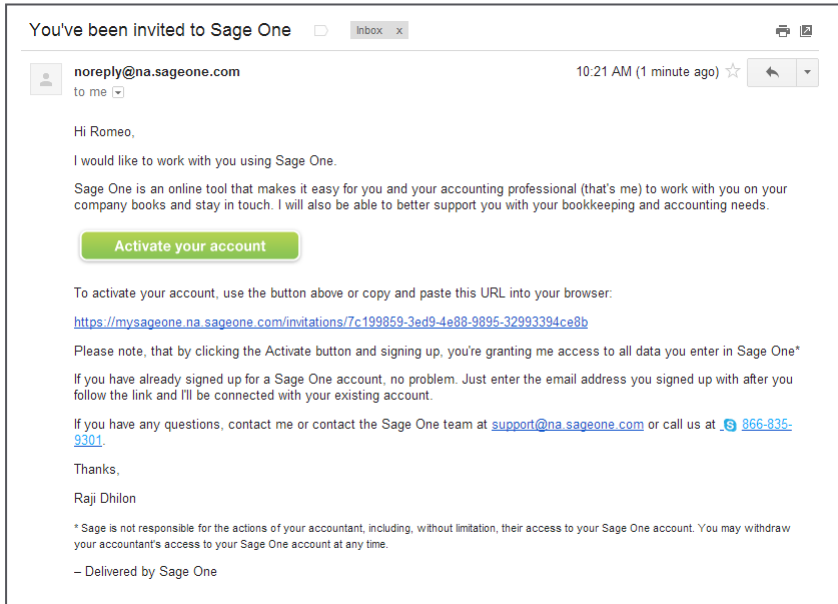
	Email	Telephone	Invite status	Invite created at
X	rUSER9999@gmail.com	555-555-5555	Waiting for confirmation	Fri, 13 Dec 2013 18:21:02



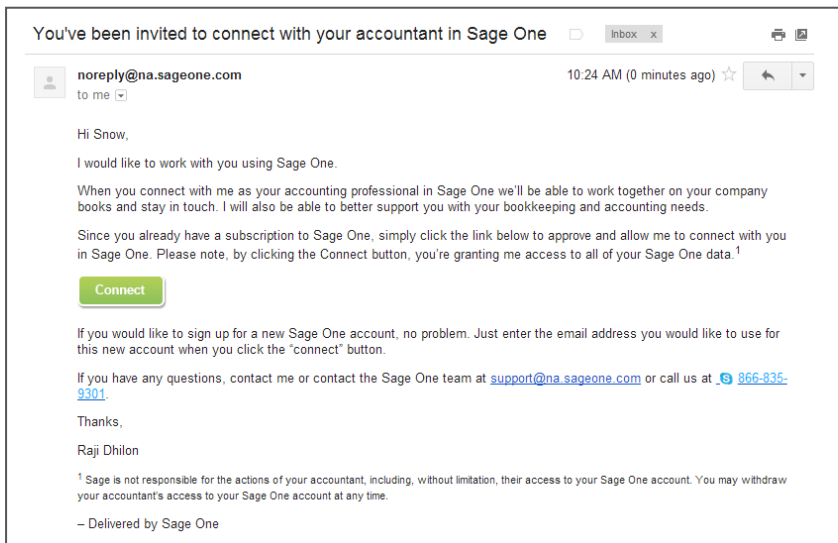
To see a list of clients you have invited to Sage One but haven't yet accepted, click the Invited clients tab. Here you have the option to resend the invite to your client.

## What does my client see when I invite him to Sage One?

1. If your client does not have a Sage One account using the email address you sent the invite to, he will receive the following invitation email:



2. If your client has a Sage One account using the email address you sent the invite to, he will receive the following invitation email.



- When the client clicks the **Activate your account** button or the **Connect** button in the respective invitation email, he will be taken to the **Your Invitation to Sage One** page.

**Sage One**

### Your Invitation to Sage One

Raji Dhilon would like to work with you using Sage One.  
Please confirm this invitation.

**Business name\***

**First Name\***

**Last Name\***

**Email\***

**Continue**

- Once the client completes the form, he clicks the **Continue** button. If the email address is not already associated with a Sage One account, the client will be taken to the second step of creating a new Sage One account (screen shot below). If the email address is already associated with a Sage One account, the client will be taken to the regular logon page.

Sign up for SageOne

Business Information **2** Sign In Details Email Confirmation

#### Sign In Details

Email

Name

Password\*

Your password must be 8-20 characters.

Confirm\*

#### Security questions

For additional security please select 3 questions and provide the relevant answers. This information will be used should you forget your password.  
Please note that all answers must be at least five characters.

1 Please select a security question

Must be at least 5 characters.

2 Please select a security question

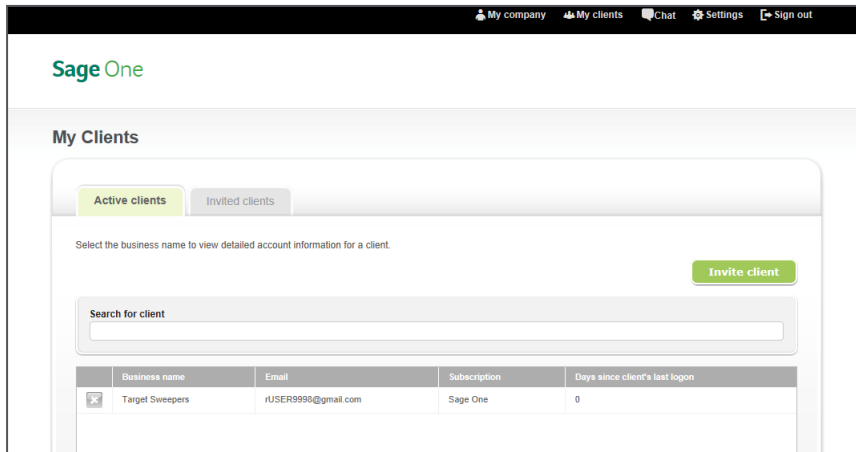
Must be at least 5 characters.

3 Please select a security question

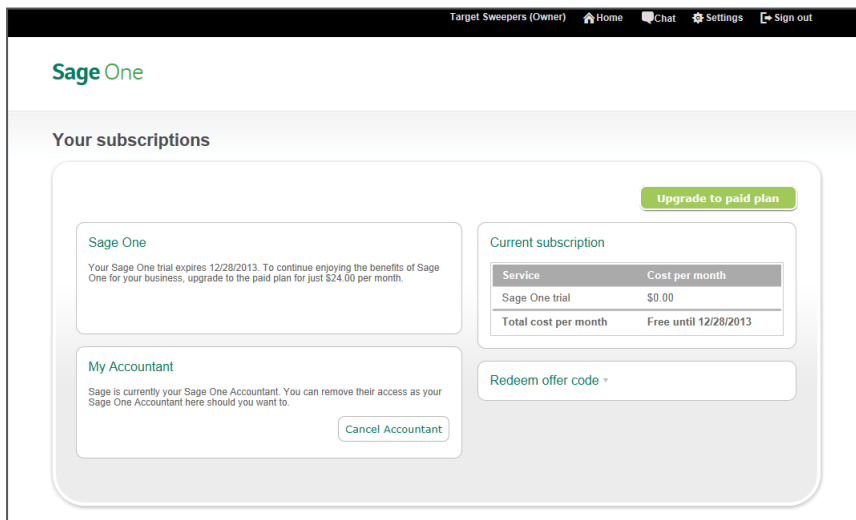
Must be at least 5 characters.

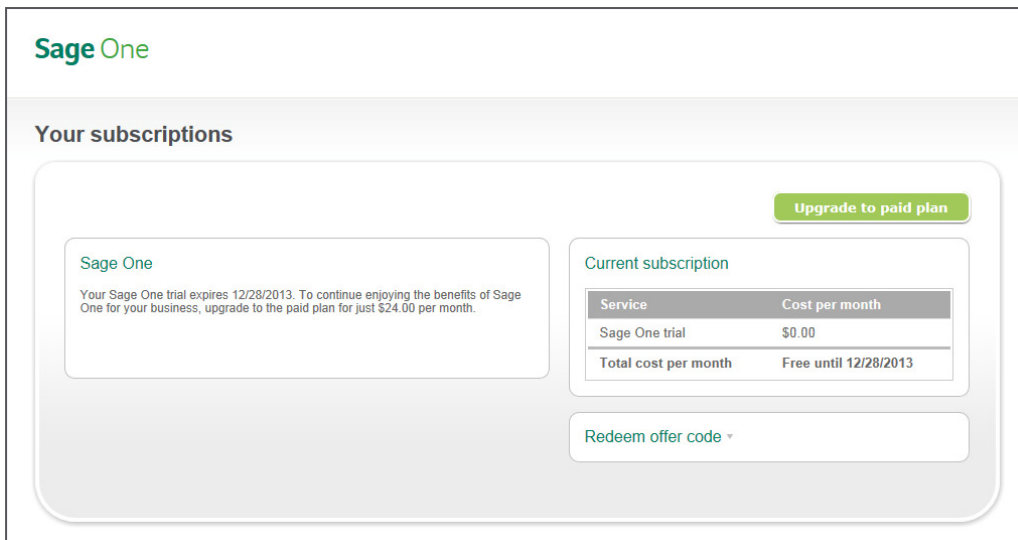
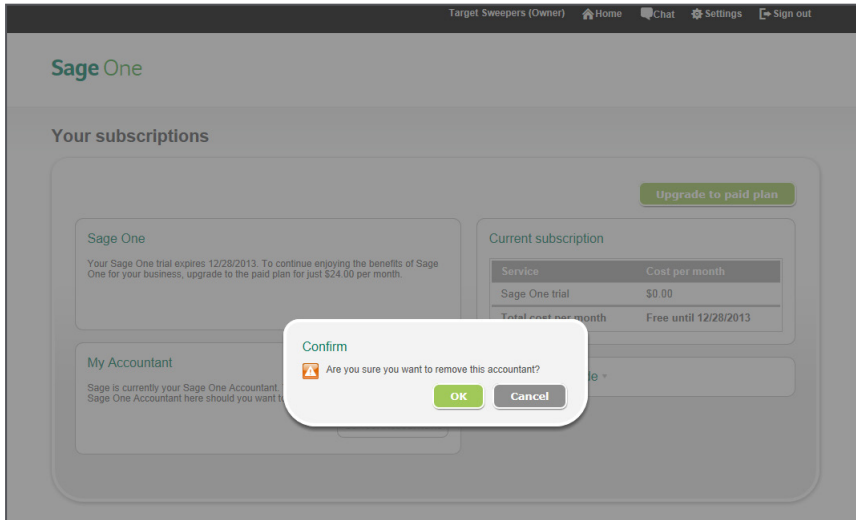


5. After the client accepts the invitation, the client will show up under the accountant's **Active clients** list in Sage One Accountant Edition.

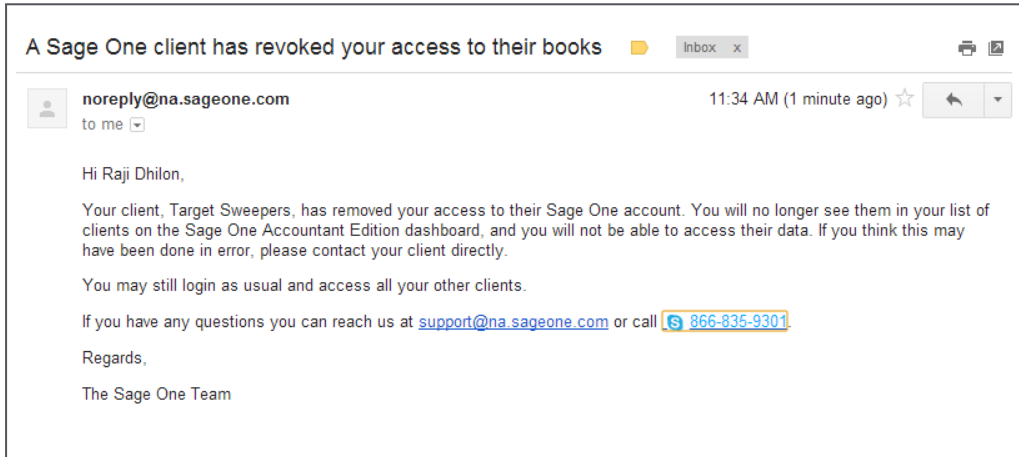


The client can choose to remove the accountant's access to his books from the **Your subscriptions** page in Sage One under **Settings** by clicking **Cancel Accountant**. When asked to confirm cancelling the accountant, click **OK**.



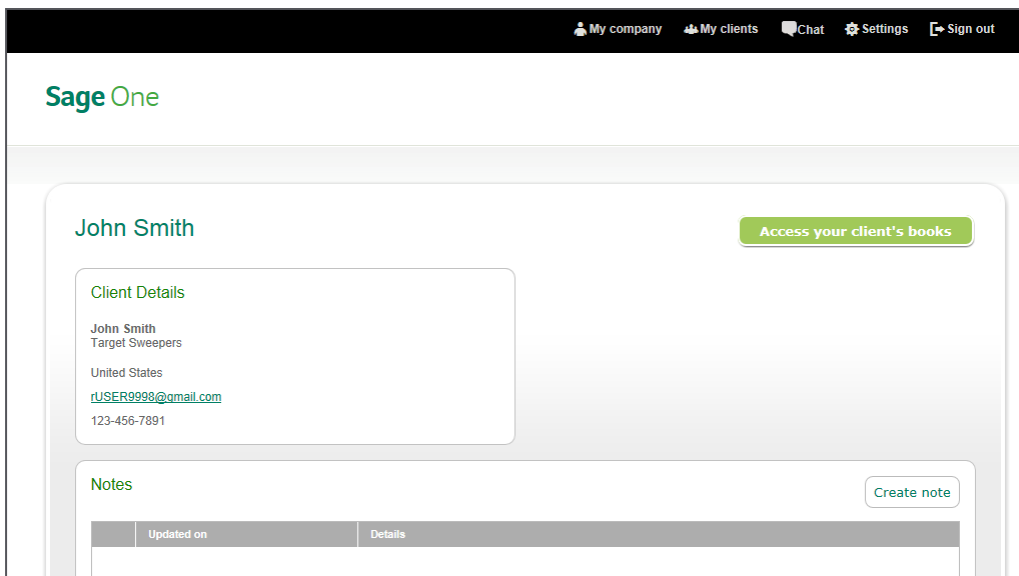


- The accountant will get an email notifying him that the client has removed his access, and the client will no longer show in the accountant's Active clients list.

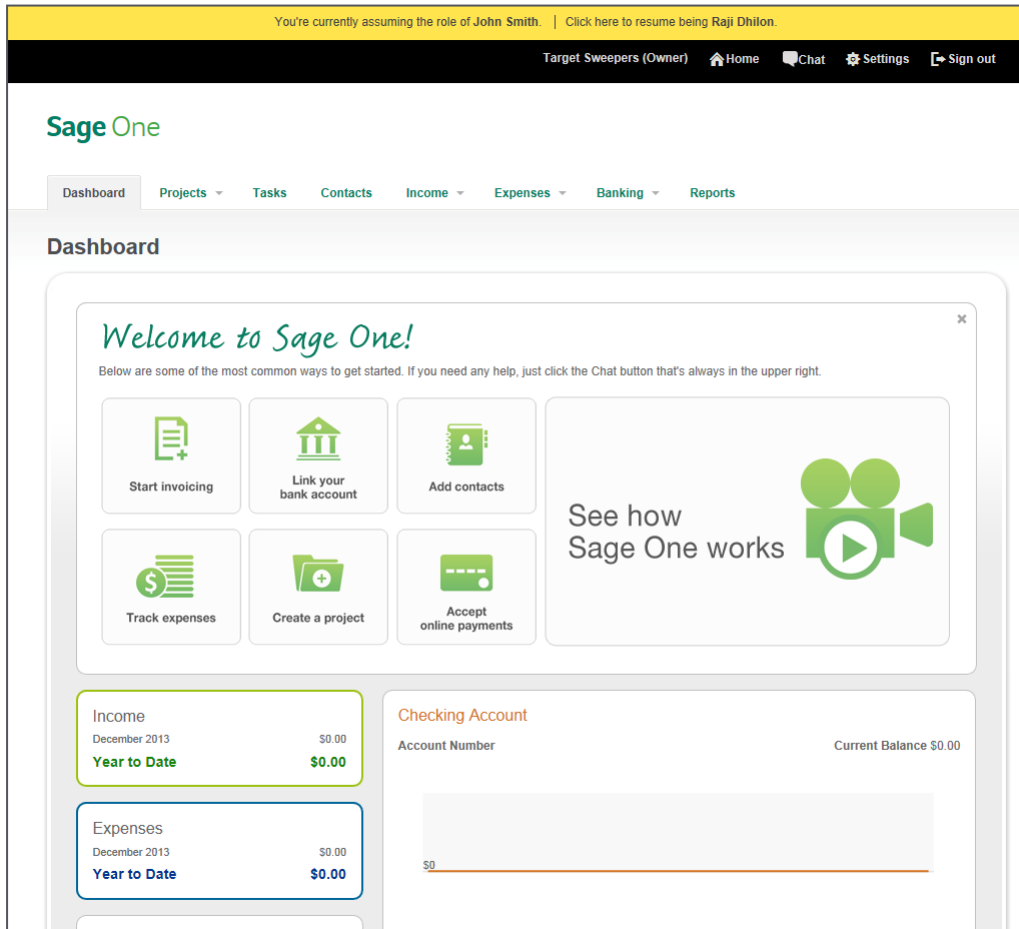


## Accessing your clients' books

- From the bar at the top of your Sage One Accountant Edition, click **My clients**.
- In your Active clients list, click on a client. This opens up the client information page. In this screen, you can add notes on your client's record by clicking **Create Note** or access your client's books by clicking **Access your client's books**.



- When you click the **Access your client's books** link, you are taken to your client's home screen. Across the top of your browser window, Sage One notifies you of what company you are logged on to.



- You can now enter transactions into your client's Sage One account, run reports, and access all data they have entered. When you are finished, click the **Click here to resume being...** link at the top to return to your Sage One account.
- This will return you to the **My Clients** screen in your Sage One account.

## Dashboard overview

When you access your client's books, you are taken to the Dashboard in Sage One. This screen gives you and your client an overview of how his business is doing, including his income, expense, and profit. You can see the top five unpaid invoices and top five quotes. These can be drilled down on to view the individual invoice/quote details.

You can also see the trend of your client's bank account in graph form. Scroll over any point of the graph for exact dollar amounts.

The screenshot shows the Sage One dashboard for a user named John Smith. The interface includes a navigation menu with options like Dashboard, Projects, Tasks, Contacts, Income, Expenses, Banking, and Reports. The main dashboard area features a 'Welcome to Sage One!' message with a list of quick-start actions: Start invoicing, Link your bank account, Add contacts, Track expenses, Create a project, and Accept online payments. There is also a video player titled 'See how Sage One works'. Financial summary cards show Income, Expenses, and Profit for December 2013, all at \$0.00. A 'Checking Account' section displays a graph of the account balance over time, with a current balance of \$0.00. Below the graph are sections for 'Top 5 Unpaid Invoices' and 'Top 5 Open Quotes'.

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